To be the best comprehensive university in America—sought after as the best place to work, learn, and succeed—we must foster an environment of continued assessment and improvement. We must invest and develop future leaders that will sustain and enhance our legacy. We must ask, what does “next” look like and how will we continue to build upon our cultural foundation of excellence. Today’s LDI will focus on our organizational maturity and next steps to nurture continued growth and development. In this, the conclusion of the fourth year of Engage West! entitled the Legacy Year, sustainability and continued progress toward our stated goals will be reflected in our behaviors and thus hardwired and fully adopted into our processes, expectations of excellence, and accountability. It is now time to dig deeper into this journey and close the gap between professed excellence and actual excellence.

Goals of the LDI:
1. To define what “next” looks like and how we will continue to improve.
2. To celebrate and evidence our current leadership development and operational successes.
3. To identify and set a path to sustained, fully adopted expectations of excellence that are professed and actual.

Agenda:
9:00 a.m.  “What does ‘next’ look like in a high-performance culture”  Quint Studer
10:00 a.m. Leadership Development Opportunities
   1. Kyle Marrero introduces Engage West! Fellows Program –
      a. Fellows Reflection – Nichole Fannin
   2. Kyle Marrero introduces Engage West! Emerging Leaders Program –
      a. Emerging Leader Reflection – Justin Sellers
   3. Janet Pilcher introduces Leading the Pack –
      a. Leading the Pack Reflection – Sherri Shelnutt
   4. David Newton introduces Chairs’ Academy
      a. Chairs’ Academy Reflections – Jill Drake & Adel Abunawass
11:00 a.m. Break
11:15 a.m. 15 Minutes that Count!
   1. Annemarie Eades: Highlighting Service Excellence Improvements
   2. Justin Barlow: Effective Rounding
   3. Faye McIntyre: A Dean’s Scorecard
12:05 p.m. Percussion Ensemble Performance – Katherine Byrd, Director
12:15 p.m. LUNCH
1:00 p.m.  Legacy Year & Beyond! Are we as good as we say we are?  Kyle Marrero
2:00 p.m. Closing & CMG Assignment  Kyle Marrero