Summer 2015 Session I Distance Learning Aggregate Survey

Results In order to strengthen UWG’s distance and distributed learning programs, separate evaluations have been developed for distance courses. These evaluations specifically address issues to ensure that the technology used is appropriate, and that students are satisfied with their learning experiences. Each term a Student Evaluation is distributed to all students enrolled in distance learning courses. The evaluation is made available online to those enrolled in web-based courses. The evaluations were developed by the Distance Learning Administrator and a team of faculty experienced in distance teaching. Evaluation results, including a compilation of student comments, are reported to each department chair, and then forwarded to the respective faculty. The Distance and Distributed Education Center retains copies of all evaluations. Data collected is used to help determine which courses need to be offered, the effectiveness of the interaction, and how training and support services can be improved. Our university’s selected online course delivery tool, Brightspace D2L (also called CourseDen), also allows for formative assessment and evaluation by the instructor, who can track student usage patterns. Survey results for an individual course, are available upon request from online@westga.edu

Received: 65

Distance Education Survey STUDENT Summer Session I 2015 201505

The University of West Georgia

UWG

Distance Education STUDENT General Responses (%) Overall

Q1 How do you prefer to access your online classes? Check all that apply.


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<tbody>
<tr>
<td>Overall</td>
<td>19.6% 58.8% 7.8% 13.7% 0 102 2.2</td>
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Distance Education STUDENT General Responses (%) Overall

Q2 Where do you access the internet for your online classes most often? Check all that apply.


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<tbody>
<tr>
<td>Overall</td>
<td>3.2% 50% 10.6% 12.8% 23.4% 94 3.0</td>
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Distance Education STUDENT

Q3 Which of the following factors contribute to your decision to take online classes? Check all that apply.

Responses: [FBW] Fits better with my work schedule=1
[FBW] Fits better with my class schedule=2
[ILB] I learn better in online classes=3
[IPO] I prefer online classes to face-to-face classes=4
[ILT] I live too far from campus=5
[HOD] Health or disability issues=6
[FC] Family commitments=7
[CWO] Course was only offered online=8
[O] Other=9

Q4 Have you ever taken an online course before?

Responses: [YES] Yes=1 [NO] No=2

Q5 Would you take another online course at UWG?

Responses: [YES] Yes=1 [NO] No=2

Q6 I would prefer more classes and programs at UWG that are entirely online (at least 95% of instruction delivered online)


Overall

<table>
<thead>
<tr>
<th>Mean</th>
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<tr>
<td>3.8</td>
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<tr>
<th>N</th>
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<table>
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<tr>
<th>Mean</th>
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<td>3.7</td>
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<tbody>
<tr>
<td>65</td>
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</table>
Q7  I would prefer more courses and programs at UWG that are mostly online (greater than 50%, but less than 95% of instruction delivered online)

20% 29.2% 33.8% 9.2% 7.7% 65 3.4

Q8  At the beginning of the semester, my attitude toward online learning was positive.

60% 21.5% 13.8% 4.6% 0 65 4.4

Q9  At the end of the semester, my attitude toward online learning is positive.

58.5% 21.5% 10.8% 3.1% 6.2% 65 4.2

Q10 I find CourseDen (D2L) easy to use and understand.

68.8% 26.6% 4.7% 0 0 64 4.6

Q11 Having the flexibility to contribute to class discussions outside the classroom on my own time was valuable to me.

61.5% 26.2% 12.3% 0 0 65 4.5

Q12 I feel more comfortable participating in class online than I do in a face-to-face setting.

32.8% 17.2% 28.1% 15.6% 6.3% 64 3.5


General Distance Education STUDENT
Responses (%)

Overall

<2 2-3 3-4 4-5 55+ NR N Mean

Q13 What is your age?

70.8% 18.5% 3.1% 6.2% 1.5% 65 1.5


General Distance Education STUDENT
Responses (%)

Overall

OC CC SOG OOS OOT N Mean

Q14 Where do you live while participating in your online course(s)?

3.1% 32.3% 61.5% 3.1% 0 65 2.6


General Distance Education STUDENT
Responses (%)

Overall

IAO IAT IAT N Mean

Q15 Which statement is most descriptive of you this semester?

43.1% 23.1% 33.8% 65 1.9

Responses:
[IAO] I am only taking online courses at UWG=1
[IAT] I am taking predominantly online courses at UWG (Less than 50% of my semester hours are face-to-face)=2
[IAT] I am taking predominantly face-to-face courses at UWG (less than 50% of my semester hours are online)=3
Distance Education STUDENT

### General Responses (%)

<table>
<thead>
<tr>
<th>Overall</th>
<th>M</th>
<th>F</th>
<th>NR</th>
<th>N</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q16</td>
<td>24.6%</td>
<td>73.8%</td>
<td>1.5%</td>
<td>65</td>
<td>1.8</td>
</tr>
</tbody>
</table>

**Responses:** [M] Male=1  [F] Female=2  [NR] No Response=3

### Distance Education STUDENT Responses (SA, A, U, D, SD)

#### Q17 My internet/computer/tech skills were adequate for this class.

<table>
<thead>
<tr>
<th>Overall</th>
<th>SA</th>
<th>A</th>
<th>U</th>
<th>D</th>
<th>SD</th>
<th>N</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>61.9%</td>
<td>31.7%</td>
<td>6.3%</td>
<td>0</td>
<td>0</td>
<td>63</td>
<td>4.6</td>
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</table>


#### Q18 I received the necessary information regarding what to expect in my online course(s) prior to the course start date.

<table>
<thead>
<tr>
<th>Overall</th>
<th>SA</th>
<th>A</th>
<th>U</th>
<th>D</th>
<th>SD</th>
<th>N</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>57.1%</td>
<td>28.6%</td>
<td>7.9%</td>
<td>4.8%</td>
<td>1.6%</td>
<td>63</td>
<td>4.3</td>
</tr>
</tbody>
</table>

#### Q19 I received information regarding available student services for online learners at UWG.

<table>
<thead>
<tr>
<th>Overall</th>
<th>SA</th>
<th>A</th>
<th>U</th>
<th>D</th>
<th>SD</th>
<th>N</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>46%</td>
<td>33.3%</td>
<td>14.3%</td>
<td>4.8%</td>
<td>1.6%</td>
<td>63</td>
<td>4.2</td>
</tr>
</tbody>
</table>


### Distance Education STUDENT Responses (SA, A, U, D, SD)

#### Q20 I received adequate financial aid information prior to registering for my online course(s).

<table>
<thead>
<tr>
<th>Overall</th>
<th>SA</th>
<th>A</th>
<th>U</th>
<th>D</th>
<th>SD</th>
<th>N</th>
<th>Mean</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>38%</td>
<td>22%</td>
<td>16%</td>
<td>22%</td>
<td>2%</td>
<td>50</td>
<td>2.3</td>
</tr>
</tbody>
</table>

### Distance Education STUDENT

#### General Responses (%)

<table>
<thead>
<tr>
<th>Question</th>
<th>E</th>
<th>VG</th>
<th>A</th>
<th>P</th>
<th>VP</th>
<th>N</th>
<th>Mean</th>
<th>Overall</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q21 Admissions</td>
<td>27.1%</td>
<td>37.5%</td>
<td>35.4%</td>
<td>0</td>
<td>0</td>
<td>48</td>
<td>3.9</td>
<td>13</td>
</tr>
<tr>
<td>Q22 Registration (Registrar's Office)</td>
<td>30.8%</td>
<td>34.6%</td>
<td>30.8%</td>
<td>3.8%</td>
<td>0</td>
<td>52</td>
<td>3.9</td>
<td>10</td>
</tr>
<tr>
<td>Q23 Fee-Payment process (Bursar's Office)</td>
<td>25.5%</td>
<td>30.9%</td>
<td>40%</td>
<td>1.8%</td>
<td>1.8%</td>
<td>55</td>
<td>3.8</td>
<td>6</td>
</tr>
<tr>
<td>Q24 Training and Free Resources for Students Course in D2L</td>
<td>36.8%</td>
<td>42.1%</td>
<td>21.1%</td>
<td>0</td>
<td>0</td>
<td>38</td>
<td>4.2</td>
<td>23</td>
</tr>
<tr>
<td>Q25 New Student Orientation (UWG-1101)</td>
<td>29%</td>
<td>38.7%</td>
<td>29%</td>
<td>3.2%</td>
<td>0</td>
<td>31</td>
<td>3.9</td>
<td>30</td>
</tr>
<tr>
<td>Q26 Financial Aid</td>
<td>28.9%</td>
<td>28.9%</td>
<td>35.6%</td>
<td>6.7%</td>
<td>0</td>
<td>45</td>
<td>3.8</td>
<td>17</td>
</tr>
<tr>
<td>Q27 Bookstore</td>
<td>26.7%</td>
<td>24.4%</td>
<td>37.8%</td>
<td>4.4%</td>
<td>6.7%</td>
<td>45</td>
<td>3.6</td>
<td>16</td>
</tr>
<tr>
<td>Q28 Proctored Testing</td>
<td>41.9%</td>
<td>32.3%</td>
<td>22.6%</td>
<td>3.2%</td>
<td>0</td>
<td>31</td>
<td>4.1</td>
<td>30</td>
</tr>
<tr>
<td>Q29 Advisement</td>
<td>32.6%</td>
<td>30.4%</td>
<td>19.6%</td>
<td>8.7%</td>
<td>8.7%</td>
<td>46</td>
<td>3.7</td>
<td>16</td>
</tr>
<tr>
<td>Q30 Counseling and Career Development</td>
<td>30%</td>
<td>26.7%</td>
<td>33.3%</td>
<td>3.3%</td>
<td>6.7%</td>
<td>30</td>
<td>3.7</td>
<td>31</td>
</tr>
<tr>
<td>Q31 Disability Services</td>
<td>35.7%</td>
<td>35.7%</td>
<td>28.6%</td>
<td>0</td>
<td>0</td>
<td>14</td>
<td>4.1</td>
<td>46</td>
</tr>
<tr>
<td>Q32 Tutoring</td>
<td>27.3%</td>
<td>40.9%</td>
<td>31.8%</td>
<td>0</td>
<td>0</td>
<td>22</td>
<td>4.0</td>
<td>38</td>
</tr>
<tr>
<td>Q33 Library Services</td>
<td>28.2%</td>
<td>43.6%</td>
<td>28.2%</td>
<td>0</td>
<td>0</td>
<td>39</td>
<td>4.0</td>
<td>21</td>
</tr>
<tr>
<td>Q34 Technical Support</td>
<td>36.4%</td>
<td>30.3%</td>
<td>24.2%</td>
<td>6.1%</td>
<td>3%</td>
<td>33</td>
<td>3.9</td>
<td>27</td>
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<tr>
<td>Q35 Student Life and Activities</td>
<td>40.6%</td>
<td>28.1%</td>
<td>21.9%</td>
<td>6.3%</td>
<td>3.1%</td>
<td>32</td>
<td>4.0</td>
<td>28</td>
</tr>
<tr>
<td>Q36 Student ID Services</td>
<td>33.3%</td>
<td>38.9%</td>
<td>25%</td>
<td>2.8%</td>
<td>0</td>
<td>36</td>
<td>4.0</td>
<td>24</td>
</tr>
<tr>
<td>Q37 Student Governance Association</td>
<td>36.8%</td>
<td>21.1%</td>
<td>36.8%</td>
<td>5.3%</td>
<td>0</td>
<td>19</td>
<td>3.9</td>
<td>40</td>
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**Question:** What did you like about the online portion of this course?

**Response Rate:** 58.46%  (38 of 65)
Ability to see all the assignments due and having the ability to complete them before the due date so all that has to be done is submitting it on time the day it’s due.

I really thought it was wise of Dr. XXXX to make the first class face-to-face. Not only did I meet her as a person and not just video or email, I was able to meet some classmates and connect. This made it important for me and made me feel comfortable with the classmates.

Makes it easy to catch up or get ahead in class.

Easier to fit into work schedule and nice to not drive to campus everything.

That I could do it on my own time.

Very easy to follow.

I could access the course from different locations.

NOTHING AT ALL.

Worked with my schedule and was fairly easy except for the small amount of time because it was a may class.

Everything is accessable.

My schedule, my pace, direct access to resources.

I liked how I could work at my own pace.

I could do it when I wanted.

The flexibility and it felt less demanding with is being a summer class so instead of having to go to class 4 days a week I can focus better with an online class.

Taking the course online was the only possibility for me; I would not have enrolled at UWG if the online courses in the geosciences were not available. The video lectures provided by the instructor were great!

Easier to go at my own pace.

It worked well with my schedule.

That I didn't have to be in a class room and could do the work at my own pace throughout the week.

I like the convince of it and the fact that I can get these classes out of the way before Fall semester begins.

I got this course done in 4 weeks because I could work at my own pace.

I was able to work around my schedule.

Easy to access, and it was on my time.

Allows you to work at your own pace to understand the material assigned.

N/A

Convenience.

I liked the discussion board posts and the current events. I like to see what my peers find.

It was nice knowing exactly what I needed to do for the entire course on the first day, and having the tools already laid out for me.

It makes it easier to discuss things while online. For someone with anxiety online discussions mean we don’t have to miss out on the participation grade.

How easy it is.

I liked that the instructor provided a lot of the chapter information on CourseDen.

It was short and quick but had to work hard on each assignment.

Can finish the class during free time.
It was online.

I can do it when i want.

I can do the work at my own pace.

I like that the details for each assignment was posted from the very beginning. I enjoyed the assignments that were given along with tests as opposed to just having to take exams as I would in a face to face course. I like the reminders were posted early in the morning on the same date that the assignment was due.

It was convenient

I could finish all my work on my own time.

Question: What did you dislike about the online portion of this course?

Response Rate: 52.31% (34 of 65)

Just the delay with courseden for the initial access to the class. It is frustrating when you pay over $4,000 in tuition; receive an online assignment; then unable to access the assignment; and be informed through courseden they have up to 48 hours to allow you access to the class material. That is ridiculous and the class should be available by the end of the day of receipt of registration and fee payment.

online test

N/A

how expensive online classes are and how most courses are only offered online

Nothing

The text book! The useless article summaries! The directionless paper!

N/A

N/a

N/A

Nothing, it was great.

Its hard to figure out if you don't understand something

Nothing

We did not have a classroom discussion component. All assignments were submitted into the dropbox. Some of the assignments were answering chapter discussion questions, and it would have been nice to have been able to discuss these with class mates.

N/a

N/A

Too much reading, but that's to be expected with a 2.5 week course.

I don't like having to purchase access to an online source and not use it.

It is a lot of time commitment and not a lot of time (esp for the Maymester). It's really hard to stay on track, especially when you are your own teacher and you have never done anything related to the subject but it is what it is.

I didn't like the class discussions.

I couldn't get ahead in my work, because class had certain days it opened.

Nothing

Hard to grasp some of the material without having face-to-face interactions with the professor.

N/A
Question: What suggestions would you make for future online courses?

Response Rate: 40.00% (26 of 65)

1. I've only taken 2. I can't make a valid suggestion at this time other than immediate access to class materials
2. Nothing
3. Get rid of or have some that are online and some that are face-to-face
4. None
5. N/a
6. N/A
7. Maybe, not having to download so much onto our personal computers
8. N/A
9. A video lecture or PPT slide show with voice over for each lecture in addition to the chapter readings.
10. Set up a very detailed schedule and orientation modules
11. N/A
12. Offer MORE! I should be able to take any class online!
13. Stay on track and try not to procrastinate! They are not a breeze like you would think.
14. I would add a syllabus tab like the discussion and dropbox tabs. It would make it easier to refer to.
15. None
16. Allow professors to post videos reviewing over chapter material would be very beneficial
17. N/A
18. n/a
19. None. Everything is fine.
20. More flexibility in due dates and less proctored exams. It's very difficult to take off work and drive 1.5 hours out to Carrollton each time I have an exam. Sometimes that means driving out there 2-3 times a week and I don't have the time, gas, or money for that.
Not to cram so much work at one time

Nothing

make them cheaper

Longer course

everything was fine

**Question:** What additional student services would you like to see made available to online students?

**Response Rate:** 38.46% (25 of 65)

1. none at this time
2. Nothing
3. More health classes
4. Student locker for d2l to return, it was very useful.
5. N/A
6. n/a
7. N/A
   The link to Course Den needs to be on the main page when a student is logged into their account. When you click on My Courses tab, you see a list of your courses, but there is no way to access them. You actually find Course Den outside of your UWG account on the main web page under current students. It was very confusing the first day of class when I was trying to find my online class.
8. face to face chat room, multi person documents
9. I would like to be able to attend some of the activities offered by the university, however they are usually held in the middle of the day. I work full time and am not able to attend these activities.
10. The option to go to a physical class for the same teacher if possible and if needed.
11. Video chats of the teacher teaching or even a voice over of explanations. Just something more than teaching yourself.
12. None
13. None
14. N/A
15. n/a
16. At the moment I draw a blank.
17. N/A
19. Not much
20. None
21. None
22. a lower price
23. UWG should let us sign up for finals at a time that best fits our schedule.
24. 24 hour chat room for classmates online
25. n/a

**Question:** What did you like about the online portion of this course?
Dr. XXXX had the class agenda, discussions, grades presented well. She posted her grades of the assignments soon after submission with a personal comment back on each assignment. Reveals she is truly dedicated. My previous only class was only grades back after exams. No personal feedback from the professor unless I initiated it.

1 Everything
3 Love the set up of each module
4 It was flexible and helpful for my busy schedule.
5 Everything is easily obtainable. No in class time.
6 My schedule, my pace, direct access to resources.
7 I liked the pace the teacher presented the material in.

The opportunity to take a maymester class online was absolutely awesome. There is absolutely NO way I could ever do a maymester face to face with my work schedule, but this helps me to get ahead with my classes and to get my degree sooner!

9 easy to stay on own pace
10 Being able to access the content any time that was good for me.
11 That I could work at my own pace.
12 Same answer as 17.
13 I was able to work around my schedule.
14 your own time/pace
15 N/A
16 I really enjoyed the fact that we had class one day face-to-face then the next was online.
17 The ease of accessibility.
18 N/A
19 How easy it was.
20 Enjoyed the class
21 free
22 I can do it when i want.

I like that the details for each assignment was posted from the very beginning. I enjoyed the assignments that were given along with tests as opposed to just having to take exams as I would in a face to face course. I like the reminders were posted early in the morning on the same date that the assignment was due.

24 Got things done faster than a usual, long semester
25 being able to finish my work all at once

**Question:** Is there anything else about your online experience at UWG that you would like us to know?

**Response Rate:** 35.38% (23 of 65)

Maybe having map accessibility easier for online students who are having to visit the campus to take exams. I’ve assisted many frantic students trying to find strozier hall to take their final last semester. Maybe when the finals calendars are posted for online/ecore classes it should include a map with the place of the exam and where to park.
4 I am grateful for this opportunity to learn and progress online. Thanks for all you do!
5 This class was terrible and could have been taught by a monkey.
6 No routine maintenance on weekdays
   I am a returning graduate and I have no experience with online courses. It was very confusing. There was no help, email, reminders, etc. After a lot of looking I found a couple of helpful links on the UWG website but I was still totally lost. Since I have a background in technology and was familiar with my old logins and passwords I was able to figure it out. Without being familiar with UWG's process I would have been 100% lost and received no help whatsoever.
   We need to have better qualified employees around campus. There are too many incompetent employees that just sit around texting, talking, or just not acting very professional. This is especially the case in the University Recreation Center.
7 When you go from the link in your course to take the survey, can you please make the survey page link back to Course Den? Thanks!
8 Nope.
   If a student works full time and a class isn't offered online, then face-to-face classes should allow for the assignments to be placed online so the student can only come to class to take tests, but only if their schedules make weekly/daily class visits impossible. If a class is being taught face-to-face it should be offered online.
9 Not that I can think of, thank you!
10 More elective type classes should be available online. Also, UWG needs to inform freshman more about online classes. If I new more about online classes my freshman year I would have taken more.
11 No
12 I love my University!!!! :)
13 Everything was very satisfactory.
14 N/A
15 It was amazing.
16 Enjoyed the class and my professor was excellent.
17 none
18 no
19 no, it was good, overall.
20 no thanks