Wolf Guardian

Wolf Guardian is a service that turns your cell phone into a personal panic button. Use of this system is provided free of charge to all current University of West Georgia students, faculty and staff.

How It Works

With Wolf Guardian you will be provided with two phone numbers which you will program into your phone. The first number when dialed will go directly to the University Police Communication Center and will serve as your personal panic button. You are strongly encouraged to make this one of your speed dial numbers. Once the connection is made, your personal profile which you have created will appear on the dispatcher’s screen. You can also upload a photograph of yourself so responding officers will know what you look like.

Your personal profile can include critical medical information, if you have been threatened or any other information that you want officers to know. The more information you place in your profile, the better the University Police will be able to assist you. The information is confidential and can only be accessed if you activate the system. If your phone is GPS capable and activated, your location will be displayed on the campus map. (Review the limitations of the GPS feature at the end of this document.) The Dispatcher will then deploy officers to your location to assist you. This feature cannot be used to track you unless you have activated the system.

The second number allows you to use your phone as a personal safety escort. You would use this feature if for example you were walking from the library to your residence hall late at night. By calling the assigned number you will be able to set a timer for the estimated number of minutes needed to make the walk. In addition, you can record a message stating where you are
starting at, your destination and the path you are following to get there. If you fail to deactivate the timer, the University Police Communications Center is notified and your recording is made available for the dispatcher to listen to. Officers will then be dispatched to try and locate you.

Registration

Registering for Wolf Guardian is made easy by the following the simple steps.

1) To begin the registration process, go to the main UWG web page at http://www.westga.edu/.

2) Under WHO ARE YOU? click on CURRENT STUDENT or FACULTY/STAFF. When the UWG Log On box opens, type in your University user name and password and click the Log In button. The web page will open and you’ll see the University Police Box in the center of the page.
3) Click on **Wolf Guardian** which will take you directly into the program. Read the Terms of Use, check the box stating you agree to the terms and click the Submit button.
4) You can now begin to create your profile.

- Be sure to provide a current photograph in your profile. Do not to wear sun glasses or a hat that could obscure your face.
- Register your phone by clicking the **click here** tab under Phone not Registered!
- Under Special Notes: use this space if you have a medical condition, are being threatened by someone or any other information you think would be helpful in assisting you during an emergency.
- You’ll need to create a password so you can use timer feature.
5) The following information is critical if the University Police need to locate you in an emergency and circumstances prevent you from speaking to the Dispatcher through Wolf Guardian. **Note: Before you can fill in the last four sections, you must have registered your phone.**

Congratulations. You are now registered with Wolf Guardian. Please keep your profile and phone number updated.

**Privacy Statement:**

All information provided in your profile is confidential and is not available to the public. Only the University of University West Georgia Police Department will have access and then only if you have activated the system. All information is stored off-site on our vendor’s server. You may add as much or as little information as you desire.

**A Word About GPS Tracking**

Wolf Guardian allows for GPS tracking when you activate the emergency feature. This allows the University Police and other first responders to locate you, even if you can’t provide that information yourself. Please note your location is only visible to the University Police when you contact the Department by pushing your emergency button.

The GPS feature is available on all ATT and Sprint/Nextel phones. Verizon has at this time a select group of phones that work on Wolf Guardian and have committed to making future
phones compatible with the system. As you create your profile, the system will allow you to check your phone to see if the GPS function is available.

As you change and upgrade your phones, make sure to register it in RAVE to ensure you are getting all of the benefits the system has to offer.

Even if the GPS feature is not available on your phone, the benefits of Wolf Guardian make participation very beneficial.

**With Wolf Guardian, an emergency button is as close as your cell phone.**

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