

ALEXANDRA YOUNG

[Profile on UWG Site](#)

Phone: (678) 839-6651

Email: ayoung@westga.edu

EDUCATION:

M. S. in Applied Computer Science
University of West Georgia, Carrollton, GA (May 2006)

B. S. in Computer Science and a minor in Business Information Systems
University of West Georgia, Carrollton, GA (May 2000)

TECHNICAL & INFORMATION TECHNOLOGY SKILLS:

Programming in C/C++, Visual Basic, HTML, Java, Python, Pascal, and COBOL
Linux/Unix, Windows 95/98/NT
ORACLE
Flash, Dreamweaver, and Adobe Photoshop
MS Office, Corel Suite, and MS FrontPage
Banner 9 Student Information System
Argos Business Intelligence & Reporting
Learning Management Systems: CourseDen/GoView (Desire2Learn/BrightSpace),
Moodle
Google Apps
Degree Works/Wolf Watch, EAB Navigate

TEACHING EXPERIENCE:

University of West Georgia
Adjunct Instructor (Department of Computing and Mathematics)
Fall 2020 – Present
Teaches CS 1000, CS 1030, CS 1300, CS 1301, COMP 2300

University of West Georgia
Adjunct Instructor (Department of Computing and Mathematics)
Fall 2020 – Present
Teaches eCore (University System of Georgia's Online Collaborative Program) CSCI 1301.

WORK EXPERIENCE:

2006 – Present
Academic Instructional Support Specialist (Full-time)
Department of Computing and Mathematics, University of West Georgia, Carrollton, GA

- Develop, maintain, and provide technical oversight of course material in the learning management system for the CS core classes.
- Collaborate and consult with CS faculty examining core class objectives and course specifications, developing new strategies and procedures for student engagement and success.
- Review and evaluate textbooks and other instructional materials for the continuously evolving computing courses.
- Supervise, coordinate, and train 10 – 15 student assistants for the CSX Tutoring Lab
- Communicates and collaborates among admissions, student services, and registrar, to ensure students enrollment in Computing and Computer Science.
- Highly-engaged Academic Advisor providing direct student support for the undergraduate Computer Science and Computing students (currently around 340 students).

- Ensuring the Computer Science and Computing students stay as much on their pathway towards graduation, by making sure the course rotation is accurate.
- Provide course building and maintenance in Banner for Computing and Math for academic year.
- Verification, maintenance, and tracking of courses edits via Microsoft Excel
- Liaison and outreach for department to companies to help connect students with potential internships.
- Representative for all recruitment events, such as academic showcase and college preview days
- Create incoming Freshman schedules for registration to insure they have a full-time schedule.
- Process Argos reports and export them into Microsoft Excel to provide direct student outreach and support to Computing and Computer Science students so they are aware of deadlines.
- When students are flagged as high risk of failing, I provide additional student support and coaching on what is available at UWG to promote student success in the program and courses.
- Assist staff assistant and other team members when needed with oversight and administration of departmental operations and processes.
- Maintain confidentiality of sensitive student information in compliance with FERPA guidelines

2000 – 2006

Computer Service Specialist II

Department of Computer Science, University of West Georgia, Carrollton, GA

- Develop and maintain course material & websites for intro classes
- Supervise and coordinate department's student assistants and graduate research assistants
- Maintain laboratory and faculty equipment
- Manage and reconcile department's budget.

1998 – 2000

Senior Secretary

Department of Computing, State University of West Georgia, Carrollton, GA

- Manage the department operations.
- Assist faculty in the department.
- Manage and reconcile department's fiscal resources.
- Maintain laboratory equipment.

PRESENTATIONS

- Abunawass, A., Stanescu, S., Young, A., & Rudolph, E. (2019). "It Taketh a Village: Social Equity and Education Access in Higher Ed," Conference on Meaningful Living and Learning in a Digital World 2019, Savannah, Georgia. February 2019.
- Abunawass, A., Rudolph E., Young, A. (2018). "Mindful Wayfinding and Learning in a Digital World," Conference on Meaningful Living and Learning in a Digital World 2018, Savannah, Georgia. February 2018.
- Abunawass, A., Rudolph, E., Young, A. (2017). "GPS Roadmap to Continuous Improvement and Stakeholder Engagement in an Online Graduate Computer Science Program," Proceedings of the Online Learning Consortium (OLC) Accelerate 2017 Conference, Orlando, FL. November 2017.

- Abunawass, A., Rudolph, E., Young, A. (2017). "Rethinking Graduate STEM Education to Support Workforce Needs," *Proceedings of the Online Learning Consortium (OLC) Innovate 2017 Conference*, New Orleans, LA. April 2017.
- Abunawass, A., Rudolph, E., & Young, A. (2015). "Supporting Social Equity and Educational Access with an Affordable Career-Focused Online Graduate Program in Computer Science," *Conference on Meaningful Living and Learning in a Digital World 2015*, Savannah, Georgia. May 2015.
- Abunawass, A., Rudolph, E., & Young, A. (2015). "Effective Strategies for Students Academic Support in a Fully Online Graduate Program in Computer Science," *21st Annual Online Learning Consortium International Conference 2015*, October 2015.
- Abunawass, A., Rudolph, E., & Young, A. (2014). "Simple and Measurable Key Performance Indicators Create a Culture of Self-Reflection and Continuous Improvement," *Online Learning Consortium International Conference 2014*, October 2014.
- Abunawass, A., Rudolph, E., & Young, A. (2013). "Supporting Economic Development with an Accessible, Affordable, Quality 100% online Master in Applied Computer Science," *19th Annual Sloan Consortium International Conference on Online Learning*, November 2013. 161-163.

PROFESSIONAL ORGANIZATIONS:

- Member *National Academic Advising Association (NACADA)*
- Member *Upsilon Pi Epsilon (Computing Sciences Honor Society)*
- Member *Association for Computing Machinery (ACM)*
- Member *Phi Sigma Pi National Honor Fraternity (PSP)*