

Carol F. Goodson, Professor -- Curriculum Vitae

EXPERIENCE

2009 - present

Head, Library Access Services | University of West Georgia Library (Carrollton GA)

2007- 2009

Head, Library Access & Instructional Services | University of West Georgia Library (Carrollton GA)

1996-2007

Head, Library Access Services | University of West Georgia Library (Carrollton GA)

1991-1996

Coordinator, Off-Campus Library Services | University of West Georgia Library (Carrollton GA)

1990-1991

Assistant Director | Clayton County Library System (Jonesboro GA)

1989-1990

Library Director | Aquinas Junior College (Nashville TN)

1985-1986

Librarian | St. Henry School (Nashville TN)

1985

Head of Readers' Services | Mercer University / Atlanta Campus (Chamblee GA)

1981-1984

Reference Librarian | Georgia Division of Public Library Services (Atlanta GA)

1980-1981

Manager, Book Department | Rich's Department Store / Downtown (Atlanta GA)

1977-1980

Community School Director | St. Louis Board of Education (St. Louis MO)

1974-1977

Head, Barr Branch Library | St. Louis Public Library (St. Louis MO)

1973-1974

Readers' Services Librarian / Main Library | St. Louis Public Library (St. Louis MO)

1971-1972

Head, Harriman Reserve Library | State University of NY at Buffalo (Buffalo NY)

1970-1971

Intern, Reference Department | State University of NY at Buffalo (Buffalo NY)

SERVICE TO THE INSTITUTION

Committee memberships, etc.

- 2014 Engage West! survey reviewer**
- 2013- UWG Admissions Appeals Sub-Committee**
- 2013- University Relations Committee**
- 2013- UWG Library Coordinator, Affordable Learning Georgia project**
- 2013 Chair, Library Promotion/Tenure/PTR Committee**
- 2013 Chair, Search Committee for Circulation Manager position**
- 2011-2013 SPC2020 (campus-wide Strategic Planning)**
- 2012 Chair, Library Promotion Committee**
- 2011 Chair, Pre-Tenure Review Committee**
- 2011-2013 Senate Strategic Planning Committee**
- 2011 Ad Hoc Committee to revise UWG Promotion/Tenure policies**
- 2011 Planning Committee for Tim O'Brien campus visit**
- 2010 Planning Committee for Julia Alvarez campus visit**
- 2010-2011 Institutional Studies & Planning Committee**
- 2010-2011 Search Committees for Document Delivery Assistant and Stacks Manager**
- 2010-2013 Library Pre-Tenure Review Committee**
- 2009- UWG Post-Tenure Review Appeals Committee**
- 2008-2010 UWG General University Matters Committee**
- 2007 Search Committee for Document Delivery Assistant**
- 2007-2008 Exploratory Committee for Interdisciplinary Doctoral Degree**
- 2007-2008 Faculty Advisory Committee to the VPAA**

2007 Chair, Search Committee for Head of Special Collections

2006 Chair, Library Promotion Committee

2006 Chair, Search Committee for Document Delivery Assistant

2006-2007 Library Systems Functionality Committee

2006-2007 Library PR Committee

2006-2008 UWG Student Life Committee

2005- UWG Intellectual Property Committee

2005-2009 Arts & Sciences Film Studies Minor Committee

2005-2007 UWG Strategic Enrollment Committee

2005-2007 Co-Chair, Retention, Transfer, and Continuing Student Success SubCommittee of Strategic Enrollment Committee

2005 Library Promotion and Tenure Committee

2004-2007 UWG JAISA Committee

2004-2006 College of Arts & Sciences Academic Service Learning Committee

2004-2006 UWG InterCollegiate Athletic Committee

2004-2005 UWG Search Committee for Library Director

2004 Chair, Library Search Committee for Circulation Manager

2004 Chair, Library Search Committee for Stacks Manager

2004 Charles Beard Retirement Party Committee

2003 Chair, Library Post-Tenure Review Committee

2003-2006 VISTA Migration Team

2002 UWG Ad Hoc Committee on Academic Integrity

2002 UWG Staff Awards Committee

2002-2004 UWG Distance Education Sub-Committee on Student Services

2001-2010 UWG Honors College Committee

2001 Library Search Committee for Office Manager

2001-2005 UWG Enrollment Management Committee

2001-2002 UWG SACS Editorial Committee

2000-2003 UWG SACS Committee on Educational Programs: Distance Learning

2000-2001 UWG One-Card Committee

2000-2002 UWG Strategic Planning Committee

2000-2002 Library Search Procedures Revision Committee

2000-2002 UWG Institutional Studies & Planning Committee

1999-2003 UWG Post-Tenure Review Appeals Committee

1999 Library Voyager Migration Planning Group

1999 Library Promotion and Tenure Committee

1999 Healing Racism Subcommittee

1998 Chair, Library Post-Tenure Review Committee

1998 Chair, Library Technical/Access Services P&T Committee

1997-2000 UWG On Line Distance Learning Steering Committee

1997-1998 Vice-President, UWG Chapter of AAUP

1996-1999 Library Automation Committee

1996-1998 Chair, F.A.S.P. Committee

1996 Search Committee, UWG Chief Information Officer

1995-1998 UWG Faculty Senate

1995-1998 UWG Faculty & Administrative Staff Personnel Committee

1995-1996 Secretary, UWG Steering Committee for Developing a Division of Information Resources and Technologies

1995 AAUP Sub-Committee on Faculty Workload

1994-2003 UWG Advanced Academy Advisory Committee

1994-2001 Library Performance Standards Revision Committee

1994-1998 AAUP Executive Board

1994 Library Promotion and Tenure Committee

1993 Library Public Services Promotion and Tenure Committee

1992 Library Promotion and Tenure Committee

1991-1995 Library Automation Subcommittee on Networks, 1991-1995

1991-1994 UWG Academic Policies and Procedures Committee

Service to the Profession

2012 Host, ARCHE InterLibrary Use Committee meeting & luncheon

2011 Access Services Conference Sponsorship Committee

2004 Host, ARCHE InterLibrary Use Committee meeting & luncheon

2003- GIL Circulation Committee

2002-2004 Chair, ARCHE InterLibrary Use Committee

2002- GALILEO Reference Committee

2000- ARCHE InterLibrary Use Committee

Honors & Awards

2007 Blackwell Award for Best Academic Paper (GLA Conference)

2005 [David Bottoms Distinguished Alumna Award](#)

2003 VPAA's Laptop Giveaway Award

Counseling/Consulting experience

2013 Southern Polytechnic State University Library P&T Committee

2010 External Reviewer for librarian applying for promotion to Professor at Montana State University

2010- Library Advisory Committee, University of the People, 2010-

2005-2006 Excel Center Faculty HOPE Mentor, 2005-2006

2004- UB Alumni Association "Meet a Mentor" program

2002 Dr. Ken Nimura of the Meisei University Library in Japan came to visit me to get advice on the design of their new service for distance education students

1994-2011 As a member of the Advanced Academy Steering Committee, I regularly participated in interviews of prospective students and advised them on their suitability for the program.

1997-1998 VPAA's New Faculty Mentorship Program (mentor to Dr. John Blair, Foreign Languages Dept.)

Advisement of Student Organizations

2010- Phi Kappa Phi, Faculty Secretary & Treasurer

2006-2010 Phi Kappa Phi, Faculty Secretary

2003- Omicron Delta Kappa, Faculty Advisor

1996-2003 Faculty Secretary, Omicron Delta Kappa

Participation in Educational Activities

2003 "Think About Becoming a Librarian," presentation to Sigma Delta Tau

2002-2012 Instructor, LIBR 1101

2001 Coordinated arrangements for public lecture for UWG community, "Profiles in Courage--Leadership for Transformation," by Dr. Melissa Snarr, Director of the Ethics and Servant Leadership Program at Emory's Center for Ethics in Public Policy

1999 Campus Coordinator of extra credit for Dr. Nathan Rutstein's lectures on Healing Racism (1999)

1998-1999 Internet Resources for YA Literature

1997 "Using the Internet," for UWG faculty at Dalton

1996- Liaison to the English Department, provider of library/research instruction for upper-level courses

1996 "GALILEO," for UWG Education Dept. faculty and staff

"Internet Resources," for Southwire Corporation executives

1994 "Internet Resources for Music"

1994 "Internet Resources for Education," for UWG Education faculty at Dalton

1993 "Using the Internet," for UWG faculty at Dalton

1992 "Proposal-Writing Techniques and Tips," Southern Crescent Librarians Assn. meeting

1992 "Electronic Mail," for MED 675

Participation in Community Activity

Deputy Voter Registrar, Carroll County, 1992-
Democratic Party of Georgia, State Committee Member
(representing the 30th Senatorial District), 2004-
Carroll County Chair, Georgia for Democracy, 2004-
Democratic Executive Committee of Carroll County, Elected Member, 2004-2006
Carroll County Chair, Howard Dean for President campaign, 2003-2004
Friends of the West Georgia Regional Library, 1999-
Adopt-A-Family Committee, Ingram Library, 1991
Carroll County Humane Society, 1992-
Education Committee, 1996-1998
Oak Avenue Neighborhood Watch Committee, Founding member, 1994
League of Women Voters, 1994-1995
Coordinator of "Mr. and Ms. A-Day," fundraiser (annually 1995-2009)
A-Day '96, Library Solicitation Coordinator

A C A D E M I C A C H I E V E M E N T

M.A. (English) State University of West Georgia, 1996
MA Thesis: Neo-Romanticism in the Films of Woody Allen

M.L.S. (Library Science) State University of NY at Buffalo, 1972

B.A. (English) State University of NY at Buffalo, 1970

P R O F E S S I O N A L G R O W T H

Membership & Offices in Scholastic Honoraries

Phi Kappa Phi (Secretary, Treasurer)

Beta Phi Mu

Sigma Tau Delta

Omicron Delta Kappa (Faculty Secretary, Faculty Advisor)

Membership & Offices in Professional Societies

American Library Association
Resources & Adult Services Division
Organization Committee, 1990-1992

Library & Information Technology Association
Program Planning Committee, 1992-1997
PPC Secretary, 1993-1995
Represented LITA at PLA Conference Exhibits, Atlanta (March '94)
Association of College & Research Libraries, 2001-present
Clip Notes Committee, 1992-1996
Literatures in English Section, 2001-present
Distance Learning Section
Communications Committee, 1994-1997
Book Review Editor for ECLSS Newsletter, 1995-1997
Library Administration & Management Association, 2001-present
Library Organization & Management Section
Planning & Evaluation of Library Services Committee, 1998-2000

Georgia Library Association

Chair, Distance Education Interest Group of GLA, 2009-2010
Secretary-Treasurer, Academic Library Division, 2002-2003
Chair, Circ/Access Services Interest Group, 2002-2003; 2004-2005; Vice
Chair/Chair Elect, 2007-2008
Chair, Distance Learning Interest Group, 1999-2001; Vice-Chair/Chair Elect,
2007-2008
Public Relations Committee, 1991-1993
Coordinated academic library section of PR Swap 'n Shop for GLA/COMO
Conference (October 1993)
Exhibits Committee, 1991-1993

Southeastern Library Association, 1990-1996

Southern Crescent Librarians Association
Program Planning Committee, 1991-1993

Other

2013 Copyright for Teachers & Librarians (4 week online course)
2012 Power Searching With Google (3 week online course)

P U B L I C A T I O N S

[book review] Book Banning, by Thomas Riggs, ed., *Journal of Access Services* 9
(2), 2012: 98-99.

[book review] Mentoring in Librarianship, by Carol Smallwood and Rebecca Tolley-
Spokes, ed., *Journal of Access Services* 9 (2), 2012: 99-100.

[book review] New Approaches to E-Reserve: Linking, Sharing and Streaming, by
Ophelia Cheung, *Journal of Access Services* 8 (4), 2011: 222-223

[book review] **Doing Social Media So It Matters: A Librarian's Guide**, by Laura Solomon, *Journal of Access Services* 8 (3), 2011: 138-139

[book review] **Mobile Technology and Libraries**, by Jason Griffey. *Journal of Access Services* 7 (4), 2010: 275-276

[book review] **Fundamentals of Library Supervision**, by Joan Giesecke and B. McNeil. *Journal of Access Services* 7 (3), 2010: 195-196

[book review] **Marketing Today's Academic Library**, by Brian Matthews. *Journal of Access Services* 7 (1), 2010: 69-70.

[book review] **The Academic Library and the Net Gen Student: Making the Connections**, by Susan Gibbons. *Journal of Access Services* 5 (3), 2008: 397-411.

[book review] **The Library's Legal Answer Book**, by Mary Minow. *Journal of Access Services* 3 (1), 2005: 73-75.

[book review] **First Have Something to Say: Writing for the Library Profession**, by Walt Crawford. *Journal of Access Services* 2 (4), 2004: 39-40.

[book review] **Keeping Current: Advanced Internet Strategies to Meet Librarian and Patron Needs**, by Stephen M. Cohen. *Journal of Access Services* 2 (3), 2004: 66-68.

[book review] **Distance Learning Library Services: the Tenth Off-Campus Library Services Conference**, ed. by Patrick B. Mahoney. *Journal of Access Services* 2 (2), 2004: 65-66.

[book review] **Delivering Satisfaction and Service Quality**, by Peter Hernon and John R. Whitman. *Journal of Access Services* 1 (4), 2003: 132-133.

[book review] **Usability Testing for Library Web Sites**, by Elaina Norlin and CM! Winters. *Journal of Access Services* 1 (3), 2003: 87-88.

[book review] **Identifying and Analyzing User Needs**, by Lynn Westbrook. *Journal of Access Services* 1 (2), 2002: 63-64.

Providing Library Services for Distance Education Students. NY: Neal-Schuman Publishers, 2001. *

**this book is now a required text for courses in the graduate library science programs at the University of South Florida, the University of Western Ontario, and Dalhousie University; recommended text in Educational Foundations at University of Wisconsin/Whitewater; it is also being translated into Japanese for publication in Japan next year.*

"Song as Subtext: the Virtual Reality of Lyrics in the Films of Woody Allen." Chapter in *Woody Allen : A*

Casebook (Casebooks on Modern Dramatists, Vol. 27). NY: Routledge, 2001.

**"Young Adult Literature: Best Picks on the Web." *Connections: Georgia Language Arts* 36 (2),
Spring/Summer 1999: 25-27**

**"Dienst am Kunden als Bestandteil von Bibliotheksdienstleistungen: Bibliotheksbenutzer wollen mehr von uns und wir sollten es ihnen geben." *AGMB Aktuell* 3, April 1998: 21-2.
(Translation of: "Putting the Service Back in Library Service." *College & Research Libraries News* 58 (3),
March 1997.**

"New Electronic Journal Debuts." *ECLSS Newsletter* 7 (1), Fall 1997: 5.

**"I Have Seen the Future, and It is Us!" *The Journal of Library Services for Distance Education* 1 (1),
August 1997.**

**"Access Services at the State University of West Georgia." *Internet Trend Watch for Libraries* 2 (7),
July 1997.**

"GALILEO Takes Georgia by Storm." *Gatherings* 10 (2), March 1997: 10.

**"Putting the Service Back in Library Service." *College & Research Libraries News* 58 (3), March 1997:
186-187.**

**"I'm Going to be in OCLC!" *What the OCLC Online Union Catalog Means to Me: A Collection of Essays.*
Dublin OH: OCLC Online Computer Library Center, Inc., 1997.**

***The Complete Guide to Performance Standards for Library Personnel.* NY: Neal-Schuman Publishers, 1997.
(Selected by *Library Journal* for its "Year's Best Professional Reading, 1997-1998.")**

**"A Continuing Challenge for Librarians: Meeting the Needs of Distance Education Students." *MC Journal:*
The Journal of Academic Media Librarianship 4 (1), Summer 1996: 1-9.**

"Finding the Sacred in the Profane: John Updike's *Roger's Version*. *Journal of the Association for the Interdisciplinary Study of the Arts* 2 (1), Fall 1996.

"Lycos, Webcrawler & Open Text Reps. Speak." *LITA Newsletter*, Fall 1996.

"Can This Marriage Be Saved?" *ECLSS Newsletter*, Fall 1995.

[Book reviews], *The Georgia Librarian*, 1992-

"Running on Empty." *The Eclectic*, Fall 1995

"Georgia Educators Go High-Tech with EduNET System." *WGC, News, Notes, and Quotes* 6 (5), March 1992.

P A P E R S & P R E S E N T A T I O N S

"Developing a Regional Literature Collection in the South." GA Council of Media Organizations Annual Conference, Jekyll Island GA, October 2007.

"E-Reserves Systems for Everyone." GA Council of Media Organizations Annual conference, Columbus GA, October 2005.

"Collection Development: Going the Distance." GA Council of Media Organizations Annual Conference, Athens GA, October 2004.

"Practical Solutions to Circulation Desk Issues." GA Council of Media Organizations Annual Conference, Athens GA, October 2004.

"Providing Library Services to Distance Learners." [Audio teleconference for members of the Canadian Library Association],
May 2004.

"E-Reserves Options: Copyright Issues." GIL Users' Group Meeting, Macon GA, May 2004.

"E-Reserves Options: Workflow Issues." GIL Users' Group Meeting, Macon GA, May 2004.

"BI for Instructors of Distance Education Courses: A Way of Addressing the Knowledge Gap between On-Campus and Off-Campus Students?" GA Council of Media Organizations Annual Conference, Jekyll Island GA, October 2003.

"Are We There Yet?" GIL User's Group Meeting, Macon State College, May 2003.

"Professional Mentoring." [written contribution to a roundtable discussion which I was unable to attend due to a personal emergency.] American Library Association Midwinter Conference, Washington DC,
January 2001.

"360 Degree Feedback: Practical Implementation of Peer Appraisal in the Library Setting." American Library Association Annual Conference, Chicago IL, July 2000.

"Starting a New Library Service for Distributed Learners." 1999 SACS Annual Meeting, Atlanta GA,
December 1999.

"Going the Distance: InterLibrary Loan in the Virtual Information Environment," American Library Association Annual Conference, New Orleans LA, June 1999.

"A Role for Fee-Based Services in Serving Distance Education Students," American Library Association Annual Conference, New Orleans LA, June 1999.

"Library Services to Distance Education Students: The Process," Regents Academic Committee on Libraries meeting, Amicalola Falls GA, April 1999.

"Shooting at a Moving Target: Library Performance Appraisal During a Time of Change." Georgia Library Association Annual Conference, Macon GA, October 1998.

"Starting an Electronic Journal: From Idea to Process to Product." [poster session]. American Library Association Annual Conference, Washington DC, June 1998.

"Library Support for Distance Education at UWG." A Celebration of Scholarship, University of West Georgia, May 1998

"Shooting at a Moving Target: Library Performance Appraisal During a Time of Change." Tennessee Library Association [invited speaker], Memphis TN, April 1998.

"Library Services for Distance Education: Problems and Prospects." SOLINET Users Group Meeting, Macon GA, May 1997

"Song as Subtext: the Virtual Reality of Lyrics in the Films of Woody Allen." Florida State University 22nd Annual Film and Literature Conference, Tallahassee FL, January 1997.

"Distance Learning: Whose Students? What Libraries?" GA Council of Media Organizations Conference, Jekyll Island GA, October 1995

"Finding the Sacred in the Profane: John Updike's *Roger's Version*." International Conference on The Sacred and The Profane in Literature and the Visual Arts, Atlanta GA, October 1995.

"Cooperative Venture Links Academic and Public Libraries." GA Council of Media Organizations Conference, Savannah GA, November 1992

E D I T O R S H I P S

Book Review Editor, *The Journal of Access Services*, 2005-

International Editorial Board, [Open Education: the Journal for Open and Distance Education and](#)

[Educational Technology](#) [Greece], 2003-

Editor in Chief, *The Journal of Library Services for Distance Education*, 1997-1999
[note: this journal is now in hiatus and no more issues are planned at this time.]

Georgia Conference AAUP Summary, 1996-1998

Editor of ACRL Clip Note #22, *Allocation Formulas* (1995)

CIRC-ACCESS IG, Internet listserv for members of the GLA Circulation/Access Services Interest Group, 2005-

DISTED-IG, Internet listserv for members of the GLA Distance Learning Interest Group, 2000-2004

ALA PLAN, Internet listserv for ALA program planners, 1994-2001

WOODY-L, Internet listserv for discussion of the work of Woody Allen, 1995-

FISC-L, Internet listserv for fee-based services in academic libraries (based at University of North Dakota), 1996-

LISTED IN DIRECTORIES

Directory of American Scholars, 2002-

Who's Who in America, 1997-

Who's Who of American Women, 1995-

Who's Who in the South and Southwest, 1993-