



What is the HigherOne Card?

**** Important information about how UWG disburses all refunds ****

Soon you will be receiving a West Georgia HigherOne Card. The West Georgia HigherOne Card functions as a MasterCard Debit Card, which is accepted by more than 31 million merchants worldwide. It can serve as a primary bank account while allowing cardholders to get cash from ATMs, write checks, send and receive money electronically, and monitor their accounts online. Students will also be able to receive their financial aid refunds electronically through this new system.

You will receive your West Georgia HigherOne Cash Card in the mail approximately 10 days after you register. **Please do not throw this card away!** You must activate the HigherOne Card in order to receive the following financial aid disbursements from West Georgia:

- any financial aid balance refunds
- refunds from dropped classes
- refunds from early withdrawals
- scholarships
- other refunds

Your HOPE Scholarship book allowance will continue to be disbursed as a paper check.

The HigherOne Card is a true debit card in that any funds that reside on this card can be spent at any merchant worldwide that accepts debit cards. However, the only locations currently on campus accepting the HigherOne Card are:

- the University Bookstore
- Pay fees at UWG Business Office (Aycock Hall)
- All campus food locations (University Community Center and Food Service Building (Z-6))
- Pay for card replacements and faxes in the Card Office (University Community Center)

If you order a replacement HigherOne Card via the Internet, with HigherOne Customer Service or at The Card Office located in the University Community Center, you will be assessed a \$15.00 replacement fee by the Card Office staff.

For any questions about HigherOne, please call **1-866-894-1141** or go online to <https://westgeorgiaone.higheroneaccount.com>.



What is the UWG ID Card?

UWG ID Card is your official University identification card. It gives you access to everything from checking out books at Ingram Library to gaining access to the Intramural Department. You can use it to eat at the Dining Hall, buy your books at the Bookstore, or buy food and supplies at the C3 store.

This is what your UWG ID Card allows you to do;

- Print assignments and other documents in the campus computer labs
- Gain access into your residence hall
- Pay for textbooks at the University Bookstore
- Buy food and snacks at the C3 Convenience Store
- Wash & dry your laundry in the residence halls
- Check books out at Ingram Library
- Make copies at Ingram Library
- Get free or discounted prices to plays, sporting events, and concerts
- Eat at Z-6, Centre Café, and Centre Food Court, Quiznos, Java City
- Buy drinks or snacks in vending machines
- Access Intramural locations
- Access Health Services
- Pay for card replacements and faxes in the Card Office.

To ensure the life of your card, do not punch holes in or bend it. If your UWG ID Card is damaged, lost or stolen, you will be charged a replacement fee of \$20.00.

Benefits Comparison The Card vs. HigherOne Card

Benefits	The Card	HigherOne Card
Print assignments & other documents in campus computer labs	Yes	--
Gain access into your residence hall	Yes	--
Buy food & snacks at the C3 Convenience Store	Yes	Yes
Wash your laundry in the residence halls	Yes	--
Make copies at Ingram Library	Yes	--
Get free or discounted prices at plays, sporting events, & concerts	Yes	--
Eat at Z-6, Centre Café, Centre Food Court, Quiznos, Java City	Yes	Yes
Check out books at Ingram Library	Yes	--
Buy Cokes or snacks in vending machines	Yes	--
Access Intramural locations	Yes	--
Access Health Services	Yes	--
Use at the UWG Bookstore	Yes	Yes
Receive any financial aid balance refunds	--	Yes
Receive refunds from dropped classes	--	Yes
Receive refunds from early withdrawals	--	Yes
Receive financial disbursements from UWG scholarships	--	Yes
Receive any other refunds from UWG	--	Yes
Use at the UWG Cashier's Office in Aycock Hall	--	Yes
Use at any worldwide merchant that accepts MasterCard	--	Yes