

## Navigate: Population Health Dashboard

**Objective:** Population Health Dashboard (PHD) helps you to manage student success by identifying student populations in need of interventions and to determine sub-populations within that group who may need specific types of interventions to succeed at your institution. From PHD, you can download lists of students in need of intervention to use in campaigns in Navigate360, to create caseloads for your student success staff, and to provide snapshots of performance against goals and key performance indicators for your institution.

### Overview Tab

Open Population Health Dashboard by clicking the **Analytics** icon  and selecting **Population Health Dashboard** from the landing page.

Population Health Dashboard

Overview
Academic Performance
Academic Progress

**FILTERS:**

**Enrollment History**

ENROLLED IN:  
All

**Current Student Information**

IN / NOT IN (TAG/ CATEGORY):  
In

CATEGORY:  
All

TAG:  
All

CLASSIFICATION:  
All

TRANSFER STUDENT:  
All

GENDER:  
All

RACE/ETHNICITY:  
All

**Current Area of Study**

COLLEGE:  
All

MAJOR:  
All

DEGREE:  
All

CONCENTRATION:  
All

**Assigned To**

RELATIONSHIP TYPE:  
All

STAFF:  
All

**Appointment Status**

APPOINTMENT STATUS:  
All

APPOINTMENT TYPE:  
All

**Intervention Information**

CAMPAIGN OWNER:  
All

CAMPAIGN NAME:  
All

STUDENT LIST CREATOR:  
All

STUDENT LIST NAME:  
All

ALERT TYPE:  
All

ALERT REASON:  
All

ISSUED BY:  
All

**Active Logic**

IS STUDENT ACTIVE?:  
All

**Total Students**

14,309

Avg. Cumulative GPA\*

2.95

Avg. Credit Completion

88%

Predictive Profile

14,309

\*Transfer credits are defined by your institution. Contact your strategic leader for more details.

**Key Populations** Need inspiration? View our [Campaign Ideas Infographics](#) for more details.

**Students with Academic Performance Concerns**

■ Your Students
 ■ Institution

Cumulative GPA < 2.0	<span style="font-size: 24px;">2,216</span>	
Last Enrolled Term GPA < Cumulative GPA*	<span style="font-size: 24px;">4,565</span>	
At Least 1 Missed Success Marker (Below Grade Threshold)	<span style="font-size: 24px;">1,258</span>	

\*Compares each student's last recorded Term GPA to their Cumulative GPA

**Students with Academic Progress Concerns**

Lifetime Credit Completion Under 67%	<span style="font-size: 24px;">1,830</span>	
At Least 1 Missed Success Marker (Didn't Register!)	<span style="font-size: 24px;">1,418</span>	
Total Credits Earned Above 120	<span style="font-size: 24px;">2,829</span>	

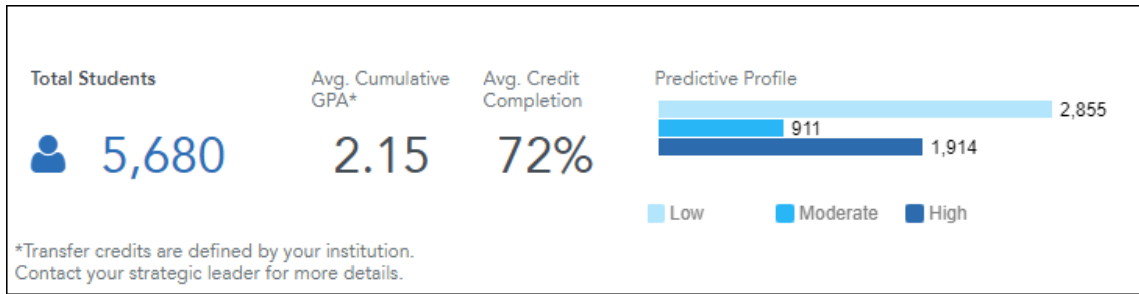
\*Percentage calculated using the total number of students who are currently attempting 12 or more credits.

**Students with Alerts or Open Cases**

Students with at least 1 current alert	<span style="font-size: 24px;">4,440</span>	
Students with at least 1 open case	<span style="font-size: 24px;">0</span>	No data

This tab shows high-level metrics to help student success leaders and staff identify students in need of additional support.

At the top of the tab is an overall pulse check of your student population. This shows the total number of students enrolled in the selected term, their average cumulative GPA, average credit completion, and Predictive Profile breakdown.



The **Overview** tab has three Key Populations reports, *Students with Academic Performance Concerns*, *Students with Academic Progress Concerns*, and *Students with Alerts or Open Cases*. Each report displays the total number of students in each metric and what percentage of your selected student population these students represent and how it compares to the institution average.

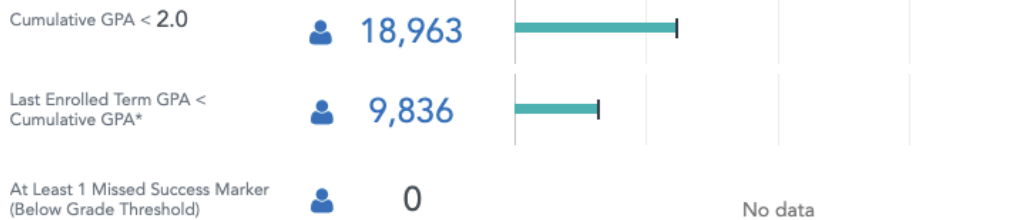
These metrics reflect the current data on your student population, in either single data points or distributions. For example, if you choose a prior term in your filters, the number of students you see reflect the students who were enrolled in that term, but you will see the most current data about those students (e.g., the cumulative GPA as of now, or as of their most recent enrollment).

## Key Populations

 Need inspiration? View our [Campaign Ideas Infographics](#) for more details.

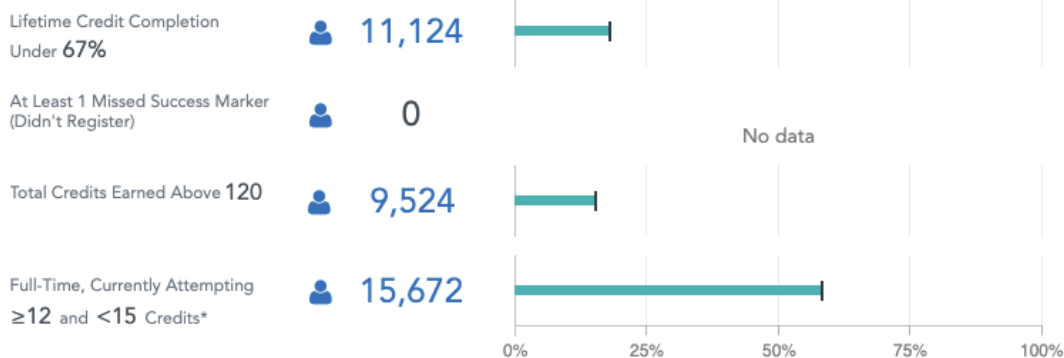
 Your Students  Institution

### Students with Academic Performance Concerns



\*Compares each student's last recorded Term GPA to their Cumulative GPA

### Students with Academic Progress Concerns



\*Percentage calculated using the total number of students who are currently attempting 12 or more credits.

Students with Alerts or Open Cases

Students with at least 1 current alert

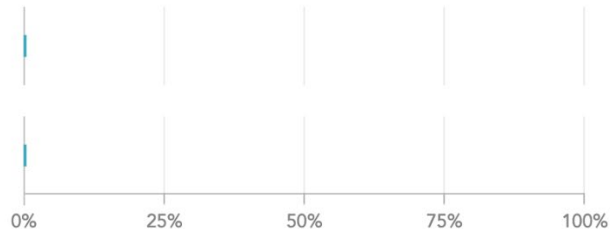


34

Students with at least 1 open case



31



Left of the metrics is a filter panel. Most of these filters correspond to a filter in the [Advanced Search](#). The table below describes the filters, how they are used, and whether or not there is a corresponding filter in Advanced Search.

**FILTERS:**

**Enrollment History**

ENROLLED IN:

**Current Student Information**

IN /NOT IN (TAG/ CATEGORY):

CATEGORY:

TAG:

CLASSIFICATION:

TRANSFER STUDENT:

GENDER:

RACE/ETHNICITY:

**Current Area of Study**

COLLEGE:

MAJOR:

DEGREE:

CONCENTRATION:

**Assigned To**

RELATIONSHIP TYPE:

STAFF:

**Appointment Status**

APPOINTMENT STATUS:

APPOINTMENT TYPE:

**Intervention Information**

CAMPAIGN OWNER:

CAMPAIGN NAME:

STUDENT LIST CREATOR:

STUDENT LIST NAME:

ALERT TYPE:

ALERT REASON:

ISSUED BY:

**Active Logic**

IS STUDENT ACTIVE?:

Filter Name	Section	Description	Advanced Search Counterpart?
Enrolled In	Enrollment History	<p>Returns students who have enrolled in the selected terms. This filter will select the current in-session term by default.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• Only one term may be selected at a time</li> <li>• In the drop down, the current term will be listed first, future terms will be listed second, and past terms will be listed third.</li> <li>• Terms will display once at least one student has registered for the term</li> <li>• PHD will display the last year's terms</li> </ul>	Enrollment History
In/Not In	Student Information	Used with the Category or Tag filter. Includes or excludes students with certain tags and categories	N/A
Category	Student Information	Returns students who are currently associated in any selected category	Student Information > Category
Tag	Student Information	Returns students who are currently associated with any selected tag	Student Information > Tag
Classification	Student Information	Returns students who	Term Data >

		are CURRENTLY associated with the selected classifications	Classification
Transfer Student	Student Information	Is the student a transfer student?	Student Information > Transfer Student
Gender	Student Information	What gender is the student?	Student Information > Gender
Race/Ethnicity	Student Information	What race and/or ethnicity is the student classified as?	Student Information > Ethnicity
College	Area of Study	Select to filter to a college or division for the population	Area of Study > College
Major	Area of Study	Search for students by major for the current term	Area of Study > Major
Degree	Area of Study	Search for students by concentration for the current term	Area of Study > Degree
Concentration	Area of Study	Search for students assigned to an advisor or staff member	Area of Study > Concentration
Relationship Type	Assigned To	Search for students assigned to an advisor or staff member	Assigned To
Staff Name	Assigned To	Search for students assigned to a specific staff member. The role will reflect current role status, not the status of a staff member in the enrolled term	Assigned To
Appointment Status	Appt. Status in the Selected Term	Scheduled: Students who have an appointment scheduled in the selected term (should not count if appointment was scheduled, but later canceled) Completed: Students who have attended an appointment. This includes Scheduled	N/A

		and Drop-In appointments Not Yet Scheduled: Students who are not currently scheduled or have not attended an appointment in the selected term	
Appointment Type	Appt. Status in the Selected Term	Allows you to select the Care Unit(s) of interest for the Appointment Status.	N/A
Campaign Owner	Intervention Information	Allows you to select any Campaign Owner.	N/A
Campaign Name	Intervention Information	Allows you to select any Campaign.	N/A
Student List Creator	Intervention Information	Allows you to select the creator or creators of Student Lists.	N/A
Student List Name	Intervention Information	Allows you to select any Student List that is permitted to be seen on the dashboard.	Student Information> Student List (In Any of These)
Alert Type	Intervention Information	Allows you to select any Alert Type.	N/A
Alert Reason	Intervention Information	Allows you to select any Alert Reason that students have been issued that is permitted to be seen on the dashboard.	N/A
Issued By	Intervention Information	Allows you to select the person who issued an alert.	N/A
Student Active Indicator	Active Logic	A student is considered active if they are flagged as active. Active is defined as not graduated, or 2 semesters off.. This filter will default to 'Yes' in PHD.	N/A

After filtering your students to a desired target population, you can create and export lists for Appointment Campaigns or to create [Student Lists](#) that you can use to report on students or

*Last Updated 7/21/2021*

track changes to their outcomes in Intervention Effectiveness. See [Creating and Downloading Lists](#) for instructions.

## Academic Performance

The **Academic Performance** tab enables users to look at metrics from the Overview tab in greater detail.

Overview
Academic Performance
Academic Progress

**FILTERS:**

**Enrollment History**

ENROLLED IN:

All

---

**Current Student Information**

IN /NOT IN (TAG/ CATEGORY)

In

CATEGORY

All

TAG

All

CLASSIFICATION

All

TRANSFER STUDENT

All

GENDER

All

RACE/ETHNICITY

All

---

**Current Area of Study**

COLLEGE

All

MAJOR

All

DEGREE

All

CONCENTRATION

All

---

**Assigned To**

RELATIONSHIP TYPE

All

STAFF

All

---

**Appointment Status**

APPOINTMENT STATUS

All

APPOINTMENT TYPE

All

---

**Intervention Information**

CAMPAIGN OWNER

All

CAMPAIGN NAME

All

STUDENT LIST CREATOR

All

STUDENT LIST NAME

All

ALERT REASON

All

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**Active Logic**

IS STUDENT ACTIVE?

All

**Total Students**

**39,260**

**Avg. Cumulative GPA**

**2.36**

**Avg. Credit Completion**

**85%**

**Predictive Profile**

**39,260**

### Academic Performance

[Need campaign inspiration? View our 61 Campaign Ideas for more details.](#)

#### GPA Metrics

Cumulative GPA		Predictive Profile		Difference Between Last Enrolled Term GPA and Cum. GPA	
	# Students				# Students
0.00	8,399			<= -1.01	649
0.01-1.99	2,712			-1.0-0.76	287
2.0-2.19	1,796			-0.75-0.51	452
2.2-2.39	1,823			-0.5-0.26	800
2.4-2.59	2,174			-0.25-0.01	1,189
2.6-2.79	2,382			0	1,236
2.8-2.99	2,566			+0.01-0.25	1,530
3.0-3.19	3,730			+0.26-0.5	1,291
3.2-3.39	3,195			+0.51-0.75	879
3.4-3.59	3,158			+0.76-1.0	597
3.6-3.79	2,742			>= +1.01	743
3.8-3.99	1,758				
>=4.0	2,825				

Cumulative GPA may include transfer credits. This setting is configured by your institution. For more information, contact your strategic leader.

Students grouped by the difference between the last Term GPA they earned and their Cumulative GPA. If a student's last Term GPA is much lower than their Cumulative GPA, it may be a sign that they are struggling and need assistance.

#### Course Performance

Total Number of D's and F's Earned		Missing Success Markers (Below Grade Threshold)	
	# Students		Predictive Profile
1	4,916	No data	No data
2	2,988		
3	1,948		
4	1,383		
5	1,068		
>=6	2,836		

Students grouped by the total number of D and F grades earned at your institution. This number may differ from their student profile in Navigate, where we calculate the number of courses a student has earned D and F grades in, rather than the raw number of D/F grades.

Students grouped by the number of current Success Markers they've missed because they earned a course grade below the recommended threshold.

#### Total Number of Alerts

	# Students	Predictive Profile
1	25	
2	3	
3	1	
4	1	
5	1	
>=6	3	

#### Total Number of Open Cases

	# Students	Predictive Profile
1	23	
2	4	
3	1	
5	3	

Instead of looking at students with GPAs under 2.0, you can look at all GPAs at the institution, bucketed into different bands. The Predicted Support Level is also shown for all metrics. Likewise, you can look at the amount the student's last term GPA varies from their cumulative GPA at a granular level, the number of D's and F's earned over their academic career, or their number of missing [Success Markers](#).

As on the Overview tab, you can use the filters to narrow the student population down to a preferred set of students. You can also click on blue bars or on # **Students** to bring up a list of students to download or export for campaigns or Student Lists.

There are six unique reports on the **Academic Performance** tab. They are listed below with a description.

### **Cumulative GPA**

Students bucketed by their current cumulative GPA as defined by your institution's data; GPA Buckets: < 2.0, increments of 0.2, > 4.0

### **Difference Between Last Enrolled Term and Cum GPA**

Measures the difference in GPA between the student's last term GPA and their cumulative GPA. Students are grouped by the difference between their last term GPA and their cumulative GPA. If student's last term GPA is substantially lower than their cumulative GPA, it may be a sign that they are struggling and need assistance. The bands in this report can be customized; contact Partner Support ([NavigateTechSupport@eab.com](mailto:NavigateTechSupport@eab.com)) for help.

### **Total Number of Ds and Fs Earned**

Students grouped by the total number of D and F grades earned at your institution.

### **Missing Success Markers (Below Grade Threshold)**

Total number of students who are missing at least one success marker because their grade was below the recommended threshold

### **Total Number of Alerts**

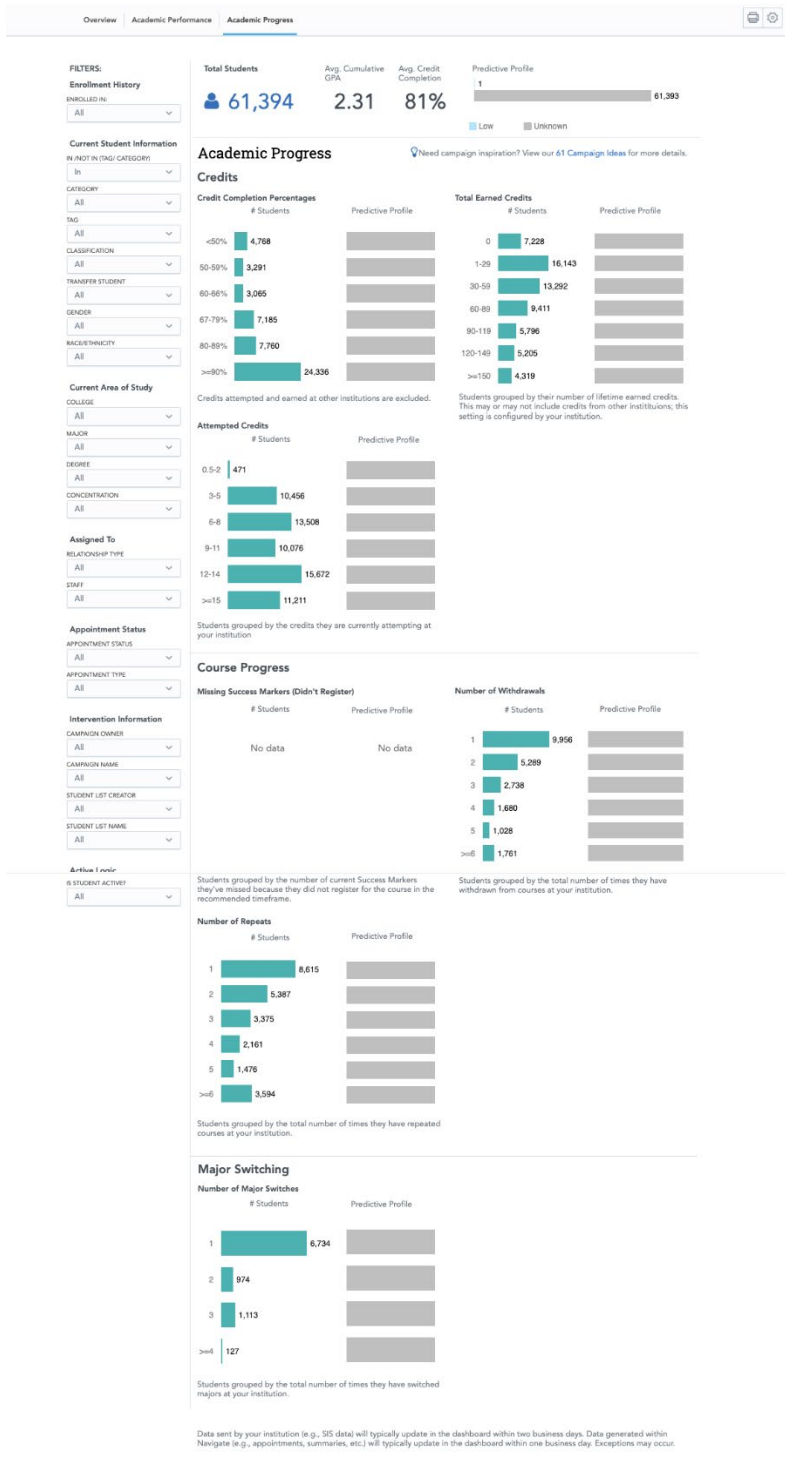
Number of students who fall into a given threshold of alerts issued on them.

### **Total Number of Open Cases**

Number of students who fall into a given threshold of open cases about them.

### **Academic Progress**

The **Academic Progress** tab drills into and supplements metrics shown on the **Overview** tab. These reports highlight potential issues related to academic progress for students so users can understand their student population's academic progress in depth.



For example, instead of looking at students' average credit completion, users can look at credit completion and total number of credits taken across the institution, bucketed into different bands. Predicted Support Level distribution is also shown for all metrics. Listed below are the reports/metrics on the **Academic Progress** tab.

### Credit Completion Percentage

Students bucketed by their current credit completion percentage. Credit completion % =

Institution Credits Earned / Institution Credits Attempted.

**Total Earned Credits**

Students bucketed by the total number of credits earned by each student. Buckets: 30 credit increments, up to > 150.

**Attempted Credits**

Students bucketed by the credits they are attempting in the current term. Buckets: < 3, 3-5, 6-8, 9-11, 12-14, >= 15.

**Missing Success Markers (Didn't Register)**

Total number of students who are missing at least one success marker because they did not register for the success marker course(s) in the specified period.

**Number of Withdrawals**

Students bucketed by the total number of withdrawn courses over the lifetime of the student.

**Number of Repeats**

Students bucketed by the total number of repeated courses over the lifetime of the student.

**Number of Major Switches**

Students bucketed by the number of times a student has switched majors at this institution.

Like on the other tabs, users can click on blue bars or **#Students** to bring up a list of students to download or export for campaigns. You can also use the filters to narrow the student population to a preferred list, as on the other tabs.