

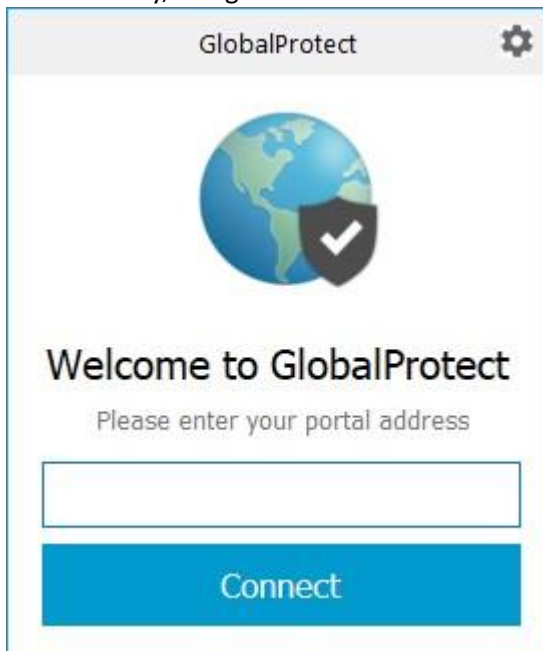
VPN Download/Installation/Connection Instructions

Download and Installation

1. Identify the operating system on your device (Windows 32-bit, Windows 64-bit, and Mac OS).
2. Click the appropriate download link for your operating system.
3. Once the download has finished, run the program.
4. Work through the setup windows.
5. Click Close.

Connecting

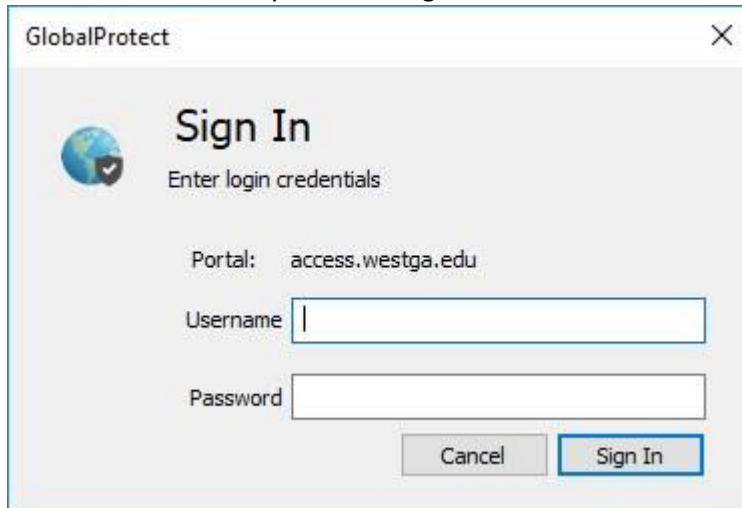
1. The GlobalProtect Agent will start automatically. If the GlobalProtect Agent does not start automatically, navigate to the installation location and run the program.



2. In the box, you will need to enter the portal address as follows: **employee.westga.edu**
3. Click Connect.

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4. You will need to enter your UWG login credentials at this screen.

A screenshot of the GlobalProtect 'Sign In' dialog box. The window has a title bar with 'GlobalProtect' and a close button. Inside, there's a globe icon with a checkmark, the text 'Sign In', and 'Enter login credentials'. Below this, the 'Portal' is set to 'access.westga.edu'. There are input fields for 'Username' and 'Password'. At the bottom, there are 'Cancel' and 'Sign In' buttons. The 'Sign In' button is highlighted with a blue border.

GlobalProtect

Sign In
Enter login credentials

Portal: access.westga.edu

Username

Password

5. Click Sign In. After successfully signing in, your credentials will be saved to this device. For future connections, you will only need to click the Connect button when running the GlobalProtect application.
6. Upon connecting to the VPN, GlobalProtect will assess your device to ensure that it is secure and has the proper security measures enabled before permitting full access. Should your device not meet the following criteria, you will **still be connected to the VPN**. However, you will only have minimal access including the ability to remote into your desktop at work. If your device meets the necessary criteria, you will be granted access that mirrors that of being connected to the physical network onsite. The criteria are as follows:
 - a. Ivanti is installed and a **full scan** has been executed within the past 14 days
 - b. The device is joined to the UWG domain
 - c. The device is up to date on all pending patches from Microsoft, Apple, etc.
7. You are now connected to the UWG GlobalProtect VPN.
8. It is recommended that you disconnect at the end of your VPN session before shutting down or putting your device to sleep. To do this, click the GlobalProtect icon in the bottom-right corner of the screen and click Disconnect.

