Spring 2020 - CISM 3330

CISM 3330-04D (crn: # 10260) Tu / Th 0800 – 0915, (Miller 2329)
CISM 3330-05D (crn: # 10259) Tu / Th 1400 – 1515, (Miller 2329)
Classroom Miller 2329
Syllabus revision: # 191206

FACULTY DATA:
Dr. Douglas Turner
Phone: 678.839.5252
Miller 2223

OFFICE HOURS:
Tuesday 0930 – 1100 (in office)
Wednesday 0930 – 1100 (via e-mail or by appointment)

You are allowed to discuss general questions about the material in this course with classmates. However, the graded assignments that you submit must be your own work. Evidence of sharing data/files on any graded assignment will be considered academic dishonesty.

AS MULTIPLE SECTIONS AND INSTRUCTORS ARE USING A COMMON COURSEDEN TEMPLATE THESE TWO SECTIONS WILL ONLY FOLLOW THE SCHEDULE POSTED ON THIS SYLLABUS. THIS IS BECAUSE THE ASSIGNMENTS DATES MAY VARY IN DIFFERENT SECTIONS. ANY CHANGES WILL BE POSTED IN THE “ANNOUNCEMENTS” SECTION ON COURSEDEN.

DESCRIPTION:
- This class introduces the study of organizations as systems supported by information processing.
- Course completion will assist in distinguishing the needs for information at different levels in organizations.
- Students completing this course should be able to evaluate information system decisions using formal methods.

STUDENTS:
STUDENTS SHOULD REVIEW THE SYLLABI COMMON LANGUAGE LINK BELOW EACH SEMESTER:
https://www.westga.edu/UWGSyllabusPolicies/

COMMUNICATIONS:
- All e-mails to the Professor are to be sent to dturner@westga.edu.
- Your University of West Georgia (UWG) e-mail account is the official method of individual communication, thus only assigned e-mails accounts will receive an e-mail response.
- No e-mails are checked or answered within the CourseDen environment.
- The Management Department believes in “work-life balance” for both faculty and students. Faculty will typically respond to student e-mails within 24 hours. Students should not expect a response during non-business hours, which includes nights, weekends, holidays, and school breaks.
- There may be occasions when scheduling conflicts may require a change in the office hours. If that occurs the change information will be posted in the “Announcements” section on CourseDen.
- While e-mail is a convenient way to communicate, problem resolution will require a visit to the office or lab.
- Check “Announcements” daily on CourseDen for any newly released information concerning this course.
CRITICAL INFORMATION:
- This syllabus is subject to change by the Professor; syllabus changes are defined by the revision date above.
- If syllabus changes occur the revision date will be posted in the “Announcements” section on CourseDen.
- You have the option of submitting your deliverables (items and SAP assignments) early, but remember that the item first submitted is the one that will be graded.
- Deliverables (assignments) will be graded against the posted criteria.
- If there is ANY confusion or something is not clear the student has the obligation to ask the Professor.
- Keep up with the schedule, as “I forgot” is not a justifiable excuse for missing a due date and time.

MATERIALS AND PREREQUISITES:
- Successful completion of CISM 2201 is required to be enrolled in this course.
- Some form of the correct version of the textbook will be needed to successfully pass this course.
- All textbook gradable materials (20 chapter quizzes) are submitted as schedules below for Sections A, B, and C, and these section quizzes are only available through CourseDen.
- The available Wiley (plus) website is only for study, offering videos and other materials associated to the textbook, but no assignments within the Wiley website environment are submitted or graded.
- Students are EXPECTED to purchase Wiley materials to achieve better test performance.
- Go to http://www.westga.edu/~dtturner/3330/wiley.pdf for instructions.
- The SAP gradable materials are only available through your SAP account and are submitted in the CourseDen “Assignments” (dropbox).
- CourseDen will also be used to receive course grades and messages to the class.

LEARNING OBJECTIVES:
- Learning objective related to Learning Goal(s)
  1. Recognize data as an organizational resource that must be planned for, controlled, allocated appropriately, managed, and deployed at different levels of management for competitive advantage. (BBA 3)
  2. Recognize organizations as systems, where information technology is used to process information at different levels of management (BBA 3, BBA6)
  3. Demonstrate the ability to use technological applications to create and communicate business solutions. (BBA 1, BBA 3, BBA 6, MIS 1)
  4. Utilize the World Wide Web and presentation software to present results of problem solving. (BBA 1, BBA 3, MIS 1)
- To view the RCOB Learning Objectives go to http://www.westga.edu/~mgmtbus/learningobj.htm.

SAP:
INSTRUCTIONS FOR ACCESSING SAP WILL BE POSTED IN THE “ANNOUNCEMENTS” SECTION ON COURSEDEN ONCE I RECEIVE THEM.
IT IS IMPERATIVE TO UNDERSTAND HOW AND WHEN SAP EXERCISES ARE SUPPORTED.
DO NOT EMAIL THE GA WHEN THEY ARE NOT SCHEDULED TO WORK, THEY ARE NOT ALLOWED TO ANSWER.
- Assistance with SAP programming will NOT be made available the day prior to the exercise due date, and support will be limited to assisting students with password resets.
- SAP programming support is only obtained IN PERSON in the MIS lab, e-mails and screenshots will not be diagnosed.
- Complete your SAP assignments early with sufficient time to resolve you programming issues.

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- SAP exercises may be turned in before the due date (extra credit).
- All SAP assignments are scheduled for at least a week window for completion and there is a specific late policy.
- Partial credit should not be expected for screen shots submitted that do not represent completed work, as these may be created with various low amounts of work invested by the student.
- Each SAP exercise is independent, so not completing of one does not prevent completing the other two.
- There is a scheduled class meeting that will cover how to login in to the SAP system.
- The classroom is available during class hours to complete both the SAP and textbook assignments.
- In the event the classroom is not available to our class on a given day a notice will be posted in the Schedule or the “Announcements” section on CourseDen.
- Sample SAP submissions are supplied on CourseDen.
- All SAP submissions are made in “Assignments” (dropbox) on CourseDen.
- While I DO encourage working side by side and sharing information as to how to do the SAP assignments, the SAP assignments are graded against your independent SAP number (THIS MUST BE YOUR ORIGINAL WORK).
- Your SAP number (or must be apparent in the screen shot (No SAP number will be listed when you turn in your SAP 1 work, your SAP account will be audited to verify YOUR completion of assignment 1).
- It is critical to follow the programming instructions to successfully complete a SAP assignment.
- There is a very limited amount of correction that can be applied to your SAP program once you have created and saved a processing error, “garbage in – garbage out”.
- Data cannot be cleared” or “undone” once you have saved it under your SAP number.

CHAPTER QUIZZES:
- Chapter 01 and 02 quizzes gradable (online like the others), but they will NOT be on the exam.
- The grade calculations for each section (A, B and C below) will occur on the date and time scheduled.
- The 20 items below count for 40% of the final grade.
- Students can begin now to complete any of the chapter quizzes.
- The “plug IT in” chapters are at the back of the book.
- Each quiz has a 90 minute completion window.
- Each quiz will allow two attempts and will record the higher of the two grades.
- Each will automatically record a score of zero if submitted after the due date and time.
- You can and should begin the chapter assignments and quizzes as soon as possible, as when they are due, they are due.

SECTION A (items 01-08)

<table>
<thead>
<tr>
<th>Ch. 01</th>
<th>Ch. 02</th>
<th>Ch. 5</th>
<th>Ch. 11</th>
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<tbody>
<tr>
<td>Ch. 12</td>
<td>Ch. 13</td>
<td>Plug IT in 1</td>
<td>Plug IT in 5</td>
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SECTION B (items 09-14)

<table>
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<tr>
<th>Ch. 3</th>
<th>Ch. 8</th>
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<tbody>
<tr>
<td>Ch. 10</td>
<td>Plug IT in 3</td>
<td>Plug IT in 7</td>
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SECTION C (items 15-20)

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<tr>
<th>Ch. 4</th>
<th>Ch. 6</th>
<th>Ch. 7</th>
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<tbody>
<tr>
<td>Ch. 14</td>
<td>Plug IT in 4</td>
<td>Plug IT in 6</td>
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</table>

INCLASS EXAMS:
- ARRIVING LATE TO THE EXAM IS NOT JUSTIFICATION FOR A MAKE UP EXAM.
- YOU NEED TO BE SEATED BY THE BEGINNING OF THE EXAM PERIOD AS YOU MAY BE DENIED TO TAKE THE EXAM IF YOU ARRIVE AFTER THE FIRST COMPLETED STUDENT EXAM IS SUBMITTED.
- There are three closed book and closed notes (approximately 50 questions) exams, each is based on the three sections (A, B, and C above).
- Exam content is NOT cumulative
- Material associated with the cases are included in the exams.

  - **The resources offered by Wiley online, the textbook, and your individual notes are the only places available to prepare for the exam, quizzes once completed will not be open or available for study.**
  - Additional program assessment questions may be included in any of the three exams.
  - All approved makeup exams will occur on a specific day as listed in the schedule.
  - Makeup exams may contain up to 100 questions covering the same section material.

There are three exams, each follows the same process:
- A scantron and an exam (version A or B) is placed at seats where the exam will be taken.
- Version A has no stripe, version B has a red stripe on the back of the scantron.
- Be sure you have the correct version of the exam and examine the exam to be sure it has all of the questions in numerical sequence.
- Do not move the scantron or exam to a different seat, or you will be asked to leave.
- If there is a computer screen at your desk lower it.
- Remove hats and ear pieces, and turn off all electronic devices.
- Your desk top will only have your ID card, pencils, erasers, scantron and the exam on it.
- No discussions or talking in class during the exam period.
- Before you submit your exam and scantron print your name and mark your answers on both items.
- Bring your ID card, completed exam and completed scantron to the exam desk, then sign the attendance and select the exam version.
- Exams are subject to UWG ID card verification (have it out and ready when submitting your exam).

**EVALUATION:**

09.0% - SAP - 3 exercises @ 3.0 points each (score varies based on submission date and time)
40.0% - Chapter Quizzes - 20 chapters @ 2.0 points each
51.0% - In Class Exams - 3 exams @ 17.0 points each
100.0% - Total (final letter grades 10 point scale)

- **Submitting a correctly completed SAP exercises early adds bonus points.**
- **Submitting a correctly completed “PIVOT” table is optional for 1.0 point extra credit and cannot be turned in late.**
- Note that different Instructors may have differing levels and types of extra credit.

**GRADE DISPUTES:**

- **THERE ARE NO PROVISIONS TO REOPEN CLOSED QUIZZES AFTER THE DUE DATE AND TIME.**
- If you miss completing a quiz in a section (A, B, or C) then you will miss the possible points you could have earned for that particular quiz.
- Grade challenges, disputes or concerns about quiz materials must be made via e-mail within a 48 hours period after the due date and time otherwise the score is set.
- The time line of 48 hours also applies to exams when you know for a fact that an answer you selected was marked as wrong and is actually correct. This could be possible with a test bank, so send me an e-mail with the data and if it proves out in your favor I will notify you with an e-mail and will add the points to the final grade (the quiz grade itself will not change but the points will be added at the end of the course like extra credit).
- SAP assignments due dates are firm also with a 48 hour grade dispute period. The grade dispute period begins once the SAP item grades have been posted on CourseDen (traditionally it runs about 7-10 days to get the all student submissions graded).
NOTES AND COURSE POLICIES:
- It is YOUR responsibility to keep up with the due dates and the work. WORK AHEAD!!!
- While some assignments and materials may be returned to the student(s) for correction and evaluation, all material submitted as part of the course requirements become the property of the Professor.
- The Professor retains the right to subjectively evaluate an individual student's grade upward in appropriate cases based upon observed performance.
- Within class all computer screens and cell phones are to remain off unless told otherwise.
- Late submissions and other accommodations require justification and are subject to the Professor's approval.
- Ensure that you have a file backup method for the worst case scenario.
- The Professor reserves the right to modify any part of this document.

STUDENTS RIGHTS AND RESPONSIBILITIES:
- Please carefully review the information at the following link:
  http://www.westga.edu/UWGsyllabusPolicies/
- This link contains important information pertaining to your rights and responsibilities in this class.
- Because these statements are updated as federal, state, university, and accreditation standards change, you should review the information each semester.
- The University of West Georgia Academic Honesty Policy will be enforced.

STUDY MODEL:
- The following model should require anywhere from 3-5 hours per chapter. You do not have time to get behind.
  - Listen to the mini-lectures. (15-30 minutes per video).
  - Watch the videos for each chapter and study through the chapter content (60-90 minutes per chapter).
  - Complete the assignment for each chapter (90 minute timed activity).
  - Complete the four SAP assignments (340 minutes).

SPRING 2020 SCHEDULE OUTLINE:
GO TO THE ANNOUNCEMENTS SECTION ON COURSEDEN FOR ANY CHANGED DATES
SAP exercise grade potential:
- Submitted at least 24 hours prior to the due date and time has a potential of 4.0 points credit. Any errors in the early submission voids the extra credit so the best grade will be below the 3.0 points.
- Submitted within a 24 hour period prior of due date and time has a potential of 3.0 points (normal) credit.
- Any of three SAP exercises submitted prior to 8:00 am on the LATE DATE has a potential of 1.5 point credit. The PIVOT table is not eligible for late turn in.

SAP ITEMS ARE DUE AT 8:00 AM
PTC = Plan to Complete

<table>
<thead>
<tr>
<th>DAY</th>
<th>DATE</th>
<th>TO STAY ON TRACK THE FOLLOWING SCHEDULE IS OFFERED</th>
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<tbody>
<tr>
<td>TUES</td>
<td>Jan 7</td>
<td>Class Introduction</td>
</tr>
<tr>
<td>THU</td>
<td>Jan 9</td>
<td>Q &amp; A</td>
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<tr>
<td>TUES</td>
<td>Jan 14</td>
<td>PTC SAP1</td>
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<tr>
<td>THU</td>
<td>Jan 16</td>
<td>PTC SAP1</td>
</tr>
<tr>
<td>TUES</td>
<td>Jan 21</td>
<td>SAP1 - S&amp;D due (dropbox) by 8:00 am</td>
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<tr>
<td>THU</td>
<td>Jan 23</td>
<td>PTC SAP2</td>
</tr>
<tr>
<td>TUES</td>
<td>Jan 28</td>
<td>SAP2 - MM due (dropbox) by 8:00 am</td>
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<td>Date</td>
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<td>THU Jan 30</td>
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<td>PTC  SAP3</td>
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<tr>
<td>TUES Feb 4</td>
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<td>SAP 3 - SAP FI and PIVOT due (dropbox) by 8:00 am</td>
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<tr>
<td>THU Feb 6</td>
<td></td>
<td>PTC Chapter 1 &amp; Chapters 2 (not on the exams)</td>
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<tr>
<td>TUES Feb 11</td>
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<td>PTC Chapter 5 (Any) All SAP “LATE DATE” due (dropbox) by 8:00 am</td>
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<tr>
<td>THU Feb 13</td>
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<td>PTC Chapter 11</td>
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<td>TUES Feb 18</td>
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<td>PTC Chapter 12</td>
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<td>THU Feb 20</td>
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<td>PTC Chapter 13</td>
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<td>TUES Feb 25</td>
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<td>PTC Plug IT in 1</td>
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<td>THU Feb 27</td>
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<td>PTC Plug IT in 5</td>
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<tr>
<td>MONDAY, MARCH 2</td>
<td>(8)</td>
<td>Section A quizzes due by 11:30 pm</td>
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<tr>
<td>TUES Mar 3</td>
<td></td>
<td>EXAM 1 given in class</td>
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<tr>
<td>THU Mar 5</td>
<td></td>
<td>PTC Chapter 3 &amp; Chapter 8</td>
</tr>
<tr>
<td>TUES Mar 10</td>
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<td>PTC Chapter 9</td>
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<tr>
<td>THU Mar 12</td>
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<td>PTC Chapter 10</td>
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<td>TUES Mar 17</td>
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<td>SPRING BREAK</td>
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<td>THU Mar 19</td>
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<td>SPRING BREAK</td>
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<td>TUES Mar 24</td>
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<td>PTC Plug IT in 3</td>
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<td>THU Mar 26</td>
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<td>MONDAY, MARCH 30</td>
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<td>TUES Mar 31</td>
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<td>EXAM 2 given in class</td>
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<tr>
<td>THU Apr 2</td>
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<td>PTC Chapter 6</td>
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<td>TUES Apr 7</td>
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<td>PTC Chapter 7</td>
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<td>THU Apr 9</td>
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<td>PTC Chapter 14</td>
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<td>TUES Apr 14</td>
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<td>PTC Plug IT in 4</td>
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<td>THU Apr 16</td>
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<tr>
<td>MONDAY, APRIL 20</td>
<td>(6)</td>
<td>Section C quizzes due by 11:30 pm</td>
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<td>TUES Apr 21</td>
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<td>EXAM 3 given in class</td>
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<tr>
<td>THU Apr 23</td>
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<td>ONLY APPROVED MAKEUP EXAMS</td>
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