

Curriculum Vitae

**SAMANTHA DUKES WHITE**

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**EDUCATION**

- Masters of Business Administration** **2008**  
Georgia College & State University, Milledgeville, Georgia  
G.P.A.: 4.0
- Bachelor of Business Administration, Management** **2005**  
**Summa Cum Laude**  
Georgia College & State University, Milledgeville, Georgia  
G.P.A.: 4.0

**TEACHING EXPERIENCE**

- Lecturer** **August 2010 - present**  
Department of Management, Richards College of Business  
University of West Georgia, Carrollton, GA  
*Teach 4 courses per semester*  
*Undergraduate:*
- MGNT 3600: *Management*
    - Developed a fully online version
  - MGNT 4620: *Human Resource Management*
  - MGNT 3605: *Organizational Behavior*
  - BUSA 2106: *Legal and Ethical Environment of Business*
  - CISM 2201: *Fundamentals of Computer Applications*
  - MGNT 4681: *Compensation*
    - Developed course

- Adjunct Faculty** **January 2009 – July 2010**  
Department of Management, J. Whitney Bunting School of Business  
Georgia College & State University, Milledgeville, GA  
*Taught 1-2 courses per semester*  
*Undergraduate:*
- MGMT 3141: *Principles of Management*
  - MGMT 4115: *Collective Bargaining & Labor Relations*

## AREAS OF INTEREST

Management Theory	Strategic Management
Organizational Behavior	Collective Bargaining
Human Resource Management	Motivational Theory

## COURSES TAKEN RELATED TO TEACHING INTERESTS

Organizational Management	Communications Theory in Management
Operations Management	Business Ethics & Global Responsibility
International Management	Organizational Theory & Behavior
Human Resource Management	Strategic Management
Organizational Behavior	Compensation & Benefits
Applied Business Statistics	Quantitative Methods
Collective Bargaining & Labor Relations	Travel & Tourism Management

## CONFERENCE PROCEEDINGS

- White, S. & Pridmore, J. (2019) “Data Analytics in Human Resources” Southern Association of Information Systems. Saint Simons, GA.
- White, S., Pridmore, J., Rollins, M. (2018) “Panel: ERP Across the Curriculum” Southern Association of Information Systems. Atlanta, GA
- Brown, E., Velez-Castrillion, S., & White, S. “Human Resources Development: A Proposal for Engagement in Sustainability”, International Association of Business Disciplines. April 2018. San Francisco, CA
- Pridmore, Jeannie & White, Samantha (2017). “Integrating Technology Into a Management of Human Resources Course” Southern Association of Information Systems. March 2017. St. Simons Island, GA.
- Brown, E., White (Dukes), S., Velez-Castrillion, S., “Human Resources Development: A Proposal for Engagement in Sustainability”, Working Papers Series on Social Responsibility, Ethics & Sustainable Business, Volume 5 2016, Bocconi University, Milan, Italy
- Pridmore, J. & White, S. “ERP Building Blocks: How to Integrate SAP Curriculum to Create an Exciting Learning Environment”, SAP Academic Conference Americas, Coronado, CA, February 2016
- Sanchez, M. and Dukes, S. (2014) “Improving Student Engagement through Course Development: Challenges, Strategies & Successes”, presented at The Society of Business, Industry & Economics 16<sup>th</sup> Annual Conference, April 2014, Destin, FL
- Bergiel, E., Dukes, S., and Prince, B (2012) “The Impact of Mobile Telecommunications on Developing Countries: Opportunities & Threats of Afghanistan”, presented at International Association of Business and Public Administration Disciplines Fall Conference, October 2012, Las Vegas, NV
- Gainey, T. and Dukes, S. (2011), “Examining Student Perspectives of the College Experience: The Impact of Online Programs”, Academy of Business Research Winter Conference , Las Vegas, NV

- Dukes, S., Bergiel, E., Rooks, J. (2011), “Disconnecting the Taliban: Fighting for Cellular Supremacy in Afghanistan”, Academy of Business Research Winter Conference, Las Vegas, NV

## PRESENTATIONS

- Ferrell, L., White, S., Green, K. (2019) “A Framework for Identifying Student Perceptions: The One-Minute List”, Academy of Business Research. Carrollton, GA
- Ferrell, L., Green, K. White, S. (2019) “Finding Frames of Reference: Fast Ways to Identify Student Perceptions” UWG Innovations in Pedagogy Conference. Carrollton, GA
- Bergiel, E., Prince, B., White, S, Herrea, A. (2019) “Looking for your next Employee or Job? Swipe Right”. Academy of Business Research. New Orleans, LA
- White, S. & Pridmore, J. (2019) “Data Analytics in Human Resources” Southern Association of Information Systems. Saint Simons, GA.
- White, S., Pridmore, J., Rollins, M. (2018) “Panel: ERP Across the Curriculum” Southern Association of Information Systems. Atlanta, GA
- Brown, E., Velez-Castrillion, S., & White, S. (2018) “Human Resources Development: A Proposal for Engagement in Sustainability”, International Association of Business Disciplines. San Francisco, CA
- Pridmore, Jeannie & White, Samantha (2017). “Integrating Technology Into a Management of Human Resources Course” Southern Association of Information Systems. March 2017. St. Simons Island, GA.
- Pridmore, J. & White, S. (2016) “ERP Building Blocks: How to Integrate SAP Curriculum to Create an Exciting Learning Environment”, SAP Academic Conference Americas, Coronado, CA
- Coninham, Radford, Horn, Sanchez, Gerard, Greeley, Knott, Spence, Pridmore, & Dukes (2015) “Using Emerging Technologies for Leadership & Management Development”, Professional Development Workshop, Academy of Management, Vancouver, BC
- Pridmore, J., Dukes, S., & Prince, B. (2015) “Integrating Real-Life Technology Into the Curriculum”, UWG Innovations in Pedagogy Conference, Carrollton, GA
- Pridmore, J., Dukes, S., & Prince, B. (2015) “Enhancing Student Learning of Human Resource Management with Hands-On ERP Exercises”, Richards College of Business Brown Bag Friday Presentation, Carrollton, GA
- Pridmore, J. & Dukes, S. (2014) “Enhancing Student Learning of Human Resource Management with Hands-on ERP Exercises”, Society of Business Research Conference, Nashville, TN
- Dukes, S. and Sanchez, M. (2014) “Student Engagement in Traditional v. Online Classes: Methods, Challenges, and Observations”, Roundtable, University of West Georgia Innovations in Pedagogy Conference, Carrollton, GA
- Bergiel, E., Dukes, S., and Prince, B (2012) “The Impact of Mobile Telecommunications on Developing Countries: Opportunities & Threats of Afghanistan”, presented at International Association of Business and Public Administration Disciplines Fall Conference, October 2012, Las Vegas, NV
- Gainey, T. and Dukes, S. (2011), “Examining Student Perspectives of the College Experience: The Impact of Online Programs”, Academy of Business Research Winter Conference , Las Vegas, NV

- Dukes, S., Bergiel, E., Rooks, J. (2011), “Disconnecting the Taliban: Fighting for Cellular Supremacy in Afghanistan”, Academy of Business Research Winter Conference, Las Vegas, NV

## **PUBLICATIONS**

- Velez-Castrillion, S., White, S., Brown, E. “Human Resources Development: A Proposal for Engagement in Sustainability”, *Quarterly Review of Business Disciplines*, November 2018
- Pridmore, J., Prince, B., & Dukes, S. (2015), “Enhancing Student Learning of Human Capital Management with Hands-On ERP Exercises”, *California Business Review*, International Academy of Business & Economics
- Pridmore, J., Prince, B., & Dukes, S. (2015), “Using the Flipped Classroom to Teach Undergraduate Students in an Introduction to Information Systems Course”, *Review of Business Research*, International Academy of Business & Economics
- Gainey, T. & Dukes, S. (2011), “Examining Student Perspectives of the College Experience: The Impact of Online Programs”, *American Journal of Educational Studies*

## **SERVICE TO INSTITUTION**

- Coca-Cola Scholarship Grant for First Generation Students, committee member (December 2019-present)
- Faculty Advisor, Beta Gamma Sigma (Spring 2019)
- New Faculty Mentor (Spring 2019)
- Lecturer Search Committee (Fall 2018)
- Best of the West End of Year Celebration Committee (Spring 2017-Fall 2019)
- Develop & Manage Department of Management’s social media (Fall 2016-present)
- Work-Life Balance Task Force, Chair (Fall 2016)
- Entrepreneurship Certificate Task Force (Fall 2016)
- Advisor to Circle K International – UWG Chapter (Summer 2015-Summer 2018)
- Advisor to Management Club (Fall 2012-Fall 2019)
- UWG 1101 Instructor (Fall 2013, Fall 2015, Fall 2016)
- Research Day & Big Night Committee (Spring 2011-Spring 2018)
- RCOB Big Night Co-Coordinator (Spring 2011-Spring 2018)
- Advisor to UWG Ultimate Frisbee (Fall 2014-Spring 2015)
- Faculty Chaperone Management Department Study Abroad Ireland (Spring 2014)
- Richards College of Business Mentor Program (Fall 2010-Spring 2014)
- Department of Management Limited-Term Instructor Search Committee (Spring 2012)
- Undergraduate Programs Committee (Fall 2011-Spring 2012)
- Co-Advisor to Management Club (Fall 2011-Spring 2012)
- Accompanied SIFE Team to National Competition in Minneapolis, MN (Spring 2011)
- Department Mentor Program (Spring 2011, Fall 2012)
- Department Representative at Festival of Majors (February 2011)
- Department Representative for UWG Preview Day (January 2011)
- Department Promotion & Tenure Committee Secretary, non-voting member (Fall 2010)

- Department of Management Lecturer Search Committee (Fall 2010)

### **SERVICE TO COMMUNITY**

- Volunteer, Agape/Embrace Hospice Volunteer Pet Program (2011-present)
- Volunteer, West Georgia Walk to End Alzheimer's Committee (Spring 2015)
- Carroll County Kiwanis Young Professionals (2011-2014)
- Customer Service Presentation for Hospice Advantage – Wrightsville (2012)
- UWG Wonder Walkers, Relay for Life in Carroll County (2011)
- Credit Lecture for High School Economics Class, Georgia Military College Prep School (2009)
- Relay for Life in Baldwin County (2004, 2006-2008)
- United Way Coordinator for Magnolia State Bank (2005-2009)
- Bank Day at Baldwin High School (2007)

### **SERVICE TO PROFESSION**

- Reviewer, UWG Innovations in Pedagogy Conference (May 2019)
- Developed and taught Professional in Human Resources Certification Prep Course for UWG Continuing Education
- Reviewer, Southern Association of Information Systems Conference (March 2018)
- Session Chair, Society of Business Research Conference (October 2014)
- Session Chair, International Association of Business & Public Administration Disciplines Conference (October 2012)
- Session Chair, International Association of Business Disciplines Conference (April 2011)
- Reviewer, International Association of Business Disciplines Conference (April 2011)

### **PROFESSIONAL CERTIFICATIONS**

- Professional in Human Resources (PHR) – January 30, 2015-October 31, 2021
- Society for Human Resource Management – Certified Professional (SHRM-CP) – February 23, 2015-October 31, 2021

### **PROFESSIONAL AFFILIATIONS**

- Society of Human Resource Management, professional member
- Academy of Management, member
- Beta Gamma Sigma, member
- Society for the Advancement of Management (SAM), former member

### **PROFESSIONAL DEVELOPMENT**

- Attend SHRM Atlanta SOAHR Conference. March 2019.

- Cohort Participant, USG Faculty Learning Community Program, Backward Course Design, (Spring 2019)
- Employment Law Certificate. Center for Legal Studies at University of Georgia. Fall 2017.
- Attend SHRM-Atlanta SOAHR Annual Conference, Atlanta, GA, March 29-30, 2017
- Certified Online Instructor from UWG|Online (January 2015)
- QM Program Training: Designing Your Online Course (November 2014), Applying the Quality Matters Rubric (December 2014), & Peer Reviewer Course (January 2015)
- CTL Lecture “Strategies, Pedagogies, & Technologies for Collaborative Online International Learning” (March 2014)
- Blackboard Collaborate Now Conference, Atlanta, GA (April 2013)
- Faculty Workshop - “First Impressions & Lasting Impressions: How to Make it Stick”, University of West Georgia (March 2013)
- Certified Online Instructor Cohort, University of West Georgia (Fall 2012)
- National Academic Advising Association Conference, Nashville, TN (October 2012)
- AACSB Assessment Seminar, Houston, TX (March 2012)
- EDUCAUSE Learning Initiative 2012 Online Annual Meeting (February 2012)
- iTunesU Initiative, University of West Georgia (Spring 2011)
- Large Enrollment Workshop, University of West Georgia (Fall 2010-Spring 2011)

## **AWARDS AND HONORS**

### *Professional*

- George Martin Outstanding Kiwanis Advisor Award, Georgia District of Circle K International, February 18<sup>th</sup> 2017
- Best Research Publication in Journal Award for “Enhancing Student Learning of Human Capital Management with Hands-On ERP Exercises”, published in California Business Review (Spring 2015)
- RCOB Annual Faculty Teaching Award (2014-2015)
- Office of First-Year Experience Influential Person Award (Fall 2013)
- RCOB Annual Faculty Service Award (2012-2013)
- 5-Star Online Course Award for MGNT 3600 Online from UWG|Online (Fall 2012)

### *Graduate*

- Outstanding Masters of Business Administration Student, Georgia College & State University (2008)
- Phi Kappa Phi (National Honor Society)
- Fenton Art Glass Collectors of America Scholarship (2006-2008)

### *Undergraduate*

- Outstanding School of Business Student Award, Georgia College & State University (2005)
- Outstanding Department Major, Management, Georgia College & State University (2005)
- National Dean’s List
- GCSU President’s List
- Phi Kappa Phi (National Honor Society)
- Fenton Art Glass Collectors of America Scholarship (2003-2005)

- GCSU Presidential Scholarship (2001-2005)
- Foundation & Alumni Scholarships (2001-2005)

## TECHNOLOGY

Course Management: GCSU network course websites, UWG network course websites, WebCT, iTunesU, USG Podcasting Server, D2L

Software: Microsoft Word, Microsoft Excel, Microsoft Powerpoint

Analytical Software: Microsoft Excel, Minitab, SPSS

ERP Software: SAP, Success Factors

## RELATED PROFESSIONAL EXPERIENCE

<b>Loan Officer</b>	July 2009-July 2010
<b>Mortgage Processor</b>	August 2006-July 2010
<b>Management Associate</b>	May 2005-July 2006
Employer: Magnolia State Bank, Milledgeville, GA	

### *Loan Officer/Mortgage Processor*

- Processed mortgage applications for secondary market
- Acted as liaison between customers, appraisers, closing agents, and lender
- Sold products such as deposit accounts, credit cards, and consumer loans
- Created print and radio advertisements for mortgage products
- Originated loans as a consumer lender for diverse clientele, including loans such as personal, automobile, and real estate loans
- Participated in business development activities in the local community with the Chamber of Commerce and Homebuilder's Association
- Served as staff advisor for Milledgeville Junior Board of Directors
- Served as Security & Safety Officer for Milledgeville offices, which includes responsibility for training & compliance with banking and OSHA regulations

### *Management Associate*

- Developed a working knowledge of all departments: teller operations, proof, customer service, consumer and commercial loan processing, mortgage lending, collections, and credit cards
- Explained banking procedures and effectively met customer needs
- Established strong working relationships with coworkers in all branches of the bank

<b>Assistant Manager</b>	August 2004-December 2009
Employer: Crossroads BBQ, Gibson, GA	

- Solved problems related to customer service
- Communicated effectively with a varied clientele

- Trained new employees in applicable skills and procedures
- Designed new menus

### **PROFESSIONAL TRAINING**

- Analyzing Personal & Corporate Financial Statements, Community Bankers Association of Georgia (January 2007)
- Consumer Lending School, Community Bankers Association of Georgia, (September 2006)
- Fundamentals of Loan Processing, Capstone Institute of Mortgage Finance (July 2006)
- The Loan Processor's Guide to Getting Organized, Capstone Institute of Mortgage Finance (July 2006)