CHRISTOPHER JASON MILAM

Carrollton, GA - cmilam@westga.edu.com - (678) 839-5240

Education

Southern Polytechnic State University, 2014
Bachelor of Science in Computer Game Design and Development
Minor in Computer Science

Work Experience

University of West Georgia, Carrollton, GA Lead Digital Learning Specialist, June 2022 – Current

- Assist in updating web content and promoting new information
- Develop tools to assist students and professors
- Manage the university's LMS and all integrated tools
- Manage the implementation of Day One Access digital course materials
- Provide assistance to students and professors who have questions or concerns
- Organize meetings for website and orientation related projects
- Communicate with team members on projects and other tasks
- Manage major projects (Common Course Components, NUDGE)
- Analyze LMS data as it relates to student success initiatives
- Market the UWG Online programs through social media

Web Innovations Specialist, July 2019 – June 2022 Web Developer - Associate, January 2017 – June 2019

McCorvey's Bowling World, Huntsville, Alabama

Online Content Manager, August 2015 – August 2019

Pro Shop Operator at Marietta & Woodstock, August 2009 - August 2019

- Creating and scheduling the weekly newsletter to customers
- Marketing the website and stores through social media
- Creating a clean, consistent website and maintaining online inventory
- Editing and producing videos for company YouTube channel
- Designing graphics for use in videos and weekly newsletters
- Communicate with distributors to ensure product availability
- Educate bowlers on equipment evolution and maintenance
- Market bowling equipment
- Maintain a neat and organized store room and shop area
- Layout and drill bowling balls to fit customer needs and USBC specifications
- Producing expense reports
- Openly communicating with shop owner and other employees
- Maintaining proper equipment stock

Interim Manager at Woodstock, July 2012 - August 2012

Greenway Health, Carrollton, Georgia

Associate Software Developer, May 2014 – July 2015

- Develop Electronic Healthcare Record software
- Develop the software using a combination of C#, JavaScript, HTML & CSS
- Duties include fixing bugs and other known issues, updating and cleaning of existing code, as well as developing new functionality

WGHR- Southern Polytechnic State University, Marietta, Georgia Radio Station Manger & DJ, August 2009- May 2012

- Developed and maintained website for radio station using Dreamweaver (2009 – 2010)
- Produced radio broadcasts
- Marketed on-campus events through broadcasts, flyers, and emails

Professional Development

- Transformational Leadership 2025
- Adobe Certified Professional in Video Design 2024
- Leadership Mini Series: Strategy And Planning 2023

Other Services & Skills

Video & Thumbnail Production (YouTube)

Portfolio

- Southpaw Garage https://www.youtube.com/@SouthpawGarage
- Jason Milam <u>www.portfolio-christopher-jason.weebly.com</u>

Honors & Memberships

- UWG Service Excellence Award (UWG Online) 2024
- Upsilon Pi Epsilon, 2013 Present
- United States Bowling Congress, 2005 Present
- Professional Bowlers Association, 2012 2018
- Game Design and Development Club, 2010 2014
- Future Business Leaders of America, 2008 2009