GEMA's Disaster Recovery Center (DRC) may be established after an area has been severely impacted by a disaster. The DRC serves as a "one stop" location where disaster victims can receive assistance. Representatives from key government and volunteer agencies such as, the Insurance Commissioner’s Office, Governor’s Office of Consumer Affairs, Small Business Administration, Public Health, Department of Family and Children Services and the American Red Cross are available at the DRC to provide assistance to disaster victims.