Summer 2015 Session IV Distance Learning Aggregate Survey Results

In order to strengthen UWG’s distance and distributed learning programs, separate evaluations have been developed for distance courses. These evaluations specifically address issues to ensure that the technology used is appropriate, and that students are satisfied with their learning experiences. Each term a Student Evaluation is distributed to all students enrolled in distance learning courses. The evaluation is made available online to those enrolled in web-based courses. The evaluations were developed by the Distance Learning Administrator and a team of faculty experienced in distance teaching. Evaluation results, including a compilation of student comments, are reported to each department chair, and then forwarded to the respective faculty. The Distance and Distributed Education Center retains copies of all evaluations. Data collected is used to help determine which courses need to be offered, the effectiveness of the interaction, and how training and support services can be improved. Our university’s selected online course delivery tool, Brightspace D2L (also called CourseDen), also allows for formative assessment and evaluation by the instructor, who can track student usage patterns. Survey results for an individual course, are available upon request from online@westga.edu

Received: 74

Distance Education Survey STUDENT Summer Session IV 2015 201505

The University of West Georgia

UWG

Distance Education STUDENT

Responses (%)

Overall

D L TDI MPI O N Mean

Q1 How do you prefer to access your online classes? Check all that apply.

Responses: [D] Desktop=1 [L] Laptop=2 [TDI] Tablet Device (iPad, Kindle Fire, Android Tablet, etc.)=3 [MPI] Mobile Phone (iPhone, Android, Windows, etc.)=4 [O] Other=5

General

Responses (%)

Response

Overall

D L TDI MPI O N Mean

Q2 Where do you access the internet for your online classes most often? Check all that apply.


General

Responses (%)

Response

Overall

OCH OCH UCL AMP O N Mean
Distance Education STUDENT

Responses (%) Overall
FBW FBW ILB IPO ILT HOD FC CWO O N Mean

Which of the following factors contribute to your decision to take online classes? Check all that apply.

Q3 25.3% 18.7% 6% 8.2% 13.2% 0 9.3% 13.2% 6% 182 4.0

Responses:
[FBW] Fits better with my work schedule=1
[FBW] Fits better with my class schedule=2
[ILB] I learn better in online classes=3
[IPO] I prefer online classes to face-to-face classes=4
[ILT] I live too far from campus=5
[HOD] Health or disability issues=6
[FC] Family commitments=7
[CWO] Course was only offered online=8
[O] Other=9

Distance Education STUDENT

Q4 Have you ever taken an online course before?
YES 77.8% NO 22.2% N 72 Mean 1.2

Q5 Would you take another online course at UWG?
YES 93.1% NO 6.9% N 72 Mean 1.1

Responses: [YES] Yes=1 [NO] No=2

Distance Education STUDENT

I would prefer more classes and programs at UWG that are entirely online (at least 95% of instruction delivered online)

Q6 32.9% 16.4% 32.9% 11% 6.8% 73 3.6

I would prefer more courses and programs at UWG that
Q7 are mostly online (greater than 50%, but less than 95% of instruction delivered online) 26% 19.2% 35.6% 13.7% 5.5% 73 3.5

Q8 At the beginning of the semester, my attitude toward online learning was positive. 45.2% 35.6% 11% 8.2% 0 73 4.2

Q9 At the end of the semester, my attitude toward online learning is positive. 47.9% 34.2% 13.7% 4.1% 0 73 4.3

Q10 I find CourseDen (D2L) easy to use and understand. 58.9% 35.6% 5.5% 0 0 73 4.5

Q11 Having the flexibility to contribute to class discussions outside the classroom on my own time was valuable to me. 54.8% 35.6% 6.8% 1.4% 1.4% 73 4.4

Q12 I feel more comfortable participating in class online than I do in a face-to-face setting. 28.2% 18.3% 25.4% 26.8% 1.4% 71 3.5


Distance Education STUDENT Responses (%)

Q13 What is your age?

<table>
<thead>
<tr>
<th>Overall</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;2</td>
<td>60.3%</td>
</tr>
<tr>
<td>2-3</td>
<td>13.7%</td>
</tr>
<tr>
<td>3-4</td>
<td>9.6%</td>
</tr>
<tr>
<td>4-5</td>
<td>12.3%</td>
</tr>
<tr>
<td>55+</td>
<td>4.1%</td>
</tr>
<tr>
<td>NR</td>
<td>0</td>
</tr>
<tr>
<td>N</td>
<td>73</td>
</tr>
<tr>
<td>Mean</td>
<td>1.9</td>
</tr>
</tbody>
</table>


Distance Education STUDENT

Q14 Where do you live while participating in your online course(s)?

<table>
<thead>
<tr>
<th>Overall</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>OC</td>
<td>4.1%</td>
</tr>
<tr>
<td>CC</td>
<td>43.8%</td>
</tr>
<tr>
<td>SOG</td>
<td>49.3%</td>
</tr>
<tr>
<td>OOS</td>
<td>2.7%</td>
</tr>
<tr>
<td>OOT</td>
<td>0</td>
</tr>
<tr>
<td>N</td>
<td>73</td>
</tr>
<tr>
<td>Mean</td>
<td>2.5</td>
</tr>
</tbody>
</table>


Distance Education STUDENT

Q15 Which statement is most descriptive of you this semester?

<table>
<thead>
<tr>
<th>Overall</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>IAO</td>
<td>49.3%</td>
</tr>
<tr>
<td>IAT</td>
<td>16.4%</td>
</tr>
<tr>
<td>IAT</td>
<td>34.2%</td>
</tr>
<tr>
<td>N</td>
<td>73</td>
</tr>
<tr>
<td>Mean</td>
<td>1.8</td>
</tr>
</tbody>
</table>

Responses:

[ IAO ] I am only taking online courses at UWG = 1
[ IAT ] I am taking predominantly online courses at UWG (Less than 50% of my semester hours are face-to-face) = 2
[ IAT ] I am taking predominantly face-to-face courses at UWG (less than 50% of my semester hours are online) = 3
### Q16 What is your gender?

<table>
<thead>
<tr>
<th>Gender</th>
<th>Responses (%)</th>
<th>Overall</th>
</tr>
</thead>
<tbody>
<tr>
<td>M</td>
<td>32.4%</td>
<td>N=74</td>
</tr>
<tr>
<td>F</td>
<td>67.6%</td>
<td></td>
</tr>
<tr>
<td>NR</td>
<td>0</td>
<td>Mean=1.7</td>
</tr>
</tbody>
</table>

**Responses:** [M] Male=1 [F] Female=2 [NR] No Response=3

### Q17 My internet/computer/tech skills were adequate for this class.

<table>
<thead>
<tr>
<th>Response</th>
<th>Responses (%)</th>
<th>Overall</th>
</tr>
</thead>
<tbody>
<tr>
<td>SA</td>
<td>67.1%</td>
<td>N=70</td>
</tr>
<tr>
<td>A</td>
<td>30%</td>
<td></td>
</tr>
<tr>
<td>U</td>
<td>2.9%</td>
<td></td>
</tr>
<tr>
<td>D</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>SD</td>
<td>0</td>
<td>Mean=4.6</td>
</tr>
</tbody>
</table>

### Q18 I received the necessary information regarding what to expect in my online course(s) prior to the course start date.

<table>
<thead>
<tr>
<th>Response</th>
<th>Responses (%)</th>
<th>Overall</th>
</tr>
</thead>
<tbody>
<tr>
<td>SA</td>
<td>57.1%</td>
<td>N=70</td>
</tr>
<tr>
<td>A</td>
<td>32.9%</td>
<td></td>
</tr>
<tr>
<td>U</td>
<td>5.7%</td>
<td></td>
</tr>
<tr>
<td>D</td>
<td>4.3%</td>
<td></td>
</tr>
<tr>
<td>SD</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>0</td>
<td>Mean=4.4</td>
</tr>
</tbody>
</table>

### Q19 I received information regarding available student services for online learners at UWG.

<table>
<thead>
<tr>
<th>Response</th>
<th>Responses (%)</th>
<th>Overall</th>
</tr>
</thead>
<tbody>
<tr>
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<td>51.5%</td>
<td>N=68</td>
</tr>
<tr>
<td>A</td>
<td>32.4%</td>
<td></td>
</tr>
<tr>
<td>U</td>
<td>11.8%</td>
<td></td>
</tr>
<tr>
<td>D</td>
<td>2.9%</td>
<td></td>
</tr>
<tr>
<td>SD</td>
<td>1.5%</td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>15.3%</td>
<td>Mean=4.3</td>
</tr>
</tbody>
</table>

### Q20 I received adequate financial aid information prior to registering for my online course(s).

<table>
<thead>
<tr>
<th>Response</th>
<th>Responses (%)</th>
<th>Overall</th>
</tr>
</thead>
<tbody>
<tr>
<td>SA</td>
<td>39%</td>
<td>N=59</td>
</tr>
<tr>
<td>A</td>
<td>37.3%</td>
<td></td>
</tr>
<tr>
<td>U</td>
<td>15.3%</td>
<td></td>
</tr>
<tr>
<td>D</td>
<td>8.5%</td>
<td></td>
</tr>
<tr>
<td>SD</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>0</td>
<td>Mean=1.9</td>
</tr>
</tbody>
</table>

Question: What did you like about the online portion of this course?

Response Rate: 60.81% (45 of 74)
I could manage my time better I feel.

flexibility

That I could take it any time I wanted

Flexibility to do class assignments outside the classroom on my own time.

I liked that the tests were delivered online so I didn’t have to commute to campus for a test.

All of it

everything

Fit my busy schedule. No travel time involved.

Able to pace myself.

The uploaded articles we had to read that meant I didn’t have to buy a textbook.

I was nervous at first because it was absolutely necessary for me to get an A so that I could get back my Hope Scholarship at the end of next semester, so there was a lot of pressure on me. The class was a lot of work which required a lot of dedication. Even though the first and second modules were easy work, they were actually very difficult because I was still learning the online system, how everything works, where to find everything, how to submit them, and getting my notes organized on Microsoft word. Once I figured out how the system works, the remaining modules were much easier to complete.

Also, there was a very heavy work load. The teacher made SURE that we were doing the 4 hours a day of work, if not more. Doing this class, earning an A, and working part time was a lot to handle.

I was able to go at my own pace and I could re-read material as many times as needed.

The flexibility of due dates/times.

I can access it on any electronic device with wifi. My grades and notifications were sent to my gmail.

My field of interest is women in crime. This course confirmed my interest. I like the entire course.

The ability to view and comment on other students' posts.

I love the online platform that UWG uses. If they had more majors available online I would recommend it to friends, acquaintances, and family.

It was very flexible with my schedule

Open time management

I like the ease of access and the ability to get my degree while staying in Woodstock and continuing to work a full time job.

easy access.

I enjoyed the power points. They were easy to follow and had voice narrated slides.

I can log in whenever I want. It’s not like class where I have to be online by 10am

n/a

Allowed you to work at your own pace in case you got stuck and needed to spend more time focusing on one thing

It was nice to be on my own schedule.

I could get it done on my time.

na

It gave me opportunity to learn at my own pace.

I can work on my time and work ahead if I wanted to.
Flexibility and being able to do this class at home—especially since it was a graduate level class. I didn't have to sit in a classroom until late at night. I was able to log in from home and do my coursework.

Gives me the flexibility to complete assignments in a timely manner.

It was very flexible to my summer schedule. I was still able to go on vacation without worrying about due-dates.

That it worked with my work schedule

easy

I was able to work at the pace I wanted. I was ahead and could start working on things early. Allowed me more time to study the material so I could understand it clearly.

I could complete assignments and listen to lectures on my own time.

I liked everything.

Fits in with my work schedule

I liked that I could manage my own time and that the courses seemed to challenge me.

Freedom to cram all my tests in at the last minute

The fact that I can keep my full-time position while I am going to school.

flexible schedule, can work on assignments when I have time

Flexible with schedule

Question: What did you dislike about the online portion of this course?

Response Rate: 56.76% (42 of 74)

1 Its more difficult to get the professor's opinions on the subjects.
2 too much info for 4 weeks
3 The work load given the small time frame and the fact that its during summer break
4 Nothing really. The course assignments were good and easy to understand.
5 I wish the material was available to us ahead of time.
6 the discussions
7 Sometimes easier to learn computer applications with classroom instruction.
8 It was fast paced, although I was able to pace myself.
9 Nothing comes to mind.
10 During the first two modules, I spent a lot of time just trying to figure out how the system worked instead of actually doing the work.
11 Nothing.
12 Getting in contact with my professors.
13 There was nothing to dislike.
14 CourseDen would not always show our work properly causing grades to be affected.
15 No dislikes. I have seen over online courses because of my ex and my current boyfriend and UWG is much much better than Strayer and Florida University Online.
16 I wish there was audio to go along with the PowerPoint lectures

In one of my courses it appeared that the professor may have needed more assistance from UWG distance
applying deadline dates and accessibility to course work.

In addition, to no fault of the professor (I don't think) the course was obviously an overlap from a previous class. There were areas within the course content that applied to another course. I assume my course was pasted into another class where sections had not been deleted.

School is school. I have no problem learning online, and the online components at UWG are fine with me.

na

Nothing.

It forces me to read the entire chapters. I can rely on a lecture from a professor to provide better insight in person, not online

n/a

None

Sometimes things were unorganized or the internet could be slow.

It was a lot more fast paced.

na

I don't see anything I disliked about the online portion of this course.

The internet and wifi signals can be iffy sometimes.

Too much stuff in the Course Den. Could not locate materials unless I spent twenty minutes or more.

n/a

A lot of time I look and start the assignment and complete then I realize that it was some more information added later to be done.

Not much so dislike but I would have liked more extra credit opportunities so that statement was geared a little more toward the professor.

n/a

quick pace

Nothing I love online.

It was difficult to communicate with my professor online at times.

Nothing really.

So much work at once

There is nothing I found that I disliked for these courses.

I don't learn very effectively online

There was a lot of reading.

A lot to take in yourself without being taught face-to-face

Question: What suggestions would you make for future online courses?

Response Rate: 48.65%  (36 of 74)

1 Can't think of any.

2 These type of classes that are important to your future career should be taken for the entire semester not 4 weeks

3 make due dates a little further from the start date
Power point presentation materials would be good.

I really cannot think of any suggestions. I don't know much specifically about online classes. This was my first semester.

I wished I was able to do a "practice" module or take a training course.

More Degree offerings. I must say that I am graduating and I loved my time at UWG on campus and it continued to be enjoyable when I moved home to Pennsylvania. I was truly blessed to find UWG because it was reasonably priced, had wonderful professors, my major and a wonderful platform WITHOUT University Alliance (Who overcharge for courses like this). Thank you for looking out for the student as opposed to financial gain only.

Keep doing you. This class was great.

Concentrating a 16 week course online into 4 weeks is taxing for students and professors.

Setbacks like course materials, layout and deadlines are crucial when considering 1 day = 4 days.

Double and triple checking that the class is ready for both would be nice. Maybe even UWG distance could check in with the instructor to review progress.

As long as I am able to understand what I'm supposed to do to pass the course, I do not much care how it happens. The online component is fine.

Nothing. Everything was fine!

I think they're fine.

I can't tell, because there are many classes online, and I am not familiar with with a whole lot of the classes. I really cannot make suggestion about this.

don't have any suggestions. I like the way online classes are now

Make sure all assigned work is posted in a timely manner.

Sign up earlier.

if the class is online, i should not have to drive all the way to campus just to take a test or final, considering i live an hour away

Communicate with your classmates and teacher. Even though this class is online you can still be very active with your classmate and teacher. Everyone is hear to help.
Help spread out work and don't over load. Make easy to use on courseden
I have none.
More class time
More interactive ways to learn. Reading is very routine.
need more of them - helps with my schedule

**Question:** What additional student services would you like to see made available to online students?

**Response Rate:** 47.30% (35 of 74)

1. Online chat with the professor.
2. none
3. nothing in particular
4. The student services you have available were great.
5. Maybe online versions of the textbooks.
6. online tutoring help
7. So far, so good.
8. None at this time.
9. I am not sure. There seemed to be a good many services available to students.
10. A training course or practice module would be nice.
11. N/A
   I would like to be able to recieve my courseden emails on my mobile phone as well. I recieve all other
   notifications, but not email. It would save a lot of time if I didn't have to log onto courseden and gmail when I
   am away from my laptop. Also, when logging in from westga.edu, I would like to suggest that we only put
   our user name and password in ONCE and then select if we wanted to go to myUWG or Couseden. This would
   also save time and a lot of effort because I would not have to do double work (like pulling up seperate tabs
   to log in) to access my classes or my BanWeb.
12. I am not sure.
13. Maybe discounts on Microsoft or free passes for items needed for courses.
14. An explanation about the insane extra online student fees.
15. More user friendly way or clearer instructions to find journals. I have lost a few hairs navigating the library
   and Galileo system.
16. I'm not very needy. You guys do a good job.
17. na
18. none
19. n/a
20. None
21. 24/7 Help might be hard to do, but would definitely help.
22. Not sure.
23. na
   Courses like faces of culture (anthropology) should be four weeks, instead of three weeks. Three weeks is
   too short compared to the 3 textbooks and class materials for this class.
What did you like about the online portion of this course?

Response Rate: 51.35% (38 of 74)

1. Easy to manage time. instant gratification on assignments.
2. Flexibility
3. That I could access the materials any time I wanted to
4. The health assignment that we had to do.
5. It was more convenient for me since I did not have to leave my apartment.
6. The easy access
7. Worked around my family commitments.
8. Able to pace myself.
9. All of my courses were 100% online this semester. I loved the convenience and flexibility.
10. I liked how much the teacher interacted with students via email and news. I also liked how detailed and clear she was with instructions.
11. I was able to go at my own pace and I could re-read material as many times as needed.
12. The flexibility it allowed in my busy summer schedule.
13. My field of interest is women in crime. This course confirmed my interest. I like the entire course.
14. I'm content
15. N/a
   - I like reading my classmates discussion posts. In some aspects, it is a good way to learn viewpoints about the topics from the entire class
   - Without having to deal with class room interrupters or time constraints.
17. I liked that I was able to finish the course without having to leave my home.
18. Na
19. I enjoyed the power points. They were easy to follow and had voice narrated slides.
20. The discussions
21. N/a
22 Allowed you to work at your own pace in case you got stuck and needed to spend more time focusing on one thing.
23 It was nice to be on my own schedule.
24 I could get what I needed done on my own time.
25 na
26 It suits my learning pace.
27 Everything.
28 Teacher was flexibly. basically one paper due a week.
29 I enjoyed learning how to use office mix. The class online under Google Hangout was good.
30 Flexibility and simplicity.
31 That it worked with my work schedule
32 easy
33 the discussion portion.
34 I knew when to turn it in. The material was already there for me to use
35 See 17
36 Freedom...
37 The fact that I can keep my full-time position while I am going to school.
38 great PPTS, clear communication about grades and teacher expectations, could work at my own pace

Question: Is there anything else about your online experience at UWG that you would like us to know?
Response Rate: 41.89% (31 of 74)

1 Was a great and easy experience
2 too much information for a 4 week class
3 nothing in particular
4 no
5 n/a
6 Classes so far have been great!
7 No.
8 I think CourseDen is a pretty awesome online course delivery method. I really like it. I had the chance to create a partial module in CourseDen, and it was cool and fun.
   Because I applied myself and took literally 4 hours everyday Monday through Sunday to take this course, I am %90 sure that I will receive an A. If I only took the course 3 hours Monday through Friday, I would have only gotten a B average.
9 Thank you for offering these course online and working with our busy schedules to help provide further education and availability!
10 no.

Here is my response to question 19 again.

More Degree offerings. I must say that I am graduating and I loved my time at UWG on campus and it continued to be enjoyable when I moved home to Pennsylvania. I was truly blessed to find UWG because it
was reasonably priced, had wonderful professors, my major and a wonderful platform WITHOUT University Alliance (Who overcharge for courses like this). Thank you for looking out for the student as opposed to financial gain only.

13 n/a

14 UWG Distance Learning Dept. continues to grow by leaps and bounds! Keep up the good work :)

15 No, I'm ready to move on to the fall semester.

16 na

17 No

18 no

19 nope

20 No.

21 na

22 All my online classes has been great at UWG.

23 nope

24 no

25 None

26 N/A

27 nope

28 Nope.

29 N/a

30 Not that I can think of.

31 NA