

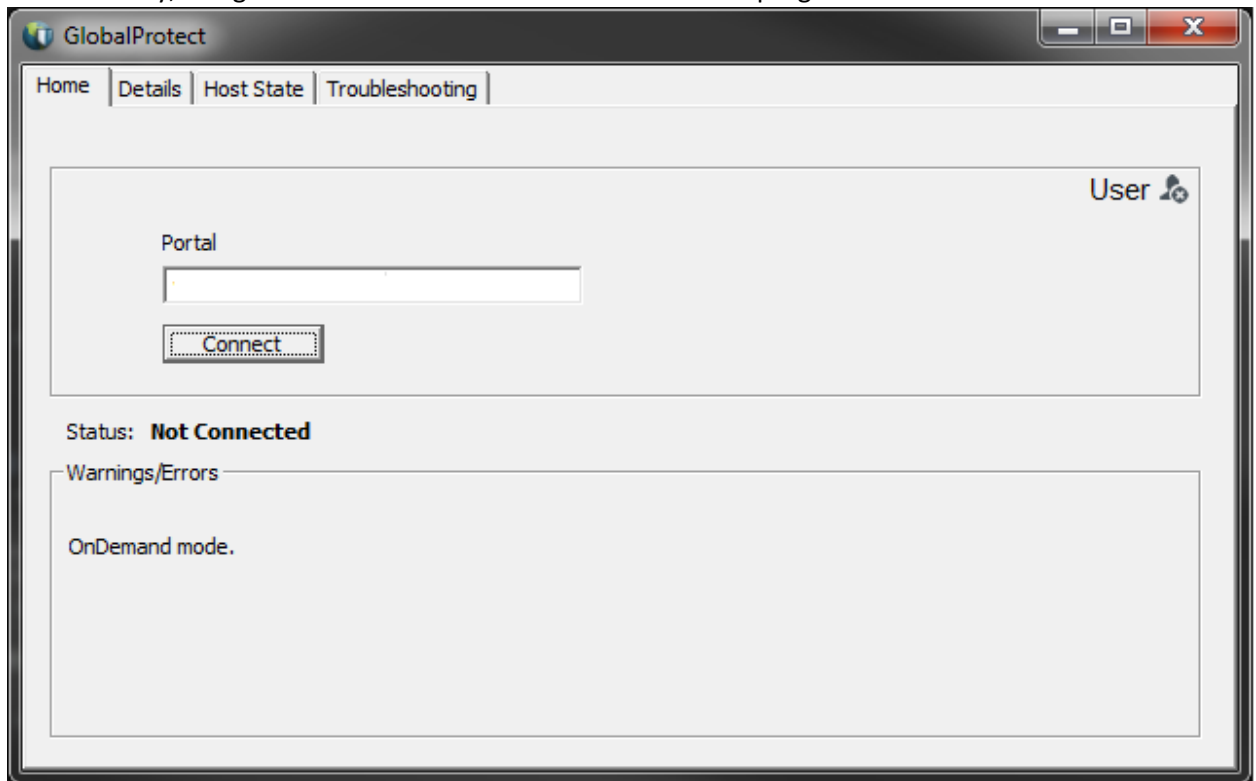
VPN Download/Installation/Connection Instructions

Download and Installation

1. Identify the operating system on your device (Windows 32-bit, Windows 64-bit, and Mac OS).
2. Click the appropriate download link for your operating system.
3. Once the download has finished, run the program.
4. Work through the setup windows.
5. Click Close.

Connecting

1. The GlobalProtect Agent will start automatically. If the GlobalProtect Agent does not start automatically, navigate to the installation location and run the program.



2. Your user data is cached from the previous version. In order to ensure login information is correct, click on the icon next to your username in the top right corner.
3. In the **Portal** box, you will need to enter the VPN to which you need/have access.
 - a. **access.westga.edu** is the general use VPN that is accessible by anyone at anytime
 - b. **wiredeq.westga.edu** is the Wired Equivalence VPN. To access this VPN, you will need to fill out the [Employee Wired Equivalence VPN Access Request Form](#) and have it approved.
4. Click Connect

5. You will need to enter your UWG login credentials at this screen.



The image shows a screenshot of a Windows-style dialog box titled "GlobalProtect Login". The dialog box has a standard title bar with a close button (X) in the top right corner. The main content area is titled "Enter login credentials" and contains three input fields: "Portal:" with the text "access.westga.edu" entered, "Username:" which is empty, and "Password:" which is empty. At the bottom of the dialog box, there are two buttons: "Connect" and "Cancel".

6. Click Connect. After clicking Connect on this screen, your user data will be saved for future connections. You will not have to enter credentials again unless your username/password changes or if you click the clear user icon.
7. You are now connected to the UWG GlobalProtect VPN.
8. To disconnect, right-click on the GlobalProtect Icon in the bottom-right corner of the screen and click Disconnect. Otherwise, in the GlobalProtect Client Window, click the Disconnect button.