Instructor: John Upson, Ph. D.
Room 2218, Miller Hall
Phone: 678-839-4835
jupson@westga.edu (preferred communication)

Office Hrs: TU/TR 10:00-11:30am, 2:30-3:30pm and by appointment

https://students.flatworldknowledge.com/course/2576764

OVERVIEW

Prerequisite: MGNT 3600 or equivalent

Credit Hour Policy (3 credit hours): Each week for approximately 15–16 weeks, students in this class will generally spend 150 minutes with direct faculty instruction (either face-to-face or online) and work about 360 minutes outside of the classroom. This out-of-class work may include, but is not limited to, readings, assignments, projects, group work, research, and test preparation.

Course Description and Objectives

This is a face-to-face course, meeting twice a week, with some of the course material available on Courseden. The course is intended to help students gain a better understanding of successful international management practices. The course’s primary objective is to explore issues surrounding international management and global competitiveness. We will consider some important issues that should be accounted for in international management such as the nature of international competition, cultural differences across countries, and the influences of financial, environmental, socio-cultural, political, and economic forces on the practices of multinational enterprises.

Learning Objectives

1. Have a broad based knowledge of the economic, business, and trade environment in different countries / areas of the world and how they are linked. (BBA 4)
2. Be able to gather and analyze trade and business information about specific countries from various government and private sources, and to communicate this information effectively in oral presentations and in writing. (BBA 1)
3. Have some knowledge about how basic business concepts and theories in all the different functional areas of business can be interpreted and applied in terms of international business situations. (BBA 4, BBA 6)
4. Be able to analyze international business situations and to recognize how diversity, globalization, and multicultural considerations affect organizational environments and strategic plans. (BBA 5)

Attendance and Conduct

Classroom attendance is strongly recommended. However, roll will not be taken. Note that while you are required to attend only specific days (see syllabus course calendar), you are expected to attend every class session unless classes have been officially canceled by the University or you have a University-sanctioned excuse. If you miss a class, you are responsible for the material covered and announcements made during that class. All material discussed in class and posted on Courseden (lectures / text / handouts / videos) is subject to inclusion on quizzes/exams.

When attending class, students are expected to:

- Arrive on time (I reserve the right to reduce your grade for habitual tardiness)
- Be prepared
- Ask questions and make comments on the material
- Be considerate of others
- Refrain from sleeping or chattering excessively
- Silence cell phones
- Complete assignments on time
Other Course Policies

- Email is a common mode of business communication, yet many emails are far too informal for business communication (i.e., unpunctuated, sloppily written, and using greetings such as ‘Hey’). Because of this, all email correspondence must be of professional quality (see document posted in the START HERE folder of Courseden).
- It is the student’s responsibility to access all content posted on Courseden and emailed to the student.
- Unforeseen changes in the syllabus and assignments will be announced in email.
- It is the student’s responsibility to regularly check their email.
- Missing the first graded assignments is grounds for being dropped from the course.

COMMUNICATION EXPECTATION

University of West Georgia students are provided a MyUWG e-mail account. The University considers this account to be an official means of communication between the University and the student. It is the student’s responsibility to check his or her email.

The Management Department believes in work-life balance for both faculty and students. Faculty will typically respond to student emails within 24 hours. Students should not expect a response during non-business hours, which includes nights, weekends, holidays, and school breaks.

STUDENT RIGHTS AND RESPONSIBILITIES

Please carefully review the information at the following link:  
http://www.westga.edu/assetsDept/vpaa/Common_Language_for_Course_Syllabi.pdf

The document at this link contains important information pertaining to your rights and responsibilities in this class. Because these statements are updated as federal, state, university, and accreditation standards change, you should review the information each semester. Information available through this link includes policies regarding the Americans with Disabilities Act, UWG e-mail, credit hours, the honor code, and campus carry.

CONCEALED CARRY STATEMENT

Beginning July 1, 2017, Georgia House Bill 280 permits properly licensed individuals in the State of Georgia to carry a handgun in a concealed manner on property owned or leased by public colleges and universities. However, it is the responsibility of the individual to understand and follow the guidelines set forth by the University System of Georgia. USG guidelines can be found at:  
http://www.usg.edu/hb280/additional_information/

You may also visit our website for help with USG Guidance: https://www.westga.edu/police/campus-carry.php

TEXTBOOK DETAILS

Book Title: International Business: Opportunities and Challenges in a Flattening World, v2.0.10  
Authors: Mason A. Carpenter and Sanjyot P. Dunung  
EISBN: 978-1-4533-8777-8  
Institution: University of West Georgia  
Course Title: International Management  
Course Number: MGNT 4625

Accessing the book at:  
https://students.flatworldknowledge.com/course/2576764

Once there, click on “Read This Textbook Online”, register for an account, then browse or search for the book

Products and costs

There are various products to support the learning experience: Black and White or Color printed books, Print it Yourself PDFs, Audio and eReader book formats as well as study aids and homework and quiz services.

Customer Support

M-F from 9AM to 5PM (EST); Chat: http://www.flatworldknowledge.com/contact-us; Phone: 877-257-9243
The following schedule is subject to revisions. Assignment, reference material, and articles are posted on Courseden. Please note that you (the student) are at the center of the learning process. Consequently, achieving positive learning outcomes are fully possible only when you are actively involved in and commit sufficient personal resources to the learning process.

<table>
<thead>
<tr>
<th>Date</th>
<th>Day</th>
<th>Ch</th>
<th>Broad Topic</th>
<th>Assignments Due*</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/9</td>
<td>TU</td>
<td></td>
<td>Intro to Class</td>
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<td>1/11</td>
<td>TH</td>
<td>1</td>
<td>Intro to Intl Management</td>
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</tr>
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<td>1/16</td>
<td>TU</td>
<td>2</td>
<td>Country Characteristics</td>
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<td>1/18</td>
<td>TH</td>
<td>3</td>
<td>Intl Trade / FDI</td>
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<td>1/23</td>
<td>TU</td>
<td>4</td>
<td>Trade Governance</td>
<td>HW1: Current Trade Environment</td>
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<tr>
<td>1/25</td>
<td>TH</td>
<td></td>
<td>Team Presentations Introduction</td>
<td></td>
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<tr>
<td>1/30</td>
<td>TU</td>
<td></td>
<td>Exam 1 - The Current Environment</td>
<td></td>
</tr>
<tr>
<td>2/1</td>
<td>TH</td>
<td>5-6</td>
<td>Int'l Strategy</td>
<td>HW2: Zara Fashion</td>
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<tr>
<td>2/6</td>
<td>TU</td>
<td>6</td>
<td>Int'l Expansion (non-ownership)</td>
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<tr>
<td>2/8</td>
<td>TH</td>
<td>6</td>
<td>Int'l Expansion (ownership)</td>
<td>HW3: Export Videos</td>
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<tr>
<td>2/13</td>
<td>TU</td>
<td>7-8</td>
<td>Global Sourcing &amp; Distribution</td>
<td></td>
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<tr>
<td>2/15</td>
<td>TH</td>
<td></td>
<td>Team Presentations Prep Day</td>
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<tr>
<td>2/20</td>
<td>TU</td>
<td>11</td>
<td>Culture 1 - Hofstede</td>
<td></td>
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<tr>
<td>2/22</td>
<td>TH</td>
<td>11</td>
<td>Culture 2 - Hall (Communication)</td>
<td>HW4: Interview a foreigner</td>
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<tr>
<td>2/27</td>
<td>TU</td>
<td>11</td>
<td>Culture 3 - Hall (space &amp; time)</td>
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<td>3/1</td>
<td>TH</td>
<td>11</td>
<td>Culture 4 - Ethics</td>
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<td>3/8</td>
<td>TH</td>
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<td>Team Presentations Prep Day</td>
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<td>3/13</td>
<td>TU</td>
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<td>Team Presentations 1 &amp; 2</td>
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<td>3/15</td>
<td>TH</td>
<td></td>
<td>Team Presentations 3 &amp; 4</td>
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<td>3/20</td>
<td>TU</td>
<td></td>
<td>Spring Break</td>
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<td>TH</td>
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<td>Spring Break</td>
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<tr>
<td>3/27</td>
<td>TU</td>
<td></td>
<td>Team Presentations 5 &amp; 6</td>
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<tr>
<td>3/29</td>
<td>TH</td>
<td></td>
<td>Team Presentations 7 &amp; 8</td>
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<tr>
<td>4/3</td>
<td>TU</td>
<td>12</td>
<td>Talent Management Selection</td>
<td></td>
</tr>
<tr>
<td>4/5</td>
<td>TH</td>
<td>12</td>
<td>Expatriate Challenges</td>
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<tr>
<td>4/10</td>
<td>TU</td>
<td>12</td>
<td>Expatriate Success</td>
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<tr>
<td>4/12</td>
<td>TH</td>
<td></td>
<td>Expatriate Return</td>
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<tr>
<td>4/17</td>
<td>TU</td>
<td>14</td>
<td>Global Entrepreneurship</td>
<td></td>
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<tr>
<td>4/19</td>
<td>TH</td>
<td>9-10</td>
<td>Intl Monetary System / Foreign Exchange</td>
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<tr>
<td>4/24</td>
<td>TU</td>
<td>13</td>
<td>Global Innovation</td>
<td></td>
</tr>
<tr>
<td>4/26</td>
<td>TH</td>
<td>13</td>
<td>Bottom of the Pyramid</td>
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<td>5/3</td>
<td>TH</td>
<td></td>
<td>Exam 3 - Managing the Foreign Entity</td>
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</table>

--- Dates in shade are mandatory attendance (penalty of 2% off final grade for absence) ---

*All homework assignments are due in Courseden dropbox by class start time on submission date
**GRADES**

<table>
<thead>
<tr>
<th>Grade Composition</th>
<th>Grade Scale</th>
</tr>
</thead>
<tbody>
<tr>
<td>Video summary</td>
<td>A</td>
</tr>
<tr>
<td>Homework</td>
<td>B</td>
</tr>
<tr>
<td>Trade environment</td>
<td>C</td>
</tr>
<tr>
<td>Zara case</td>
<td>D</td>
</tr>
<tr>
<td>Export videos</td>
<td>F</td>
</tr>
<tr>
<td>Interview foreigner</td>
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<tr>
<td>Team presentation</td>
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<td>Exam 1</td>
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<td>Exam 2</td>
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<td>Exam 3</td>
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**Assignment** | **Detail**
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Video Summary | During the semester, each student will view one assigned video and verbally summarize (1-2 min) its contents to the class. Assigned videos and verbal summary dates will be provided in class.

Homework | There are four homework assignments **due by class start time on the stated due date**. Late submissions and handwritten submissions will not be accepted. Homework must be typed and display the student’s name at the top of the document. Assignment detail and grade weights are contained in this syllabus.

Team Presentation | I will separate the class into teams of about 4-5 persons. Teams will choose (from a list provided) a foreign market entry failure of a well-known multinational firm and report on the causes of failure and alternative actions that may have improved the chances of success. Presentations will take place as listed in the syllabus course schedule. Assignment details are provided below in the syllabus.

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**A note about teams:** Each team member will perform a short evaluation of the other team members. These peer evaluations should reflect the contributions of each team member. Based on peer evaluations, appropriate adjustments to individual grades will be made where necessary. In some cases, these adjustments can be severe. **BEWARE:** If you receive an average grade of F from your peers, you automatically fail the course. I recommend you try to keep your team members happy by contributing your share to the group project.

Exams | Exams will normally contain multiple choice, short essay questions and the world map. Exams draw on everything we cover in the course, including presentations, slides, discussions, videos, and guest speakers.

Test Make-Up Policy: There will be no make-up for exams except for the reasons listed below. Unexcused absences from an exam will result in a zero score. An excused exam absence is defined by one of the following:

1. University-sanctioned activity. Written, verifiable notification of the activity must be provided and validated by the instructor at least 72 hours prior to the scheduled exam.
2. Verified medical absence. A written and verifiable note must be presented to me no more than 72 hours after the exam. The note must say that you were physically unable to take the exam at the scheduled time due to the nature of your illness.
3. Other hardship cases provided that you have obtained the required approval of the university.

Extra Credit | To ensure accurate communication, I will reward anyone for identifying errors in class documents (the ones I have created) at a rate of 2 pts per error on the next exam (max 6 pts/exam) for the first student to identify the error. If you see an error in spelling, grammar, punctuation, or date (especially), please bring it to my attention. However, please note the “rule of three” below as I will be scrutinizing your documents with equal rigor.

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The instructor reserves the right to modify the class schedule, grade scale, graded items, and content of class as necessary.

**ACADEMIC SUPPORT**

Accessibility Services: Students with a documented disability may work with UWG Accessibility Services to receive essential services specific to their disability. All entitlements to accommodations are based on documentation and USG Board of Regents standards. If a student needs course adaptations or accommodations because of a disability or chronic illness, or if he/she needs to make special arrangements in case the building must be evacuated, the student should notify his/her instructor in writing and provide a copy of his/her Student Accommodations Report (SAR), which is available only from Accessibility Services. Faculty cannot offer accommodations without timely receipt of the SAR; further, no retroactive accommodations will be given. For more information, please contact [https://www.westga.edu/accessibility/](https://www.westga.edu/accessibility/).

Center for Academic Success: The Center for Academic Success provides services, programs, and opportunities to help all undergraduate students succeed academically. For more information, contact them: 678-839-6280 or cas@westga.edu

University Writing Center: The University Writing Center assists students with all areas of the writing process. For more information, contact them: 678-839-6513 or writing@westga.edu
HONOR CODE

At UWG, we believe that academic and personal integrity are based upon honesty, trust, fairness, respect, and responsibility. Students at West Georgia assume responsibility for upholding the honor code. UWG students pledge to refrain from engaging in acts that do not maintain academic and personal integrity. These include, but are not limited to, plagiarism, cheating, fabrication, aid of academic dishonesty, lying, bribery or threats, and stealing.

UWG maintains and monitors a confidential Academic Dishonesty Tracking System that collects and reports patterns of repeated student violations across all Colleges, the Ingram Library, and the School of Nursing. Each incidence of academic dishonesty is subject to review and consideration by the instructor, and is subject to a range of academic penalties.

Additionally, the student is responsible for safeguarding his/her computer account. The student’s account and network connection are for his/her individual use. A computer account is to be used only by the person to whom it has been issued. The student is responsible for all actions originating through his/her account or network connection. Students must not impersonate others or misrepresent or conceal their identities in electronic messages and actions. For more information on the UWG Honor Code, see the Student Handbook.

Definitions:
- Plagiarism - “representing the words or ideas of another as one’s own. Direct quotations must be indicated and ideas of another must be appropriately acknowledged”
- Cheating - “using or attempting to use unauthorized materials, information or study aids”
- Fabrication - “falsification or unauthorized invention of any information or citation”

Penalties for Breach of Academic Integrity
Each incidence of academic dishonesty is subject to review and consideration by the instructor, and is subject to a range of penalties from verbal warning to suspension/expulsion depending on the magnitude of the offense and/or number of offenses. The incident becomes part of the student’s conduct record at UWG.

NOTE: Violations of the academic honesty policy may result in expulsion from the University.

Wolf Pact: The Wolf Pact is a commitment by the Richards College of Business family to honesty, integrity, professionalism, accountability for ethical behavior, and to respect for the rights, differences, and dignity of others. We are committed to a culture of academic integrity, where members adhere to our shared values in all academic and non-academic endeavors. We believe these values are essential to student development; whether personal, academic, or professional. Most importantly - establishing yourself as an honest person of integrity, who acts in a professional and ethical manner- will be as important as the academic skills you learn in the Richards College.

OTHER COURSE POLICIES

Online privacy: This course may require you to work with other sites and entities beyond UWG and Courseden (D2L) where some personal information (e.g. your name, affiliation with UWG, or current employment) may be displayed. You have the right to regulate the displaying of information pertaining to yourself on the Internet. If you are uncomfortable displaying information that you deem overly personal, you may take steps to post in a more anonymous manner (such as posting online your first name and last initial only or other pseudonym). You also agree to respect other people’s wishes to remain anonymous.

Links to and from third-party sites: There may be links established between this course and other entities and sites on the World Wide Web, Internet or other areas that are not under the control of, nor maintained by your professor or the University of West Georgia (UWG). These links do not necessarily constitute an endorsement by your professor or UWG, and UWG has no obligation to monitor such sites, and the user agrees that neither your professor nor UWG is responsible for the content of such sites or for any technical or other problems associated with any such third-party site, links, or usage.

Syllabus changes: This syllabus provides a general plan for the course. The instructor reserves the right to make changes to the syllabus plan as necessary. Changes will be announced in class.

ASSIGNMENT SUBMISSIONS

Success in business generally requires professionalism. Therefore, any assignment submitted for a grade must clearly display the student’s name at the top of the page and be accurate in terms of format, grammar, punctuation, and spelling. I use the “rule of three” when grading all assignments: if I find three or more errors, the assignment will receive a 0 grade and the student will not have the opportunity to resubmit the assignment. Carefully proofread all content prior to submission. Also, be aware of the following:
- Indicate your full name and section on all assignments and presentations, even those submitted through email/Courseden.
- Assignments must be typed and professionally formatted (12-pt Times New Roman font, 1-inch margins, and single-space).
- Submit all assignments to Courseden dropbox unless otherwise noted.
- Staple all multi-page assignments that are submitted in hard copy (i.e. PowerPoint slides for team presentation).
- Late assignments will receive a grade of “0” unless appealed directly in advance. Do not expect positive appeals. Timeliness is one of the most important aspects of business.
Below are the assignments to be submitted this semester. Please read each assignment carefully and submit the requested content and format.

**Video summary (Student-specific due dates to be announced in class)**

During the semester, each student will view one assigned video and verbally summarize (1-2 min) its contents to the class. Assigned videos and verbal summary dates will be provided in class. Students will receive a web link to their assigned video and a specific date to provide their summary to the class. Missing the assigned verbal summary date will result in a grade of 0.

**Homework 1 – Current trade environment (Due 1/23 at class start time, submit to Courseden dropbox)**

Visit the following websites and add the information requested to the table. You may copy this table to a separate document and simply provide the answers, no explanation is required.

<table>
<thead>
<tr>
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<tbody>
<tr>
<td><strong>Georgia trade</strong></td>
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<tr>
<td>Total $ value of Georgia goods exports in 2016</td>
</tr>
<tr>
<td>Three largest export partner countries</td>
</tr>
<tr>
<td>Three largest export categories</td>
</tr>
<tr>
<td>Number of U.S. jobs supported by Georgia goods exports in 2016</td>
</tr>
<tr>
<td>Number of companies that exported from Georgia in 2014</td>
</tr>
<tr>
<td>Number of small and medium-sized businesses that exported goods in 2014</td>
</tr>
<tr>
<td><strong>U.S. trade (found of same document)</strong></td>
</tr>
<tr>
<td>Total $ value of U.S. goods and services exports in 2016</td>
</tr>
<tr>
<td>Number of U.S. jobs supported by U.S. exports in 2015</td>
</tr>
<tr>
<td>Number of free trade agreements in force</td>
</tr>
<tr>
<td>Number of countries included in these free trade agreements</td>
</tr>
<tr>
<td>Top 3 free trade agreements in terms of growth (2006-2016)</td>
</tr>
<tr>
<td>Percent of Georgia exports that were shipped to free trade agreement countries in 2016</td>
</tr>
<tr>
<td><strong>Foreign firm impact in Georgia (found of same document)</strong></td>
</tr>
<tr>
<td>Number of Georgia workers employed by foreign firms in 2014</td>
</tr>
<tr>
<td>Top three countries whose firms employ Georgia workers</td>
</tr>
<tr>
<td><strong>Foreign direct investment</strong></td>
</tr>
<tr>
<td>2016 global FDI (p10)</td>
</tr>
<tr>
<td>Percent increase of 2016 FDI over 2015 (p10)</td>
</tr>
<tr>
<td>2016 inward FDI to developed nations (p10)</td>
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<tr>
<td>2016 inward FDI to developing nations (p11)</td>
</tr>
<tr>
<td>2016 outward FDI from developed nations (p13)</td>
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<tr>
<td><strong>GDP</strong></td>
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<tr>
<td>2016 world GDP</td>
</tr>
<tr>
<td>2016 U.S. GDP</td>
</tr>
<tr>
<td>U.S. share of world GDP (%)</td>
</tr>
<tr>
<td>2016 world GDP growth % over 2015</td>
</tr>
</tbody>
</table>
Read the Zara article below and answer the following questions:

1. How is Zara different from other clothing companies?
2. How has the local culture of Spain, and especially La Coruña, affected the firm?
   Note: Think about the similarity in characteristics of the town and firm.
3. What broad factors of the general environment might affect Zara’s future success? Explain your answer.
   Note: Think about the six broad environmental factors of the PESTEL model.
4. Identify and explain Zara’s international strategy.
   Note: see the PowerPoint slides for the Generic International Strategies.
5. Is Zara’s business model sustainable? Why?
6. Will Zara succeed in the U.S? Why? (Use the CAGE analysis for this)

Zara article:  

Sample Zara commercial (a bit different than most fashion commercials)  
https://www.youtube.com/watch?v=9VZBL_X8Z2U

Please note:
- Your name must appear at the top of the submitted document.
- The submission must be typed and formatted well (hand-written and mobile screen shots are not acceptable).
- Spelling, grammar, and punctuation must be accurate.
- Document should contain 12-point Times New Roman font, 1-inch margins, and single-space.
- Submit document to Courseden dropbox.

Homework 3 - Export Videos (Due 2/8 at class start time, submit to Courseden dropbox)
Visit the International Trade Association’s website (http://trade.gov/index.asp). Watch the following videos and provide the information requested. This is a very rich site if you are interested in exporting. I encourage you to take advantage of the material beyond the required videos.

Video 1 - Exporting basics: The exporting process overview
Go to:  
https://www.export.gov/article2?id=Why-Companies-should-export (Scroll down to find the video)

1. What are the 5 essential elements of the export process?

Video 2 - Exporting basics: Are you export ready?
https://www.export.gov/article?id=Export-Plan-Development (Scroll down to find the video)

2. What are the four steps to become export ready?

Video 3 - Exporting basics: My export plan
https://www.export.gov/article?id=Sample-Export-Plan (Scroll down to find the video)

3. What are the six steps to creating your export plan?

Please note:
- For this assignment, bullet points are OK.
- Your name must appear at the top of the submitted document.
- The submission must be typed and formatted well (hand-written and mobile screen shots are not acceptable).
- Spelling, grammar, and punctuation must be accurate.
- Document should contain 12-point Times New Roman font, 1-inch margins, and single-space.
- Submit document to Courseden dropbox.
Homework 4 – Interview a foreigner assignment (Due 2/22 at class start time, submit to Courseden dropbox)

Each student will interview an international student, faculty, or businessperson regarding his/her experience in the U.S. (foreign students should select someone to interview who is from a different country than their own). Focus specifically on expatriate issues such as cultural challenges, culture shock, methods to facilitate adjustment, and unexpected differences. You should also do some research on the interviewee’s home country and culture and compare it to the U.S. when analyzing the results of your interview.

Length should be at least 1 page. (Do not be less than one full page!) Outline is as follows:
- First paragraph, 2-4 sentences of brief background info on the interviewee (i.e. nationality, hometown, age, international experience, time spent in U.S.).
- Then, about a paragraph or two describing the major differences between the interviewee’s culture and our culture.
- Finally, for the bulk of the assignment, describe his/her experience in the U.S. Link your discussion to topics and theories covered in this course.
- On a separate page, not counted as part of your page limit, include a typed list of the questions you asked.

Format as 12 point Times New Roman font, 1-inch margins, and single-space. Submit the Word doc on Courseden dropbox.

Please note:
- Your name must appear at the top of the submitted document.
- The submission must be typed and formatted well (hand-written and mobile screen shots are not acceptable).
- Spelling, grammar, and punctuation must be accurate.
- Document should contain 12-point Times New Roman font, 1-inch margins, and single-space.
- Submit document to Courseden dropbox.

Team Presentation (Presentations will take place 3/13-3/29)

The class will be separated into teams of about 4-5 students. Teams will choose (from a list provided) a foreign market entry failure of a well-known multinational firm and report on the causes of failure and alternative actions that may have improved the chances of success.

Presentations will take place as listed in the syllabus course schedule. Teams will formally present (>8 min but <9 min) their points of view with supporting evidence. Presentation content and style is completely at the discretion of the teams with one exception: you must include generous use of class terms and concepts. Presentations lacking class terms and concepts will not receive a grade higher than a C. I encourage you to be as detailed as possible. Team membership and presentation topic will be determined in class on January 25. Topics will be drawn from the following foreign market entry failures:

- Epic Retail Failures: http://www.slice.ca/money/photos/epic-retail-expansion-failures/#1-Target-07778515-resized
- Notable International Failures: http://www.k-international.com/blog/international-business-failures/

Deliverables

Team Deliverable: PowerPoint/Prezi slides are due to me in two formats:
1. Electronic submission to Courseden by midnight the day prior to the team’s scheduled presentation.
2. Hard copy to me at class start time on the day of your team’s scheduled presentation. Printout of six slides to a page is acceptable. Multiple pages must be STAPLED!

Individual Deliverable: Electronic submission to Courseden of the content that you, personally, prepared for the presentation. This generally includes PowerPoint/Prezi slide content and your presentation script. Content must be organized. Do not submit raw data such as news articles or reports. Submission is due by midnight the day prior to the team’s scheduled presentation.

Presentation

Each team will formally present (>8 min but <9 min) their points of view on the assigned topic. Each member of the team must take part in the presentation. Students should be dressed in business casual attire.

Teams may structure their presentation as they choose, however, the following content must be covered.
1. Introduce your firm (very brief as all these firms are well-known)
2. What was the firm trying to do?
   a. Type of foreign market entry
   b. Rationale for entry
   c. Intended appeal of the firm’s products/services to the target country audience
   d. What were the firm's expectations (e.g. intended goals, expected gains)?
3. What happened?
   a. What were the results of the entry attempt?
   b. Why is the entry attempt considered a ‘failure’?
   c. Why were these results realized? (Big part here. I expect a lot of class content to relate to this point)

4. What could the firm have done better?
   a. What actions should the firm have taken / not taken? (Another big area. These are your recommendations)
   b. Would these actions have made the entry a success, or just minimized the failure?
   c. Should the firm make another attempt at entry into this country?

Presentation Guidelines – PLEASE TAKE NOTE OF THESE
- PowerPoint or Prezi slides should look professional.
- Title slide should include your topic, the names of all team members, and date.
- Each slide should display that slide creator’s name in the bottom right corner.
- Last slide of your presentation should list your references.
- The ‘rule of three’ as stated in the course syllabus applies to your final project. Make it professional and save time to proofread it.

After the presentation, I and the students in the audience will have a chance to pose questions to the team.

A note about teams
Each team member will perform a short evaluation of the other team members. These peer evaluations should reflect the contributions of each team member. Based on peer evaluations, appropriate adjustments to individual grades will be made where necessary. In some cases, these adjustments can be severe. I recommend you try to keep your team members happy by contributing your share to the group project. Remember, because your effort on this project affects the grades of your peers, if you receive an average evaluation of F from your peers, you automatically fail the course.

Grading
In setting grades for the presentation, I first set a team grade, and then adjust for individual factors.

Team grade based on:
- PowerPoint/Prezi
  - Use of International Management terms and concepts
  - Spelling, grammar, punctuation
  - Visually professional
  - Quality of your arguments in favor of your position
  - Supporting information (statistics, examples)
  - Member names and date on title slide
  - Slide creator’s name at bottom right of each slide
  - References on last slide
- Presentation delivery
  - Appearance of having rehearsed the presentation
  - Flow
  - Smooth transition between speakers
  - Adherence to time requirements

Individual grade adjustment based on:
- My observations
- Student’s topic knowledge
- Student’s presentation skills
  - Enthusiasm
  - Speaks knowledgeably
  - Confidence, strong voice
  - Command of the audience
- Accuracy of statements
- Format, grammar, punctuation, and spelling of the individual’s slides
- Peer evaluations