

SAMUEL WOLDE, MSIT, MSCybr

Department of Management | Richards College of Business |

University of West Georgia

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EDUCATION

- **Master of Science, Cybersecurity**

Kennesaw State University | Kennesaw, GA | December 2023

- **Master of Science, Information Technology**

Kennesaw State University | Kennesaw, GA | May 2021

- **Bachelor of Science, Electronic Media**

Kutztown University of Pennsylvania | Kutztown, PA | May 2017

EXPERIENCE

University of West Georgia | Lecturer of Management Information Systems | Carrollton, GA | 01/2024 – Present

Kennesaw State University | Information Technology & Cybersecurity Instructor | Kennesaw, GA | 08/2021 – 01/2024

- Plan, prepare, and deliver information security courses.
- Design and update IT courses, including syllabus and course requirements.
- Teach a range of courses such as Infrastructure Defense, Mobile & Web Application Security, Wireless Security, Information Security Administration, Web Development, and Project Management.
- Prepare and deliver lectures in both in-person and virtual formats.
- Create appropriate course assessments based on required learning outcomes.
- Grade assignments and exams, providing timely and constructive feedback.
- Volunteer for events hosted by the Department of Information Technology.
- Ensure graduating students are fully equipped with industry best practices.
- Provide guidance and direct supervision to students in laboratory work and coursework issues.
- Host virtual and face-to-face office hours to support students in understanding course materials.

LTN Global Communications | Network Operations Engineer | Columbia, MD | 11/2019 – 07/2021

- Supported customers and addressed end-to-end service problems in a large-scale Linux deployment.
- Provisioned new services and resolved complex customer issues.
- Monitored the LTN global video network, internal systems, and customer Linux appliances.
- Tested IP transport appliances to ensure quality standards before distribution.
- Participated in new product integration projects.
- Conducted Linux server troubleshooting to assure stability and reliability of services.
- Troubleshot and diagnosed IP network issues, determining appropriate solutions.

QVC | Master Control Operator | West Chester, PA | 06/2017 – 11/2019

- Provided strategic oversight for live, multi-channel broadcast productions.
- Minimized operational downtime by monitoring, testing, troubleshooting, and supporting broadcast devices and interactive systems.
- Collaborated with technical staff to maintain production equipment in peak operating condition.
- Identified technical discrepancies, tracked software issues, and initiated corrective actions.
- Developed and updated Standard Operating Procedures.
- Calibrated, configured, and routed monitors, robotic cameras, and other equipment for high-quality productions.
- Managed technical components of live product demonstrations and media playout systems.

IT SKILLS

Application development, Troubleshooting, ITIL, Information security, Qualys Cloud Platform, Internet protocols, IT management, Java Script, Linux administration, Networking, SQL, System administration, TCP/IP, SIEM Wireshark software, Kali Linux, Incident Response Management, OWASP, Active Directory, Risk assessment, Security Governance, Risk and compliance, Threat modeling, Security events monitoring, Agile Software Development

CORE COMPETENCIES

Excellent communication and interpersonal skills. Outstanding verbal and written skills. Ability to collaborate with colleagues and peers. Excellent organizational and documenting skills. Ability to adapt and excel in new environments.

CERTIFICATIONS

- ICSI | Certified Network Security Specialist
- (ISC)² Certified in Cybersecurity