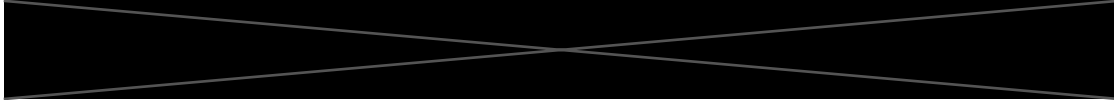


# Joseph C. Miller, Ed.D.



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## EDUCATION:

**Ed.D. VANDERBILT UNIVERSITY:** Nashville, Tennessee (August 2024)

Area of Study: Leadership and Learning in Organizations

Areas of Concentration: Leadership and Organizational Development, Data and Analytics, Learning and Design

Capstone: Data-Informed Decision-Making in Higher Education: A Quality Improvement Study of *The Council of Independent Colleges'* Key Indicators Tool (KIT) and Financial Indicators Tool (FIT)

Capstone Advisor: William R. Doyle, Ph.D.

**M.L.A. *phi kappa phi*, AUBURN UNIVERSITY MONTGOMERY:** Montgomery, Alabama (May 2011)

Area of Study: Intellectual History

Areas of Concentration: History of Philosophy, Epistemology, Neo-Pragmatism

Thesis: Cicero's *Academica* and the Criterion of Truth

Thesis Director: Michael B. Simmons, Ph.D.

**Post-baccalaureate Studies, THE INSTITUTE FOR BALKAN STUDIES:** Thessaloniki, Greece (August 2002)

Area of Study: Greek History, Language, and Culture

**B.A. *cum laude*, (4 yr. Honors Program) AUSTIN PEAY STATE UNIVERSITY:** Clarksville, Tennessee (May 2002)

Major: Philosophy

Minor: Classical Civilizations

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## PROFESSIONAL DEVELOPMENT:

- HARVARD UNIVERSITY: Graduate School of Education – Professional Education: Harvard Institutes for Higher Education - Institute for Educational Management (IEM) (July 2025)
- LaGrange / Troup County Chamber of Commerce: Leadership Troup 2016-2017 Cohort (August 2016 – May 2017)
- COLLEGE BOARD: Enrollment Leadership Academy (ELA) - Southeastern Cohort (July 2016 – June 2017)

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## PROFESSIONAL EXPERIENCE:

**WINTHROP UNIVERSITY** (September 2021 – present)

701 OAKLAND AVENUE

ROCK HILL, SC 29733

(803) 323-2211 or (800) 946-8476

- ***Vice President for Enrollment Management and Marketing*** (September 2021 – present)

Reporting to the Winthrop University President and serving as a member of the President's Cabinet, the Vice President for Enrollment Management and Marketing establishes, implements, and maintains an integrated enrollment and university communication and marketing strategic plan that sets forth a path to achieve undergraduate student enrollment goals with regard to increasing enrollment, quality of students, diversity among the student body, and retention. Providing executive leadership to the enrollment and marketing division of 43 individuals (including two Associate Vice Presidents and eight Directors), the Vice President is also responsible for oversight of student financial aid programs that meet state and federal compliance requirements, and for administering aid and scholarship programs that enhance student enrollment and retention while promoting overall university financial stability. The Vice President partners with other vital campus units to develop, articulate, and implement enrollment, marketing, and financial aid plans that optimize growth opportunities in alignment with the university's strategic plan, mission and vision. This includes a strategy of monitoring, forecasting, and predictive modeling associated with institutional, statewide, regional and national data and initiatives affecting student enrollment patterns relating to student quality, diversity, and retention.



- Executed a new student enrollment plan that has resulted in a 43% increase in new freshmen enrollments (from 709 to 1,014), a 52% increase in new transfer enrollments (from 230 to 350), and a 90% return on upperclassmen persistence.
- Designed a new financial aid net-tuition revenue strategy that has increased institutional net tuition revenue for new students by over 32%, generating an additional \$4M in net tuition revenue annually.
- Implemented the two-year “Tuition Transparency Initiative” that reduced tuition pricing by 8.5% in year one and simplified the rate structures in year two – clarifying the value and administrative costs of a Winthrop education.
- Created a student success strategy that has delivered the strongest fall-to-fall Freshmen student retention in over ten years, leading to a 7% increase in undergraduate enrollment and a 6% increase in overall enrollment.
- Led a redesign of the Student Success and Retention Workgroup and implemented new structures, intervention strategies, processes, and technologies to increase student retention.
- Fostered partnerships with technical colleges in SC to introduce new transfer enrollment pathways and Bridge Programs to expand our capacity to serve students seeking a four-year degree transfer.
- Developed a new multi-media enrollment marketing strategy that highlights success in High Impact Educational Practices, NACE Competencies, and peer-review rankings in U.S. News & World Report expanding market position and exposure.
- Designed and executed a new reputation brand strategy campaign that has delivered the highest-ever U.S. News & World Report reputational rankings in the history of the university.

#### **LAGRANGE COLLEGE (June 2012 – August 2021)**

601 BROAD STREET  
LAGRANGE, GA 30240  
(706) 880-8005 or (800) 593-2885

- ***Vice President for Enrollment*** (June 2016 – August 2021)

Reporting to the President and serving as a member of the President's Cabinet, the Vice President for Enrollment provides strategic leadership and operational management necessary to develop and implement a comprehensive enrollment management program which focuses on sustained, positive results in recruiting, enrolling, retaining, and graduating students. Working collaboratively with divisions across the college, the VPE is responsible for setting and analyzing the progress of undergraduate and graduate enrollment goals. The VPE analyzes data related to strategic directions; proactively assess the effectiveness of division activities in response to the college's mission and objectives; and provides leadership on policies, procedures, and regulations relevant to enrollment management and educational best practices. The VPE assumes responsibility for the enrollment management budget and creates systems for successful implementation and monitoring of the division's finances. The VPE also manages the recruitment, training, supervision, and professional development and evaluation of division staff.

- Executed a new student enrollment strategic plan that resulted in over 25% increase of new students since 2012.
- Managed a financial aid net-tuition revenue strategy that increased institutional net tuition revenue by 62% since 2012.
- Coordinated a student success strategy that grew total enrollment by over 10% since 2012.
- Collaborated with Student Engagement to design a Student Success Task Force that resulted in an eight-percentage point increase in student retention.
- Designed a graduate enrollment plan that grew graduate enrollment by over 80% since 2012.

- ***Vice President for Athletics - Interim*** (October 2020 – June 2021)

Reporting to the President and serving as a member of the President's Cabinet, the Interim Vice President for Athletics provides strategic leadership and operational management to the college's sixteen NCAA-III intercollegiate athletics programs. While also serving as Vice President for Enrollment Management, the Interim Vice President for Athletics is responsible for providing administrative, financial, and operational oversight to the department of athletics, to provide continuity of leadership during the external search for the new full-time Vice President for Athletics, and to assist in the transition of athletics leadership. During this tenure as Interim Vice President for Athletics, the following projects and initiatives were completed:

- Conducted an Athletics Program Review, Compliance Systems Review, and Policies and Procedures Review in consultation with The Pictor Group.
- Designed the college's NCAA-III COVID-19 protocols for athletics testing and training per CDC and NCAA guidelines.
- Organized and executed the college's resocialization of athletics protocols in compliance with NCAA-III and the

- USA-South Athletic Conference leadership.
  - Restructured the athletics department administrative structure while also implementing a new training and reporting schedule for all coaches and programs.
- ***Dean of Enrollment Management*** (June 2012 – May 2016)
 

The Dean of Enrollment Management is a high-energy campus leader responsible for directing the recruitment and financial aid areas of the college and increasing the enrollment of the undergraduate and graduate programs by meeting aggressive growth goals. Duties include, but not be limited to:

  - Provided vision, leadership, and strategic direction to Enrollment Management in support of the academic mission of the college, resulting in a 31% increase in new students and 15% increase in total enrollment.
  - Proficient in BANNER Student Information System and Microsoft Access reporting.
  - Developed and implements a successful, comprehensive recruitment plan each year; including a creative marketing component. Prepared weekly reports on efforts and results of the plan.
  - Provided strategic leadership to the college's financial aid and scholarship programs to recruit and retain more students, optimizing use of state, federal and institutional resources.
  - Promoted active and appropriate involvement of faculty and staff in the college's recruitment efforts.
  - Along with the Cabinet, developed student enrollment goals to accomplish optimum enrollment levels of appropriate size, quality, and diversity.
  - Collaborated with various external partners to recruit students to the college.
  - Assured accurate and prompt federal, state, institutional and agency reporting.
  - Prepared and administers annual budgets.
  - Communicated with the college community on enrollment initiatives, progress, and results.
  - Ensured the Enrollment Management team maintain the BANNER student information system to support enrollment growth and data analysis.
  - Hired, trained, coached, and conducted scheduled evaluations of the work performance of the Enrollment Management team.
  - Served on various college committees and represents the college through service on community boards and committees. Represented the college at events with students, parents, and community.
  - Ensured that monitoring systems are in place to track compliance with all federal and state laws and regulations, and that all staff had the training needed to comply with relevant laws and regulations.

**HUNTINGDON COLLEGE** (July 2003 – June 2012)

1500 EAST FAIRVIEW AVENUE  
MONTGOMERY, AL 36106  
(334) 833-4497 or (800) 763-0313

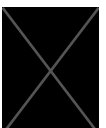
- ***Affiliate Faculty*** (July 2011 – June 2012)
 

Serving in the college's Adult Degree Completion Program, the Affiliate Faculty member teaches courses in their approved content area for adult learners at one of the college's multiple locations across the state of Alabama. Courses are taught in person during evenings and weekends to accommodate the work and life schedules of working adults. Courses are taught in six-week sessions for multiple hours per meeting, allowing the student to earn similar academic credit during a traditional semester.

  - Taught courses in Organizational Leadership, Intellectual History, and European History to adult learners.
  - Fostered a sense of achievement and encouragement to students re-entering the classroom after many years in the workforce.
  - Inspired and mentored adult learners to pursue additional education through graduate study, promotion in their current workplace, or opportunities into other employment or industries.
- ***Director of Admission*** (September 2005 – May 2012)
 

The Director of Admission exercises management responsibility for the Office of Admission. Major responsibilities include coordinating Huntingdon College's student recruitment effort, supervising the processing of admission applications, and administration of the College's admission policy. The Director is involved with the development of the College's enrollment management plan and is responsible for successful implementation of the recruitment portion of that plan.

  - Managed an average 5% annual growth in new freshmen and transfer student enrollment.
  - Succeeded in achieving a 28% overall enrollment growth for the college over a 10-year period.
  - Surpassed the largest new and total student enrollment record at the college in over 40 years.



- ***Assistant Director of Admission*** (November 2004 – September 2005)

The Assistant Director of Admission is responsible for the recruitment of undergraduate freshman students and assists in the delivery of admission and enrollment services to incoming freshman and transfer students. The Assistant Director plans, administers, and participates in recruitment activities and works cooperatively with other offices on campus to meet the needs of enrolling new students and maintain good working relationships with high school counselors, coaches, and students, coordinating college day/night programs and high school visits, and assisting with development of publications and personal correspondence for prospective students.

- Created a plan that increased campus event attendance by 120%
- Succeeded at increasing transfer student enrollment by 38%
- Partnered with Vice President for Enrollment to create a new student recruitment plan for the college.

- ***Admission Counselor*** (July 2003 – November 2004)

The Admission Counselor represents Huntingdon College at college fairs and high school/community college recruitment visits and provides guidance to prospective students and their parents regarding admission requirements, academic programs, financial aid and scholarships, campus life, student organizations and activities. The Admission Counselor manages a geographical territory in the recruitment of students and assists with the development of publications and responds to written, phone, email, and in-person inquiries. Meets with visiting students and parents, makes formal presentations, and plans activities and events in various cities for prospective students/families and high school counselors.

- Managed a 12% growth in new freshmen enrollment within my assigned territory.
- Increased private visits to feeder high schools within my territory by 200% during the fall and spring.
- Recruited and enrolled the largest incoming class of new international students in over 15 years.

**ACT** (October 2004 – February 2010)

P.O. BOX 168  
 IOWA CITY, IA 52244-9986  
 (319) 337-1154

- ***ACT Test Supervisor*** (October 2004 – February 2010)

Serves as the testing site administrator and college liaison to ACT for all regular National ACT testing dates and ACT Residual testing at Huntingdon College. Recruits, trains, and supervises all testing site personnel including Proctors, auxiliary personnel, and volunteers. Maintains the security of all testing materials before, during and after the test administration and is responsible for inventorying and returning all testing materials that are property of ACT. Communicates updates and emergency notifications to students, testing personnel and local high-schools regarding test day. Responsible for updating all testing location information annually to ACT including testing site personnel, facilities, and capacity on an annual basis.

- Increased test center capacity by 20%
- Trained and supervised a test proctoring staff of 23 individuals
- Completed six annual national testing cycles with zero irregularities or variances and clear annual audits

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## ACADEMIC APPOINTMENTS:

Affiliate Faculty: Huntingdon College – (HIST 302) Europe, 1914 to the Present (Fall 2011, Spring 2012)

Affiliate Faculty: Huntingdon College – (HIST 341) Social Justice in the Workplace (Summer 2012)

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## INSTITUTIONAL APPOINTMENTS AND ADMINISTRATIVE SERVICE:

- ***Strategic Planning***

- Member of the Winthrop University Strategic Planning Steering Committee (March 2023 – present)
- Member of LaGrange College Institutional Planning Council (September 2013 – August 2021)
- Member of the THINC College and Career Academy Strategic Planning Committee (August 2014 – May 2015)
- Member of the Huntingdon College Strategic Planning Committee (August 2006 – May 2012)





- ***Senior Leadership and Board Governance***

- Winthrop University Board of Trustee's Subcommittee on Academic Affairs, Student Affairs, and Enrollment Management (September 2021 – present)
- Member of the Winthrop University President's Cabinet (September 2021 – present)
- Principal Contact for LaGrange College Board of Trustee's Student Affairs and Enrollment Management Subcommittee (August 2014 – August 2021)
- Principal Contact for LaGrange College Board of Trustee's Enrollment Management Subcommittee (June 2012 – July 2014)
- Member of the LaGrange College President's Cabinet (June 2012 – August 2021)

- ***Committee Leadership and Shared Governance***

- Executive Sponsor of the Winthrop University Academic Pathways Committee (July 2024 – present)
- Chair of the Winthrop University Strategic Enrollment Management committee (September 2021 – present)
- Chair of the Winthrop University Enrollment Leadership Team (September 2021 – present)
- Co-Chair of the Winthrop University Student Success and Retention Work Group (September 2021 – present)
- Member of the LaGrange College Advising Committee (September 2018 – August 2021)
- Co-Chair of the LaGrange College Integrated Marketing Committee (July 2014 – August 2021)
- Member of the LaGrange College Graduate Council (September 2013 – August 2021)
- Member of the LaGrange College Academic Policies Committee (September 2012 – August 2021)
- Chair of the LaGrange College Faculty Admissions Committee (August 2012 – August 2021)
- Co-Chair of the LaGrange College Student Success Task Force (September 2012 – August 2021)
- Member of the Huntingdon College Persistence Task Force (August 2011 – May 2012)
- Member of the Huntingdon College Academic Merit Scholarship Review Committee (January 2006 – May 2012)
- Member of the Huntingdon College Academic Standings Committee (January 2006 – August 2008)
- Member of the Huntingdon College Orientation and Registration Planning Committee (October 2005 – May 2012)

- ***Search Committees***

- Co-Chair of Winthrop University Search Committee for the selection of a new *Provost* (Fall 2023)
- Chair of LaGrange College Search Committee for the selection of a new college *Registrar* (Summer 2020)
- Chair of LaGrange College Search Committee for the selection of a new *VP for Student Engagement* (Spring 2018)
- Co-Chair of LaGrange College Search Committee for the selection of a new *Head Football Coach* (Spring 2017)
- Member of LaGrange College Search Committee for the selection of an *Assistant to Athletic Director* (Spring 2015)
- Member of LaGrange College Search Committee for the selection of a *Director of Bands* (Spring 2015)
- Member of LaGrange College Search Committee for the selection of a new college *Registrar* (Summer 2013)

- ***Grant Writing and Fundraising***

- Co-author of FY2025 Congressionally Directed Spending Requests, totaling \$3.5M, through SC Senator Lindsey Graham's Office for strategic priority initiatives including Tuition Transparency, Veterans Programs, New Academic Program Development, and Competency Based Education (CBE) under the category of Labor, Health and Human Services, Education and Related Agencies (April 2024)
- Recipient of a Campus Consortium Foundation grant for AI Chatbot for Admissions and Enrollment (September 2019)
- Recipient of a Campus Consortium Foundation grant for Financial Aid Call Center Services (September 2019)
- Campaign volunteer for endowed scholarships, endowed professorships, and strategic initiatives for the \$72 Million "From Promise to Prominence" campaign at LaGrange College (July 2013 – February 2019)

- ***Feasibility Studies and Program Evaluation***

- Co-Author of Council of Independent Colleges (CIC) Quality Improvement Study and Program Evaluation of the Key Indicators Tool (KIT) and Financial Indicators Tool (FIT) (July 2023 – July 2024)
- Member of the Winthrop University Competency Based Education Steering Committee (November 2022 – present)
- Member of LaGrange College Academic Program Efficiency Review Committee (August 2020 – August 2021)
- Member of LaGrange College Administrative Program Efficiency Review Committee (March 2020 – August 2021)
- Institutional Lead of LaGrange College Athletics Program Review, Compliance Systems Review, and Policies and Procedures Review – in consultation with The Pictor Group (October 2020 – June 2021)
- Member of the LaGrange College *M.A. in Philanthropy & Development* Feasibility Study Group (Spring 2013)
- Member of the LaGrange College *M.A. in Community Counseling* Feasibility Study Group (Spring 2013)
- Member of the Huntingdon College Institutional Effectiveness Task Force (August 2011 – May 2012)



- **Project Management**

- Project Manager for Winthrop University Tuition Transparency Initiative (June 2023 – present)
- Executive Sponsor for Winthrop University Marketing and Brand Strategy (2023 - present)
- Project Co-Manager for LaGrange College Marketing and Brand Strategy (January 2016 – July 2017)

- **SACSCOC Accreditation**

- Completed admission and enrollment section statements for decennial reaffirmation for Winthrop University (2022)
- Completed admission and enrollment section statements for Fifth-Year Interim Review for LaGrange College (2018)
- Completed admission and enrollment section statements for decennial reaffirmation for LaGrange College (2013)
- Completed admission and enrollment section statements for decennial reaffirmation for Huntingdon College (2010)

- **Facilitation**

- Facilitator for LaGrange College Leadership Council Priority Initiative on Branding and Marketing (2018 – 2019)
- Facilitator for LaGrange College Leadership Council Priority Initiative on International Recruitment (2016 – 2017)
- Facilitator for LaGrange College Leadership Council Priority Initiative on Local Student Recruitment (2015 – 2016)
- Facilitator for LaGrange College Leadership Council Priority Initiative on Recruitment Partnerships (2013 – 2014)

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## ARTICLES & PRESENTATIONS (selected):

“Navigating a Tuition Reset using a PDSA approach (Plan, Do, Study, Act).” Presented at the National Small College Enrollment Conference. Charlotte, NC (July 29, 2025).

Miller, Joseph, “Breaking the Echo Chamber: Building a Data-Informed Culture in Higher Education” *Education Technology Insights*, published online, June, 2025.

“Enroll360 Partner Spotlight: Winthrop University.” Presented at the EAB Strategy Summit for Undergraduate Enrollment Leaders. Washington, DC (April 09, 2025).

Miller, Joseph, book review of *The Synthetic University: How Higher Education Can Benefit from Shared Solutions and Save Itself* for the *National Association of Student Financial Aid Administrators (NASFAA)*, published online, February 10, 2025.

“Shifting Currents: Insights from the Frontlines of Enrollment - Panel Discussion.” Presented at the EAB Education Day. Richmond, VA (September 09, 2024)

“Achieving Enrollment Excellence: Strategies for Success in an Evolving Landscape - Panel Discussion.” Presented at the EAB Strategy Summit for Undergraduate Enrollment Leaders. Washington, DC (April 11, 2024)

Miller, Joseph, “Is Higher-Ed Experiencing a Deceleration of Distance Education?” *Education Technology Insights*, published online, August, 2023.

“Nice Story, Now Show Me the Data: Statistical and Data Analytics Tools for Enrollment Leaders.” Presented at the National Small College Enrollment Conference. Charlotte, NC (July 24, 2023)

Miller, Joseph, “Setting Enrollment Strategies and Expectations in a post-COVID Environment.” *Education Technology Insights*, Vol. 8, Issue 15, May 2023.

“Developing Agility in a V.U.C.A. World.” Presented at the National Small College Enrollment Conference. Virtual (July 26, 2022)

“Demographic Disruption – Forecasting Emerging Trends in Student Populations.” Presented at the 66<sup>th</sup> Annual GACRAO Conference. Young Harris, GA (October 27, 2019)

“Breakpoint: An Interview with Jon McGee.” Presented at the National Small College Enrollment Conference. Raleigh, NC (July 23, 2019)

“Communicating Enrollment: Reporting to your President, Trustees, and Leadership Team.” Presented at the National Small College Enrollment Conference. Daytona, FL (July 18, 2017)

“The Making of a Best Seller: Gaining the Biggest Return from a Student Ambassador Organization.” Presented at the Georgia Education Advancement Council annual conference (GEAC). LaGrange, GA (July 21, 2016)

“The Appropriate Role of Financial Aid in Enrollment Management” panel presenter at the SASFAA Management Institute. Orlando, FL (October 8, 2015)

“College Access” panel presenter at the Alabama ACT Summit. Montgomery, AL (December 1, 2011)

“Encourage Faculty Members to Recruit Students in their Majors,” Interview with Joseph Miller and Maureen Murphy. Interviewed by Joan Hope, Ph.D., *Enrollment Management Report*, Vol. 14, Issue 1, April 2010.



“Boost Enrollment in Targeted Areas by Involving Faculty Members in Recruitment,” Interview with Joseph Miller and Maureen Murphy, Interviewed by Joan Hope, Ph.D., *Dean & Provost*, Vol. 11, Issue 8, April 2010.  
“Transfer Admission” panel presenter at ALACRAO annual conference. Opelika, AL (June 19, 2008)

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## PROFESSIONAL SERVICE AND MEMBERSHIPS:

- Session Proposal Reviewer for the American Evaluation Association (AEA) *Evaluation 2025* conference (Spring 2025)
- Strategic Advisor – Virtue Analytics (2024 – present)
- **RNL** Ruffalo Noel Levitz AI Leadership Council (September 2024 – present)
- **AEA** - American Evaluation Association (2023 – present)
- **CACRAO** - Carolinas Association of Collegiate Registrars and Admissions Officers (2021 – present)
- **RNL** Ruffalo Noel Levitz Advisory Board for Private Institutions (May 2017 – August 2021)
- **GICA** - Georgia Independent College Association Need-Based Aid Taskforce (Summer 2015)
- **NASFAA** - National Association of Student Financial Aid Administrators (June 2012 – present)
- **GACRAO** – Georgia Association of Collegiate Registrars and Admissions Officers (2012 – present)
- Chair-Elect for the Alabama ACT Council (July 2011 – June 2012)
- District 4 Coordinator for the Alabama Association of Collegiate Registrars and Admissions Officers (2006 - 2010)
- School Relations Committee for the Alabama Association of Collegiate Registrars and Admissions Officers (February 2006 – February 2010)
- Charter Member of the Alabama ACT Council (2004 – May 2012)
- **NACAC** - National Association for College Admission Counseling (2003 – present)
- **AACRAO** - American Association of Collegiate Registrars and Admissions Officers (2003 – present)
- **ALACRAO** - Alabama Association of Collegiate Registrars and Admissions Officers (2003 – 2021)

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## CIVIC AND COMMUNITY SERVICE:

- Member of the United Way of York County, SC - Board of Directors (August 2025 - present)
- Distinguished Alumni Award Recipient, Austin Peay State University – College of Arts and Letters (June 2024)
- Vice Chair of LaGrange / Troup County Chamber of Commerce - Leadership Troup Board of Directors (July 2020 – June 2021)
- Immediate Past-President of Columbus Ballet Board of Directors (July 2019 – June 2020)
- Secretary/Treasurer of LaGrange / Troup County Chamber of Commerce - Leadership Troup Board of Directors (July 2019 – June 2020)
- President of Columbus Ballet Board of Directors (July 2018 – June 2019)
- Member of National League of Junior Cotillions – Troup County Chapter - Advisory Board (May 2018 – July 2021)
- Member of the THINC College and Career Academy Board of Directors (December 2017 – August 2021)
- Member of LaGrange / Troup County Chamber of Commerce - Leadership Troup Board of Directors (July 2017 – June 2022)
- Member of Columbus Ballet Board of Directors (May 2017 – June 2020)
- Volunteer Coach for Troup County Parks and Recreation - Youth Soccer program (August 2013 – June 2017)
- Member of the Workforce Development Committee for the City of LaGrange (July 2012 – June 2015)

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## PROGRAM/SOFTWARE PROFICIENCY:

- R
- ELLUCIAN-BANNER (Student, Recruit, Admission, Financial Aid)
- ELLUCIAN-PowerCampus
- SLATE
- EAB (Enroll 360, Financial Aid Analytics, Navigate)
- Encoura Data Lab
- DropGuard
- Microsoft Applications (Access, Excel, OneNote, Outlook, PowerPoint, Publisher, Word, Teams, SharePoint)
- Tableau
- Adobe ProDC



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**PERSONAL INFORMATION:**

Wife: Melissa A. (Nichols) Miller – married 21 years (GACE Certified - Middle Grades and Upper-Elementary Educator,  
ELA, TESOL, TOEFL, Curriculum Developer)

Children: Anna Claire Miller (Daughter - 22), Jonah Miller (Son - 20), Camp Miller (Son - 18)

