

## Emergency/Urgent Phase Work

7/1/2008 Through 4/16/2009

<b>CARP</b>	Emergency:	0	Urgent:	2	Total:	2
<b>CUSTACDMC</b>	Emergency:	0	Urgent:	7	Total:	7
<b>CUSTRES</b>	Emergency:	0	Urgent:	4	Total:	4
<b>ELECTRICAL</b>	Emergency:	81	Urgent:	1,181	Total:	1262
<b>HVAC</b>	Emergency:	5	Urgent:	443	Total:	448
<b>LANDSCAPING</b>	Emergency:	0	Urgent:	1	Total:	1
<b>MAINT</b>	Emergency:	1	Urgent:	1,700	Total:	1701
<b>MOVCRW</b>	Emergency:	0	Urgent:	2	Total:	2
<b>OUT-PLNT</b>	Emergency:	0	Urgent:	3	Total:	3
<b>SIGNAGE</b>	Emergency:	0	Urgent:	1	Total:	1

<b>Total Work Request:</b>	<b>21,665</b>
<b>Total Emergency/Urgent Request Phases:</b>	<b>3431</b>
<b>% of Total Request Phases for Urgent:</b>	<b>15.84</b>