# RESERVATION FORM – NORTH AMERICA HOLIDAY WITH PASSPORT

Tour: Christmas in Quebec Departure Date: 12/4/2028

Group Name: University of West Georgia Alumni Group Number: 1175987

For Reservations Contact: University of West Georgia Alumni Kristy McAdams, Travel Program Coordinator 678-839-6360 kmcadams@westga.edu

**IMPORTANT:** Please print your name **EXACTLY** as it appears on your **passport**. We require a copy of your passport at the time of initial reservation or no later than two (2) weeks after making your reservation. Name corrections, after final payment due date, or after tickets have been issued, will result in additional fees being assessed.

Today's Date: _____

## YOUR INFORMATION: (Please print your name **EXACTLY** as it appears on your passport)

First: _____ Middle: _____ Last: _____ Suffix: _____

Salutation (Mr., Mrs., Rev): _____ Preferred name on nametag: _____

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: _____ Cell: _____ Email Address: _____

Passport Number: _____ Date of Issue (m/d/y): _____ Date of Expiration (m/d/y): _____

Place of Issue (Authority): _____ Nationality: _____ Global Entry/TSA # _____

Date of Birth (m/d/y): _____ Place of Birth: _____ Gender: ☐ Male ☐ Female

☐ Passport photo page attached/included with reservation form.

**EMERGENCY CONTACT:** (Please provide contact information of person **NOT** traveling with you)

Name: _____ Relationship: _____

Cell Phone #: _____ Home Phone #: _____

## AIR AND ROOMING INFORMATION:

Departure airport: _____ ☐ Mayflower Air ☐ Writing Own Air

**ROOM CATEGORY:**

☐ **Single** (Select ☐ one bed *or* ☐ two beds) ☐ **Twin** (two beds) ☐ **Double** (one bed) ☐ **Guaranteed Share**

Rooming with: _____ **Please complete separate reservation form for traveling companion.**

## PAYMENT INFORMATION:

**By placing a deposit, you understand and accept the terms and conditions of Mayflower Cruises and Tours and Scenic Group.**

Purchasing Travelers Protection Plan (TPP): ☐ Yes ☐ No

Travelers Protection Plan Amount: $379pp

Deposit Amount: $250pp + Travelers Protection Plan: $_____ = Total Amount Enclosed: $_____

Final Payment Due By: 9/4/2028 Make Checks Payable To: University of West Georgia

Mail Deposit To: University of West Georgia, 1601 Maple Street City: Carrollton State: GA Zip Code: 30118

Mail Final Payment To: same as above City: _____ State: ____ Zip Code: _____

## CREDIT CARD INFORMATION:

If you would like to make your deposit by credit card, please provide the information to your group leader who will make your payment directly to Mayflower. VISA, MC, and Discover are accepted.

# BOOKING CONDITIONS
# 2028 NORTH AMERICA

**Payments:**
All deposits and final payments can be made by check or credit card. We accept the following credit cards: Visa, Mastercard and Discover Card.

**Prices Subject to Change:**
We reserve the right to vary itineraries and prices and substitute facilities, hotels or events of equal or better quality if necessary.

**Guaranteed Share Program for Single Travelers:**
If you are traveling alone and would like a roommate for cost savings, let us know at the time of booking your reservation. Travelers must be non-smokers, cannot use a medical sleeping device or have specific needs like Handicapped room etc. to be eligible. Participants will be paired with another traveler of the same gender at the twin rate. If no roommate is available, you will get a single room at the twin rate. Guaranteed share reservations are available up to 180 days prior to tour departure and based on availability.

**Roommate Cancellation:**
If you are booked as a "twin" and your roommate cancels their reservation, and you cannot find another roommate, you may either travel as a guaranteed share (see above) or travel as a single and pay the single supplement.

**Health and Walking on Tour:**
Some sites visited have limited motorcoach access and may involve considerable walking, stairs or inclines. Travelers should be in reasonably good health. Some programs include destinations in higher elevations that may have varying effects on individual travelers. Tour Managers and Coach Drivers cannot lift or assist travelers into transportation vehicles. Persons requiring assistance are required to be accompanied by a companion who is capable of and totally responsible for providing the assistance.

**Revision Fees:**
A fee of $25 per person per transaction will be charged for any changes, revisions or alterations made to your reservation after confirmation.

**Luggage Handling:**
The tour cost includes porterage for one average size suitcase. A charge of $10.00 per hotel will be collected by the Tour Manager for each additional piece of luggage that you bring.

**Travel Documents:**
Your travel documents will be in your possession approximately 14 days prior to departure. Documents include tour itinerary, departure and arrival information and times, hotel and ship information, clothing suggestions, baggage tags, plus any helpful hints.

**Mayflower Loyalty Program:**
Earn $100.00 travel credit for every North America Air holiday taken with Mayflower Cruises & Tours. No restrictions to the amount of credits an individual can acquire. Loyalty Credits can be applied to any reservation made within 16 months after the departure date of the tour they were earned on. Multiple credits can be used on a single tour. Credits are nontransferable but can be combined with Mayflower promotional savings. *Some restrictions apply, call for details.

**Smoke Free Environment:**
Although smoking is not allowed on the motorcoach, frequent rest/smoking stops are made.

**Travelers with Special Needs:**
You must advise Mayflower at the time your booking is made of any disability requiring special attention. The special needs of our travelers will be accommodated with reasonable efforts to be made. Be aware that the Americans with Disabilities Act is applicable only within the United States and that accommodations for disabled travelers outside the United States may be more limited. If a traveler requires assistance, we require that he/she be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Mayflower nor Tour Operator's personnel, nor its suppliers, may lift or physically assist travelers. If a traveler thinks he/she might need assistance during a trip, he/she should call Mayflower to determine what assistance might reasonably be provided. If special arrangements are provided, and these arrangements add to the Tour Operator's cost, the Tour Member will be responsible to pay the additional costs. Special individual assistance to travelers with special needs for walking, dining or other routine activities cannot be provided. Travelers requesting a handicapped room cannot be booked with Guaranteed Share accommodations.

**Membership:**
Mayflower and the respective Tour Operator reserve the right to withhold tour membership, or to require any traveler to leave a tour at any time, when such action is determined by Mayflower or the respective Tour Operator to be in the best interests of the traveler or the tour group. Children must be at least 10 years of age and accompanied by a guardian at all times.

**Force Majeure:**
Except where otherwise expressly stated in these terms and conditions we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our contract with you is prevented or affected by or you otherwise suffer any damage, loss or expense of any nature as a result of Force Majeure. "Force Majeure" means any event which we or the supplier of the services in question could not, even with all due care, foresee or avoid.

**Responsibility:**
These tour programs are operated by Mayflower Cruises & Tours, Inc. 650 Warrenville Rd, Suite 500, Lisle, IL 60532. In common with other companies, Mayflower acts only as an agent for Tour Members in arranging room accommodations, transportation, sightseeing, admissions and restaurants. Mayflower reserves the right in its sole discretion to make changes in the itinerary and is not responsible for expenses, loss of time, money or other occurrence resulting from a change of tour scheduling made for Tour Members. Mayflower reserves the right to accept, decline or retain any person as a member of the tour, and is not responsible for any losses or damages of personal property, or for injuries, expenses or damages incurred by any Tour Member. Mayflower reserves the right to withhold tour membership, or to require any traveler to leave a tour at any time, when such action is determined by Mayflower to be in the best interests of the traveler or the tour group. Children must be at least 10 years of age and accompanied at all times by a guardian.

**United States Tour Operators Association**
**$1 Million Travelers Assistance Program:**
Mayflower Cruises & Tours, Inc. shares the coverage available under the United States Tour Operators Association ("USTOA") $1 Million Travelers Assistance Program with affiliates of Mayflower Cruises & Tours who, as an Active Member of the USTOA is required to post $1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of Mayflower Cruises & Tours travelers in the unlikely event of Mayflower Cruises & Tours bankruptcy, insolvency or cessation of business. Further, you should understand that the $1 Million posted by Mayflower Cruises & Tours may be sufficient to provide only a partial recovery of the advance payments received by Mayflower Cruises & Tours. Complete details of the USTOA Travelers Assistance Program and a list of affiliates may be obtained by writing to USTOA at 345 Seventh Avenue, Suite 1801, New York, NY 10001, or by email to information@ustoa.com or by visiting www.ustoa.com.

**Tour Activity Level:**
Travelers should be in reasonably good health. Please consult your physician for pre-departure health advice.

1. This program has a leisurely pace with minimal activity such as climbing stairs, boarding the motorcoach and walking within the hotels and ships.
2. Average physical activity on this program requires the ability to climb stairs and walk reasonable distances, sometimes over uneven surfaces.
3. A blend of longer and shorter touring days with walking tours. Expect more of the touring to be over uneven surfaces and involve more stairs.
4. Longer touring days with more walking tours mixed with some periods of standing. Expect more of the touring to be over uneven surfaces and involve stairs.
5. A more physical touring experience based on the destination. Involves longer walking tours, on uneven surfaces, may involve inclines, stair climbing, windy or wet conditions at sites and periods of standing. Expect some of the experiences to occur during the evening.

**Payment Information:**
Listed below is a schedule of deposit and final payment due dates. You will note that the first category includes an optional Travel Protection Plan (TPP). Within five business days of making your reservation, you must make your initial trip deposit. Once your trip deposit is made, you then have 24 hours to add on the Optional TPP if you choose to purchase. Please see "Travel Protection Plan (TPP)" section on the next page for further explanation of this offering.

**NORTH AMERICA (AIR ) HOLIDAYS DEPOSIT SCHEDULE:**
Land tour price up to $3,500

| **Land Tour with Air*** | **Deposit Per Person** | **Final Payment** |
|---|---|---|
| • With TPP Coverage | $629 | 90 Days |
| • Without TPP Coverage | $250 | 90 Days |
| **Land Tour Only*** | **Deposit Per Person** | **Final Payment** |
| • With TPP Coverage | $529 | 90 Days |
| • Without TPP Coverage | $250 | 90 Days |

**DEPOSIT SCHEDULE:** Land tour price from $3,501 and up

| **Land Tour with Air*** | **Deposit Per Person** | **Final Payment** |
|---|---|---|
| • With TPP Coverage | $679 | 90 Days |
| • Without TPP Coverage | $250 | 90 Days |
| **Land Tour Only*** | **Deposit Per Person** | **Final Payment** |
| • With TPP Coverage | $579 | 90 Days |
| • Without TPP Coverage | $250 | 90 Days |

The F431L TPP plan mentioned in this brochure is not offered on select North America tours, including Alaska Adventure Cruise, Canadian Rockies by Rail, From the Red Rocks to the Rockies, Hawaiian Cruising in Paradise, New England and Canada Autumn Cruising, Baja California Cruise. For a full list, please contact us directly. These trips may be covered under the F431G plan, please visit www.tripmate.com/F431G for more details on this Travel Protection Plan. Rates immediately below are for the F431G plan.

**DEPOSIT SCHEDULE:** Canadian Rockies by Rail; From the Red Rocks to Rockies

| **Land Tour with Air*** | **Deposit Per Person** | **Final Payment** |
|---|---|---|
| • With TPP Coverage | $1,119 | 120 Days |
| • Without TPP Coverage | $500 | 120 Days |
| **Land Tour Only*** | **Deposit Per Person** | **Final Payment** |
| • With TPP Coverage | $1,119 | 120 Days |
| • Without TPP Coverage | $500 | 120 Days |

**DEPOSIT SCHEDULE:** Alaska Adventure Cruise; New England and Canada Autumn Cruising; Hawaiian Cruising in Paradise; Baja California Cruise

| **Land/Cruise Tour with Air*** | **Deposit Per Person** | **Final Payment** |
|---|---|---|
| • With TPP Coverage | $1,049 | 140 Days |
| • Without TPP Coverage | $500 | 140 Days |
| **Land/Cruise Tour** | **Deposit Per Person** | **Final Payment** |
| • With TPP Coverage | $1,049 | 140 Days |
| • Without TPP Coverage | $500 | 140 Days |

*Land tour price is based on twin occupancy rate

**Refund and Cancellation Policy:**
All payments for land, air, train (ticketed by Mayflower Cruises & Tours) will be refunded when cancellations are prior to final payment date less the deposit amount, which is non-refundable, unless otherwise noted below. The Refund and Cancellation Policy is offered by Mayflower Cruises and Tours and is separate from the TPP. If you purchase an optional Travel Protection Plan (TPP) you may be reimbursed for your payments, including the deposit amount, less the TPP plan cost.