MENTORING UNDERGRADUATE RESEARCHERS Challenges & Best Practices

Jenny Shanahan, Ph.D.

Director of Undergraduate Research, Bridgewater State Univ.

Challenges of Mentoring Undergrad Researchers

- Expertise is needed to conduct scholarly work: reading research literature, knowing how to synthesize results, using a foreign language, applying for IRB approval, following lab protocol, etc.
- In some disciplines, research is a solitary endeavor
- What happens if you lose a student-researcher who leaves the university or just drops motivation/interest in the work?
- Students with an overwhelming number of other responsibilities cannot always make research a high priority

Addressing the Challenges is Imperative

Mentored UR opportunities increase students' understanding and confidence In an NSF survey of undergrad researchers,

88% reported increased understanding of how to conduct a research project

83% said their confidence in their research skills increased

(Russell, Hancock & McCullough, 2007)

Faculty mentors report extensive learning gains by students who engage in UR

Collecting data

- Relating well to people of different backgrounds
- Collaborating with other researchers
- Understanding & synthesizing research literature
- □ Formulating a hypothesis
- Designing a study
- Analyzing data

- Orally presenting results
- Thinking creatively and independently
- □ Learning a topic in depth
- Applying knowledge to realworld situations
- Demonstrating proficiency in lab techniques
- Working independently

Cox & Andriot, 2009; Kardash, 2000; Lopatto, 2003; Zydney et al., 2002

Mentoring Matters

Student-researchers report that personal relationships (with other students & mentors) are the most important elements of their research experience.



Mentoring Matters

Relationships with mentors are emphasized over learning gains by student-researchers



To learn and grow significantly from their research experiences, students require a strong mentor relationship.



Mentoring *≠* Teaching



Teaching

Communicating

- knowledge
- principles
- theories
- methods

of our disciplines

Mentoring

Teaching

Communicating those principles, theories, and methods, but also conveying the everyday experiences of working in our disciplines

Communicating

- knowledge
- principles
- theories
- methods

of our disciplines

The need for effective research mentoring is more critical than ever before

Studentresearchers have to evaluate an increasing amount of information and learn to use constantly changing technologies



The need for effective research mentoring is more critical than ever before

Current cohort of students is the **most diverse in history**



Historically, universities have shown little interest in formal mentoring.

Homogeneity enabled fairly easy enculturation

(Gonzáles, 2006)

Historically, universities have shown little interest in formal mentoring.

Homogeneity enabled fairly easy enculturation



(Gonzáles, 2006)

What do UR mentors have in common with medieval monks?



Cristina González and her student, Christopher Flesoras, found that medieval churches (Roman Catholic and Greek Orthodox) used mentoring to acculturate new members from diverse ethnic and cultural groups.



Mentor monks provided continuity in traditions and prevented the breaking off of denominations.

Protestantism broke from the model.



And as Gonzáles points out, American universities are predominantly Protestant in origin as well as, perhaps, in our approach to mentoring.



How do we effectively mentor students today in undergraduate research experiences? The literature shows significant and particular benefits of mentoring for **women**, **racial & ethnic minorities**, and **first-generation college students**, including increased retention & continuing education rates

(Burke, McKeen & McKenna, 1994; González, 2006; Ishiyama, 2007; Whiteley, Dougherty & Dreher, 1991)

Expectations about the mentor's role vary from student to student



But researchers have identified trends in those expectations, particularly regarding the importance of **expertise** versus **socio-emotional support**

(Campbell & Campbell, 2007; Cruz & Crisp, 2010; Ishiyama, 2007)

Mentor Role Expectations (Ishiyama, 2007)

Gives advice about careers & grad school Guides my research techniques Listens to my ideas Helps me find research literature Stands up for me and works on my behalf

Very Important

Helps me find internship opportunities Guides selection of my research topic Listens to my personal concerns Is my friend

Somewhat Important

Characteristics of a Good Mentor

First-Generation Students

- 1. Expert in the Field
- ^{2.} Accessible
- ^{3.} Communicative about Goals & Plans
- ^{4.} Helpful with Project
- ^{5.} Personal Concern
- ^{6.} Friendly

Continuing-Generation Students

- 1. Accessible
- 2. Expert in the Field
- 3. Communicative about Goals & Plans
- 4. Helpful with Project
- 5. Friendly
- 6. Personal Concern

(Ishiyama, 2007)

Characteristics of a Good Mentor

Male Students

- 1. Expert in Field
- 2. Accessible
- 3. Helpful with Project
- 4. Communicative about Goals & Plans
- 5. Friendly
- 6. Personal Concern

Female Students

- 1. Accessible
- 2. Helpful with Project
- 3. Expert in Field
- 4. Friendly
- Communicative about Goals & Plans
- 6. Personal Concern

(Ishiyama, 2007)

Utilitarian focus of first-gen students & male students

More frequent use of **personal descriptors** by continuing-gen students and female students Among all demographic groups, good mentors are described as

- experts in their field
- accessible
- communicative about goals/plans

"Best Practices" of mentoring UR



Nurture Students' Self-Sufficiency

- Include guidelines for the next steps in the research process:
- "You might consider answering this question: _____" "These are the results you have identified so far. Talk me through what's important here" (Watkins, 2005)
- Encourage—and help prepare students for presentations and UR publications

(Mabrouk 2009; Shore 2005)

Build Interpersonal Respect and Trust

- Create an open environment for questions and informal conversation
- Cultivate approachability and patience
- Communicate that the students' work is a priority for you
- Provide a physical space for student work and/or set aside office hours specifically for UR consultations

- Provide precise/direct and timely feedback
- Offer positive responses: "I like how you approached that problem. Can you discuss your thinking on this one?"
- Be sensitive to the changing needs of students through the research process

(Gonzáles, 2006; Watkins, 2005)

Promote Shared Power

• Go beyond advice-giving and knowledge-dispensing: share power by serving as sponsor and advocate

• Offer responses that remind students that the work is their own; even when students are assisting with your research, be clear about their distinct roles

 Invite students to take risks with ideas and questions within an appropriately "safe" context

(Dolan & Johnson, 2009; Gonzáles, 2006; Shore, 2005; Watkins, 2005)

IT'S CLEAR:

Effective faculty mentoring is crucial to student success in undergraduate research

Conclusions from the Research Literature

Be intentional about your role as a mentor

Be attentive to students' academic, career, and emotional needs

Be empathetic in your feedback

Be giving of your power



References

- Bauer, K., & Bennett, J. (2003). Alumni perception used to assess undergraduate research experience. Journal of Higher Education, 74(2), 210-230.
- Burke, R.J., McKeen, C. A., & McKenna, C. (1994). Benefits of mentoring in organizations: The mentor's perspective. *Journal of Managerial Psychology*, 9(3), 23-33.
- Campbell, D. E., & Campbell, T. A. (2007). Outcomes of mentoring at-risk college students: Gender and ethnic matching effects. *Mentoring & Tutoring*, 15 (2), 135-148.
- Cox, M.F., & Andriot, A. (2009). Mentor and undergraduate student comparisons of students' research skills. Journal of STEM Education, 10, 31-39.
- Cruz, G., & Crisp, I. (2009). Mentoring college students: A critical review of the literature between 1990 and 2007. Research in Higher Education, 50, 525-545.
- Dolan, E., & Johnson D. (2009). Towards a holistic view of undergraduate research experiences: An exploratory study of impact on graduate/postdoctoral mentors. *Journal of Scientific and Educational Technology*, 18, 487-500.

Falconer, J., & Holcomb, D. (2008, Sep.). Understanding undergraduate research experiences

from the student perspective: A phenomenological study of a summer student research program. College Student Journal.

Gonzàlez, C. (2006). When is a mentor like a monk? Academe, 92(3), 29-32.

Guterman, L. (2007, August 17). What good is undergraduate research, anyway? Chronicle of Higher Education, 53(50), 11.

Ishiyama, J. (2007). Expectations and perceptions of undergraduate research mentoring: Comparing first generation, low income white/Caucasian and African American students. College Student Journal, 41, 540-549.

Kardash, C.M. (2000). Evaluation of an undergraduate research experience: Perceptions of undergraduate interns and their faculty mentors. *Journal of Educational Psychology*, 92, 191-201.

Lopatto, D. (2003). The essential features of undergraduate research. Council on Undergraduate Research Quarterly, 24, 139-142.

Mabrouk, P. (2009). Survey study investigating the significance of conference participation to undergraduate research students. *Journal of Chemical Education*, 86, 1335-1340.

- Nagda, B., Gurin, P., & Lopez, G. (2003). Transformative pedagogy for democracy and social justice. Race, Ethnicity, and Education, 6(2), 165-190.
- Russell, S.H., Hancock, M.P., & McCullough, J. (2007). Benefits of undergraduate research experiences. Science, 316, 548-549.
- Shore, C. (2005). Toward recognizing high-quality faculty mentoring of undergraduate scholars. Journal on Excellence in College Teaching, 16 (2), 111–136.
- Watkins, P. (2005). The principal's role in attracting, retaining, and developing new teachers. The Clearing House, 79(2), 83-87.
- Wayment, H. A., & Dickson, L. K. (2008). Increasing student participation in Undergraduate Research benefits students, faculty, and department. *Teaching of Psychology*, 35(3), 194-197.
- Whiteley, W., Dougherty, T. W., & Dreher, G. F. (1991). Relationship of career mentoring and socio-economic origin to managers' and professionals' career progress. Academy of M anagement Journal, 34, 331-351.