

Program Tuition Refund Policy

All requests to modify your CNA registration must be made by phone, email or in person to UWG Continuing Education (UWG CE). The primary contact information for UWG CE is PH: 678-839-6612, e-mail address is dfleming@westga.edu.

Student requests to withdraw from the class, or be given a tuition refund, that are received at least five (5) business days prior to the first day of class will be given the option of 1): A one-time transfer from the current course to a future course or 2): Receiving a full tuition refund minus a \$85 administrative fee.

Student requests to withdraw from the class or be given a tuition refund that are received less than five (5) business days prior to the first day of class, or a student that has previously been granted a transfer from one class to another, will receive a full tuition refund minus a \$145 administrative fee.

Student requests to withdraw from the class, or be given a tuition refund that are received after the class has started, a refund will be given less a deduction based on the following scale:

- On the first day of class up to 16 hours of instruction.....\$335 deduction
- 17 hours up to 32 hours of instruction.....\$435 deduction
- 33 hours up to 48 hours of instruction.....\$535 deduction
- 49 hours up to 64 hours of instruction.....\$635 deduction
- After 64 hours of instruction.....\$50 refund

In the event that UWG CE is forced to cancel a class we will provide you with a full tuition refund or transfer you to an equivalent course. No refund will be given to a student who fails the program.

All approved refunds will be processed via the same method as the original payment. Please allow 30 days for your refund to be received.