

2016

Vendor Contacts



Human Resources

Plan Name	Group Number	Contact Number	Benefit	Website
ADP		855-214-2644 helpdesk@ssc.usg.edu	View pay stubs, elect or change benefits, etc.	https://portal.adp.com
Shared Services		855-214-2644 helpdesk@ssc.usg.edu	Payroll & Benefits Questions	http://answers.ssc.usg.edu
BCBS BlueChoice HMO	BOR540M116	800-424-8950	Medical	www.bcbsga.com/bor
BCBS Comprehensive Care	BOR540M104	800-424-8950	Medical	www.bcbsga.com/bor
BCBS Consumer Choice HSA	BOR540M107	800-424-8950	Medical	www.bcbsga.com/bor
Kaiser Permanente	852	404-261-2590	Medical	www.kaiserpermanente.org
Castlight			healthcare cost & quality	www.mycastlight.com/USG
CVS Caremark		877-362-3922	BCBS Pharmacy	www.caremark.com
CVS Minute Clinic (BCBSGa plans)		866-389-2727		www.minuteclinic.com
LiveHealth Online		855-603-7985	online healthcare	www.livehealthonline.com
SilverScript		866-261-2590	BCBS Pharmacy (65+ enrolled in Medicare Part D)	www.silverscript.com
Delta Dental	GA16711	800-471-4214	Dental	www.deltadentalins.com/usg
EyeMed	9888546	866-800-5457	Vision	www.eyemedvisioncare.com
MetLife Disability	307601	866-832-5759	Short Term & Long Term Disability	www.mybenefits.metlife.com
Minnesota Life & ADD	Life: 34277 ADD: 64278	866-293-6047	Life & ADD	www.lifebenefits.com
Optum Bank		877-470-1771	Flexible, Dependent, Limited Purpose & Health Savings Accounts	www.mycdh.optum.com
Aflac		404-603-6840	cancer & accident plans	
Long Term Care	westgeorgia groupltc			http://www.agltc.com/WestGA
Legal Shield		404-934-9800		www.legalshield.com/info/legalplan
Lifestyle Benefits		888-417-6187	discounted products and services	www.usg.edu/hr/benefits/oe
Tickets At Work	code: UWG	800-331-6483	Employee discounts on travel and entertainment	www.ticketsatwork.com
USG Perks			Employee discount program	https://usg.affinityperks.com
Fidelity	95401	404 807-3805	Retirement	www.fidelity.com/atwork
TIAA-CREF	102062	770-512-8353	Retirement	www.tiaa-cref.org
VALIC	25002	678-231-7677	Retirement	www.valic.com
TRS		800-352-0650	Retirement	www.trsga.com
Georgia Defined Contribution Plan (GDCP)			Retirement	www.ers.ga.gov
Georgia Higher Education Savings Plan		888-381-8283	529 Plan	www.path2college529.com